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# Justin Ng

A field associate who has been involved in a Geo Data Operations project for Google for over a year now. My contribution to this project has sparked a keen interest to learn more about other avenues within the tech industry. I am aiming to pivot my career into a more challenging and rewarding role by becoming a front-end developer.

September 2015 - June 2019  
**B.A. (with Honors) in German Studies**  
Warwick University

- Time- management
- Communication
- Route planning
- Customer Service
- Teamwork

2021 – Current

## Field Associate - Newfie

- Collaborated with a remote team for 15 months with aims to enrich the experience of Google search users through highly effective operations by providing accurate Geo Data information.
- Requirements of the role included navigating the Super Silver application, a software designed to provide a general indoor surveying tool for operators to use to get ground truth data about specific locations.
- Field associates are required to travel to different locations and businesses every week and collect locations scans in order to improve the accuracy of Google location services.

2019 – 2019

## Customer Service Representative - Papayaya

- Worked within a small team of waiters to provide attentive customer service during lunch and dinner services, all in accordance with exceptional health and safety standards by maintaining very high levels of cleanliness.
- Provided efficient restaurant service by taking orders over the phone and through the restaurant ordering system, ensuring each individual customer received their correct order.

