



# Justine Tesara



## About Me

Highly motivated IT graduate (Cum Laude) with practical IT support experience from a Sutherland internship. Eager to apply strong troubleshooting and problem-solving skills in an entry-level IT role.



## Contact



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## Skills

- **IT Skills:** Hardware and software troubleshooting, Basic Windows OS support, Software installation and configuration, Peripheral setup (printer, keyboard, mouse), Basic system maintenance.
- **Basic Networking Skills:** Basic networking (IP address, DNS, DHCP), LAN / Wi-Fi troubleshooting, Understanding of routers and switches, Network connectivity troubleshooting
- **Soft Skills:** Eager to learn, Adaptability, Teamwork, Problem Solving, Communication Skills.



## Language

- English
- Filipino



## Education

(2021 – 2025)

**BICOL UNIVERSITY POLANGUI**

Bachelor of Science in Information Technology

**Cum Laude | GWA 1.59**



## Portfolio Website

**PORTFOLIO WEBSITE**

**Live Site:** <https://justinetesara.netlify.app/>



## Achievements

- **Certificate of Recognition in Sutherland**
- **Python Basic (HackerRank)**
- **Python Essentials 1 (Cisco Networking Academy)**
- **Certification of Completion in JAVA NCIII (TESDA)**
- **AWS Cloud Practitioner**



## Experience

**IT Support Intern | Sutherland Global Services**

**FEB 2025 – MAY 2025 | PILI, CAM SUR**

- Diagnosed and resolved hardware and software issues
- Supported monitoring of network ports and device connectivity
- Set up computers and peripherals for everyday use
- Organized and managed computer accessories and components
- Performed cable management to keep workstations neat and efficient
- Reimaged systems to restore or prepare devices for deployment