

Justine Ellen Strickland

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SKILLS

- SQL (PostgreSQL, SQL Server, MySQL)
- Python 2 and 3
- R
- Tableau
- Excel (VLookUp, Conditional Formatting, Pivot Tables)

PROJECTS

AirBNB Data Visualization Dashboard in Tableau - Personal Project - Phoenix, AZ **August 2023**

- Loaded and visualized data with **Tableau** to identify key business metrics that could best inform the client.
- Created a dashboard in **Tableau** to help client compare the best locations in Seattle for owning an Airbnb.

Bike Purchases Data Cleaning and Visualization in Excel - Personal Project- Phoenix, AZ **August 2023**

- Transformed and processed client's data using **Excel** to ensure completeness and validity.
- Created pivot tables to improved the data visualization process in **Excel**.
- Created a dashboard in **Excel** to help client see what demographics may effect bike purchases.

Nashville Housing Data Cleaning in SQL - Personal Project- Phoenix, AZ **August 2023**

- Transformed client's data using **SQL** by standardizing date formats, populating known null values, changing abbreviated values to their original values for clarity, removing duplicate rows, and deleting unused fields.

Covid-19 Data Analysis in SQL - Personal Project- Phoenix, AZ **August 2023**

- Transformed client's data using **SQL** to ensure completeness and validity.
- Used various data manipulation skills to aggregate and transform data for client.
- Created a view so that data could be utilized by a data visualization tool to create a report for the client.

WORK EXPERIENCE

Caretaker of Relative - Home - Arizona **2020 - Present**

Help Desk Tier 1 - i3T, LLC - Sierra Vista, AZ **2019-2020**

- Employed strong analytical and problem-solving skills to troubleshoot technical issues and provide effective solutions to end-users.
- Demonstrated a methodical approach to issue resolution, documenting each step and maintaining meticulous records of incidents and resolutions.
- Collaborated with team members to identify trends in technical support requests, assisting in the optimization of IT resources allocation.

ESL Teacher - Coach Park English Training Center - Seoul, South Korea **2016-2019**

- Collected and analyzed student performance data to track progress and identify areas requiring additional support, demonstrating a data-driven approach to educational success.
- Utilized data-driven insights to adapt teaching strategies, tailoring lessons to address specific learning needs and maximize student engagement.
- Collaborated with fellow educators to analyze curriculum effectiveness, implementing improvements based on data-driven feedback.

EDUCATION

Bachelors of Arts in Social Sciences - Thomas Edison State University - Trenton, NJ **July 2016**

Major: International Relations, Social Sciences

Google Data Analytics Professional Certificate - Coursera **July 2023**

CompTIA Security+ **Expires 2028**

CompTIA A+ **Expires 2028**