# JUSTINE TESARA

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#### **SUMMARY**

Tech-savvy and eager-to-learn fresh graduate in Information Technology from Bicol University Polangui. Skilled in UI/UX design, troubleshooting, programming, and software maintenance. Experienced through internship at Sutherland, handling computer setup, troubleshooting, and IT support tasks. Seeking an entry-level IT position to apply problem-solving and teamwork skills while growing in the IT field.

## TECHNICAL SKILLS

Programing & Development: JavaScript, Python, Java, HTML, CSS, JS, Bootsrap, NodeJS, Express, JQuery

Software tools: Tools: Git, GitHub, VSCode, IntelliJ IDEA, Postman (API testing)

Databases: MySQL

IT Support & Troubleshooting: Hardware & Software Installation, Operating Systems (Windows, Linux basics), Microsoft Office

Other Technical Skills: Problem Solving, OOP, UI/UX Design Tools (Canva & Figma)

#### **PROJECTS**

#### **Journal Blog Site**

Technologies used: Node.js, Express.js, EJS, and CSS3

- Implemented functionality to create new journal entries with title and content.
- Developed post publishing and automatic display on the landing page.
- Utilized EJS templates for dynamic rendering of content.

 ${\it Git Hub: https://github.com/Justine Tesara/My-Journal-Blog-Site}$ 

#### **Personal Finance Tracker**

Technologies used: HTML, CSS, JavaScript

- Added income and expense entries with custom descriptions.
- Automated balance calculation with formatted display in Philippine Peso (₱).
- Displayed transaction history with visual indicators.
- Integrated live doughnut chart (Chart.js) to visualize income vs. expenses.

GitHub: https://github.com/JustineTesara/My-Journal-Blog-Site

# **EDUCATION**

## **BICOL UNIVERSITY POLANGUI**

2021-2025

Bachelor of Science in Information Technology

**Cum Laude** 

## **EXPERIENCE**

## **IT Support Intern**

### February 2025 - May 2025

#### Sutherland Global Services, Pili Cam. Sur

- Software Installation & Maintenance Installed, configured, and updated software applications to ensure smooth functionality and system performance.
- Troubleshooting Diagnosed and resolved hardware and software issues, minimizing downtime and improving system reliability.
- Netscouting (Port Listing) Used network tools to identify and document active ports, supporting network monitoring and security checks.
- Encrypting Applied basic encryption techniques to secure files and protect sensitive information.
- Setting up Computers Assembled, configured, and prepared computers for new users, including operating system installation and user account setup.
- Organizing Peripherals Managed and arranged computer peripherals (printers, scanners, cables, etc.) for efficient use and easy accessibility.