



Justine Tesara



About Me

Highly motivated IT graduate (Cum Laude) with practical IT support experience from a Sutherland internship. Eager to apply strong troubleshooting and problem-solving skills in an entry-level IT role.



Contact

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Skills

- **IT Skills:** Hardware and software troubleshooting, Basic Windows OS support, Software installation and configuration, Peripheral setup (printer, keyboard, mouse), Basic system maintenance, Linux OS Basic.
- **Basic Networking Skills:** Basic networking (IP address, DNS, DHCP), LAN / Wi-Fi troubleshooting, Understanding of routers and switches, Network connectivity troubleshooting
- **Soft Skills:** Eager to learn, Adaptability, Teamwork, Problem Solving, Communication Skills.



Language

- English
- Filipino



Education

(2021 - 2025)

BICOL UNIVERSITY POLANGUI

Bachelor of Science in Information Technology

Cum Laude | GWA 1.59



Portfolio Website

PORTFOLIO WEBSITE

Live Site: <https://tesarajustine.netlify.app/>



Achievements

- Certificate of Recognition in Sutherland
- Python Basic (HackeRank)
- Python Essentials 1 (Cisco Networking Academy)
- Certification of Completion in JAVA NCIII (TESDA)
- AWS Cloud Quest: Cloud Practitioner (Certificate of Completion)



Experience

IT Support Intern | Sutherland Global Services

FEB 2025 - MAY 2025 | PILI, CAM SUR

- Diagnosed and resolved hardware and software issues
- Supported monitoring of network ports and device connectivity
- Set up computers and peripherals for everyday use
- Organized and managed computer accessories and components
- Performed cable management to keep workstations neat and efficient
- Reimaged systems to restore or prepare devices for deployment