JUSTINE R. TESARA

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SUMMARY

Fresh IT graduate (Cum Laude) skilled in troubleshooting, UI/UX design, and programming. Hands-on experience in IT support during internship at Sutherland. Seeking entry-level IT role to apply technical and problem-solving skills.

TECHNICAL SKILLS

Programing & Development: JavaScript, Python, Java, HTML, CSS, JS, Bootsrap, NodeJS, Express, JQuery
Software tools: Tools: Git, GitHub, VSCode, IntelliJ IDEA, Postman (API testing)
Databases: MySQL
IT Support & Troubleshooting: Hardware & Software Installation, Operating Systems (Windows, Linux basics), Microsoft Office
Other Technical Skills: Problem Solving, OOP, UI/UX Design Tools (Canva & Figma)

PROJECTS & ACHIEVEMENTS

Journal Blog Site

Technologies used: Node.js, Express.js, EJS, and CSS3

- Implemented functionality to create new journal entries with title and content.
- Developed post publishing and automatic display on the landing page.
- Utilized EJS templates for dynamic rendering of content.

GitHub: https://github.com/JustineTesara/My-Journal-Blog-Site

- **Certification of Recognition - Sutherland, Pili**
- **Python(Basic) Certification of Accomplishment - HackerRank**
- **Python Essentials 1 Completion - Cisco**

Personal Finance Tracker

Technologies used: HTML, CSS, JavaScript

- Added income and expense entries with custom descriptions.
- Automated balance calculation with formatted display in Philippine Peso (₱).
- Displayed transaction history with visual indicators.
- Integrated live doughnut chart (Chart.js) to visualize income vs. expenses.

GitHub: https://github.com/JustineTesara/My-Journal-Blog-Site

EDUCATION

BICOL UNIVERSITY POLANGUI   **2021-2025**
Bachelor of Science in Information Technology
Cum Laude

EXPERIENCE

IT Support Intern   **February 2025 - May 2025**
Sutherland Global Services, Pili Cam. Sur

- Software Installation & Maintenance – Installed, configured, and updated software applications to ensure smooth functionality and system performance.
- Troubleshooting – Diagnosed and resolved hardware and software issues, minimizing downtime and improving system reliability.
- Netscouting (Port Listing) – Used network tools to identify and document active ports, supporting network monitoring and security checks.
- Encrypting – Applied basic encryption techniques to secure files and protect sensitive information.
- Setting up Computers – Assembled, configured, and prepared computers for new users, including operating system installation and user account setup.
- Organizing Peripherals – Managed and arranged computer peripherals (printers, scanners, cables, etc.) for efficient use and easy accessibility.