

# Case Study 1: How does a bike-share navigate speedy success?

## Introduction

This exploratory analysis case study is a capstone project required for Google Data analytics Professional Certificate. This case study involves a bike-share company's data of its customer's trip details over a period of 12 months (March 2021 - February 2022). The data has been made available by Motivate International Inc. under this license.

## Scenario:

You are a junior data analyst working in the marketing analyst team at Cyclistic, a bike-share company in Chicago. The director of marketing believes the company's future success depends on maximizing the number of annual memberships. Therefore, your team wants to understand how casual riders and annual members use Cyclistic bikes differently. From these insights, your team will design a new marketing strategy to convert casual riders into annual members. But first, Cyclistic executives must approve your recommendations, so they must be backed up with compelling data insights and professional data visualizations.

## Stakeholders:

- Lily Moreno: Director of marketing
- Cyclistic executive team
- data analytics team

## Objective:

Analyse Cyclistic historical bike trip data to understand how annual members and casual riders use Cyclistic bikes differently.

## Deliverables:

- Insights on how annual members and casual riders use Cyclistic bikes differently.
- Provide effective visuals and relevant data to support the insights.
- Recommendations to convert casual riders into cyclistic members.

## 1. Prepare

### *Data Sources:*

A total of 12 data sets have been made available for each month starting from March 2021 to February 2022. Each data set captures the details of every ride logged by the customers of Cyclistic. This data that has been made publicly available and has been scrubbed to omit rider's personal information.

## Setting Up The Environment

### Install required packages

```
library(tidyverse) #helps wrangle data

## Warning: package 'tidyverse' was built under R version 4.0.5

## -- Attaching packages ----- tidyverse
1.3.1 --

## v ggplot2 3.3.5      v purrr  0.3.4
## v tibble  3.1.6      v dplyr  1.0.8
## v tidyr   1.2.0      v stringr 1.4.0
## v readr   1.4.0      v forcats 0.5.1

## Warning: package 'ggplot2' was built under R version 4.0.5
## Warning: package 'tibble' was built under R version 4.0.5
## Warning: package 'tidyr' was built under R version 4.0.5
## Warning: package 'dplyr' was built under R version 4.0.5
## Warning: package 'forcats' was built under R version 4.0.5

## -- Conflicts -----
tidyverse_conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()    masks stats::lag()

library(ggplot2) #helps visualize data
library(lubridate) #helps wrangle date attributes

## Warning: package 'lubridate' was built under R version 4.0.5

##
## Attaching package: 'lubridate'

## The following objects are masked from 'package:base':
##
##   date, intersect, setdiff, union
```

### Setting up the working directory

```
getwd() #displays your working directory

## [1] "C:/Users/Justin/OneDrive/Documents/R Coding/Cyclistic_data"

setwd("C:/Users/Justin/OneDrive/Documents/R Coding/Cyclistic_data/") #sets
your working directory to the specified location
```

### Loading Datasets

```
tripdata_202103 <- read.csv("202103-divvy-tripdata.csv")
tripdata_202104 <- read.csv("202104-divvy-tripdata.csv")
```

```

tripdata_202105 <- read.csv("202105-divvy-tripdata.csv")
tripdata_202106 <- read.csv("202106-divvy-tripdata.csv")
tripdata_202107 <- read.csv("202107-divvy-tripdata.csv")
tripdata_202108 <- read.csv("202108-divvy-tripdata.csv")
tripdata_202109 <- read.csv("202109-divvy-tripdata.csv")
tripdata_202110 <- read.csv("202110-divvy-tripdata.csv")
tripdata_202111 <- read.csv("202111-divvy-tripdata.csv")
tripdata_202112 <- read.csv("202112-divvy-tripdata.csv")
tripdata_202201 <- read.csv("202201-divvy-tripdata.csv")
tripdata_202202 <- read.csv("202202-divvy-tripdata.csv")

```

## Check Column names for each data set for consistency

```
colnames(tripdata_202103)
```

```

## [1] "ride_id"           "rideable_type"     "started_at"
## [4] "ended_at"          "start_station_name" "start_station_id"
## [7] "end_station_name"  "end_station_id"    "start_lat"
## [10] "start_lng"         "end_lat"           "end_lng"
## [13] "member_casual"

```

```
colnames(tripdata_202104)
```

```

## [1] "ride_id"           "rideable_type"     "started_at"
## [4] "ended_at"          "start_station_name" "start_station_id"
## [7] "end_station_name"  "end_station_id"    "start_lat"
## [10] "start_lng"         "end_lat"           "end_lng"
## [13] "member_casual"

```

```
colnames(tripdata_202105)
```

```

## [1] "ride_id"           "rideable_type"     "started_at"
## [4] "ended_at"          "start_station_name" "start_station_id"
## [7] "end_station_name"  "end_station_id"    "start_lat"
## [10] "start_lng"         "end_lat"           "end_lng"
## [13] "member_casual"

```

```
colnames(tripdata_202106)
```

```

## [1] "ride_id"           "rideable_type"     "started_at"
## [4] "ended_at"          "start_station_name" "start_station_id"
## [7] "end_station_name"  "end_station_id"    "start_lat"
## [10] "start_lng"         "end_lat"           "end_lng"
## [13] "member_casual"

```

```
colnames(tripdata_202107)
```

```

## [1] "ride_id"           "rideable_type"     "started_at"
## [4] "ended_at"          "start_station_name" "start_station_id"
## [7] "end_station_name"  "end_station_id"    "start_lat"
## [10] "start_lng"         "end_lat"           "end_lng"
## [13] "member_casual"

```

```
colnames(tripdata_202108)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
colnames(tripdata_202109)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
colnames(tripdata_202110)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
colnames(tripdata_202111)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
colnames(tripdata_202112)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
colnames(tripdata_202201)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "member_casual"
```

```
colnames(tripdata_202202)
```

```
## [1] "ride_id"          "rideable_type"    "started_at"
## [4] "ended_at"         "start_station_name" "start_station_id"
## [7] "end_station_name" "end_station_id"   "start_lat"
```

```
## [10] "start_lng"          "end_lat"            "end_lng"
## [13] "member_casual"
```

## Check data structures and data types for all data frames

```
str(tripdata_202103)
```

```
## 'data.frame':    228496 obs. of  13 variables:
## $ ride_id        : chr  "CFA86D4455AA1030" "30D9DC61227D1AF3"
## "846D87A15682A284" "994D05AA75A168F2" ...
## $ rideable_type   : chr  "classic_bike" "classic_bike" "classic_bike"
## "classic_bike" ...
## $ started_at      : chr  "2021-03-16 08:32:30" "2021-03-28 01:26:28"
## "2021-03-11 21:17:29" "2021-03-11 13:26:42" ...
## $ ended_at        : chr  "2021-03-16 08:36:34" "2021-03-28 01:36:55"
## "2021-03-11 21:33:53" "2021-03-11 13:55:41" ...
## $ start_station_name: chr  "Humboldt Blvd & Armitage Ave" "Humboldt Blvd
## & Armitage Ave" "Shields Ave & 28th Pl" "Winthrop Ave & Lawrence Ave" ...
## $ start_station_id : chr  "15651" "15651" "15443" "TA1308000021" ...
## $ end_station_name : chr  "Stave St & Armitage Ave" "Central Park Ave &
## Bloomingdale Ave" "Halsted St & 35th St" "Broadway & Sheridan Rd" ...
## $ end_station_id   : chr  "13266" "18017" "TA1308000043" "13323" ...
## $ start_lat        : num  41.9 41.9 41.8 42 42 ...
## $ start_lng        : num  -87.7 -87.7 -87.6 -87.7 -87.7 ...
## $ end_lat          : num  41.9 41.9 41.8 42 42.1 ...
## $ end_lng          : num  -87.7 -87.7 -87.6 -87.6 -87.7 ...
## $ member_casual    : chr  "casual" "casual" "casual" "casual" ...
```

```
str(tripdata_202104)
```

```
## 'data.frame':    337230 obs. of  13 variables:
## $ ride_id        : chr  "6C992BD37A98A63F" "1E0145613A209000"
## "E498E15508A80BAD" "1887262AD101C604" ...
## $ rideable_type   : chr  "classic_bike" "docked_bike" "docked_bike"
## "classic_bike" ...
## $ started_at      : chr  "2021-04-12 18:25:36" "2021-04-27 17:27:11"
## "2021-04-03 12:42:45" "2021-04-17 09:17:42" ...
## $ ended_at        : chr  "2021-04-12 18:56:55" "2021-04-27 18:31:29"
## "2021-04-07 11:40:24" "2021-04-17 09:42:48" ...
## $ start_station_name: chr  "State St & Pearson St" "Dorchester Ave & 49th
## St" "Loomis Blvd & 84th St" "Honore St & Division St" ...
## $ start_station_id : chr  "TA1307000061" "KA1503000069" "20121"
## "TA1305000034" ...
## $ end_station_name : chr  "Southport Ave & Waveland Ave" "Dorchester Ave
## & 49th St" "Loomis Blvd & 84th St" "Southport Ave & Waveland Ave" ...
## $ end_station_id   : chr  "13235" "KA1503000069" "20121" "13235" ...
## $ start_lat        : num  41.9 41.8 41.7 41.9 41.7 ...
## $ start_lng        : num  -87.6 -87.6 -87.7 -87.7 -87.7 ...
## $ end_lat          : num  41.9 41.8 41.7 41.9 41.7 ...
## $ end_lng          : num  -87.7 -87.6 -87.7 -87.7 -87.7 ...
## $ member_casual    : chr  "member" "casual" "casual" "member" ...
```

```
str(tripdata_202105)
```

```
## 'data.frame': 531633 obs. of 13 variables:
## $ ride_id : chr "C809ED75D6160B2A" "DD59FDCE0ACACAF3"
"0AB83CB88C43EFC2" "7881AC6D39110C60" ...
## $ rideable_type : chr "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
## $ started_at : chr "2021-05-30 11:58:15" "2021-05-30 11:29:14"
"2021-05-30 14:24:01" "2021-05-30 14:25:51" ...
## $ ended_at : chr "2021-05-30 12:10:39" "2021-05-30 12:14:09"
"2021-05-30 14:25:13" "2021-05-30 14:41:04" ...
## $ start_station_name: chr "" "" "" "" ...
## $ start_station_id : chr "" "" "" "" ...
## $ end_station_name : chr "" "" "" "" ...
## $ end_station_id : chr "" "" "" "" ...
## $ start_lat : num 41.9 41.9 41.9 41.9 41.9 ...
## $ start_lng : num -87.6 -87.6 -87.7 -87.7 -87.7 ...
## $ end_lat : num 41.9 41.8 41.9 41.9 41.9 ...
## $ end_lng : num -87.6 -87.6 -87.7 -87.7 -87.7 ...
## $ member_casual : chr "casual" "casual" "casual" "casual" ...
```

```
str(tripdata_202106)
```

```
## 'data.frame': 729595 obs. of 13 variables:
## $ ride_id : chr "99FEC93BA843FB20" "06048DCFC8520CAF"
"9598066F68045DF2" "B03C0FE48C412214" ...
## $ rideable_type : chr "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
## $ started_at : chr "2021-06-13 14:31:28" "2021-06-04 11:18:02"
"2021-06-04 09:49:35" "2021-06-03 19:56:05" ...
## $ ended_at : chr "2021-06-13 14:34:11" "2021-06-04 11:24:19"
"2021-06-04 09:55:34" "2021-06-03 20:21:55" ...
## $ start_station_name: chr "" "" "" "" ...
## $ start_station_id : chr "" "" "" "" ...
## $ end_station_name : chr "" "" "" "" ...
## $ end_station_id : chr "" "" "" "" ...
## $ start_lat : num 41.8 41.8 41.8 41.8 41.8 ...
## $ start_lng : num -87.6 -87.6 -87.6 -87.6 -87.6 ...
## $ end_lat : num 41.8 41.8 41.8 41.8 41.8 ...
## $ end_lng : num -87.6 -87.6 -87.6 -87.6 -87.6 ...
## $ member_casual : chr "member" "member" "member" "member" ...
```

```
str(tripdata_202107)
```

```
## 'data.frame': 822410 obs. of 13 variables:
## $ ride_id : chr "0A1B623926EF4E16" "B2D5583A5A5E76EE"
"6F264597DDBF427A" "379B58EAB20E8AA5" ...
## $ rideable_type : chr "docked_bike" "classic_bike" "classic_bike"
"classic_bike" ...
## $ started_at : chr "2021-07-02 14:44:36" "2021-07-07 16:57:42"
"2021-07-25 11:30:55" "2021-07-08 22:08:30" ...
```

```
## $ ended_at      : chr "2021-07-02 15:19:58" "2021-07-07 17:16:09"
"2021-07-25 11:48:45" "2021-07-08 22:23:32" ...
## $ start_station_name: chr "Michigan Ave & Washington St" "California Ave
& Cortez St" "Wabash Ave & 16th St" "California Ave & Cortez St" ...
## $ start_station_id : chr "13001" "17660" "SL-012" "17660" ...
## $ end_station_name : chr "Halsted St & North Branch St" "Wood St &
Hubbard St" "Rush St & Hubbard St" "Carpenter St & Huron St" ...
## $ end_station_id   : chr "KA1504000117" "13432" "KA1503000044" "13196"
...
## $ start_lat        : num 41.9 41.9 41.9 41.9 41.9 ...
## $ start_lng        : num -87.6 -87.7 -87.6 -87.7 -87.7 ...
## $ end_lat          : num 41.9 41.9 41.9 41.9 41.9 ...
## $ end_lng          : num -87.6 -87.7 -87.6 -87.7 -87.7 ...
## $ member_casual    : chr "casual" "casual" "member" "member" ...
```

```
str(tripdata_202108)
```

```
## 'data.frame': 804352 obs. of 13 variables:
## $ ride_id        : chr "99103BB87CC6C1BB" "EAFCCCFB0A3FC5A1"
"9EF4F46C57AD234D" "5834D3208BFAF1DA" ...
## $ rideable_type   : chr "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
## $ started_at      : chr "2021-08-10 17:15:49" "2021-08-10 17:23:14"
"2021-08-21 02:34:23" "2021-08-21 06:52:55" ...
## $ ended_at        : chr "2021-08-10 17:22:44" "2021-08-10 17:39:24"
"2021-08-21 02:50:36" "2021-08-21 07:08:13" ...
## $ start_station_name: chr "" "" "" "" ...
## $ start_station_id : chr "" "" "" "" ...
## $ end_station_name : chr "" "" "" "" ...
## $ end_station_id   : chr "" "" "" "" ...
## $ start_lat        : num 41.8 41.8 42 42 41.8 ...
## $ start_lng        : num -87.7 -87.7 -87.7 -87.7 -87.6 ...
## $ end_lat          : num 41.8 41.8 42 42 41.8 ...
## $ end_lng          : num -87.7 -87.6 -87.7 -87.7 -87.6 ...
## $ member_casual    : chr "member" "member" "member" "member" ...
```

```
str(tripdata_202109)
```

```
## 'data.frame': 756147 obs. of 13 variables:
## $ ride_id        : chr "9DC7B962304CBFD8" "F930E2C6872D6B32"
"6EF72137900BB910" "78D1DE133B3DBF55" ...
## $ rideable_type   : chr "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
## $ started_at      : chr "2021-09-28 16:07:10" "2021-09-28 14:24:51"
"2021-09-28 00:20:16" "2021-09-28 14:51:17" ...
## $ ended_at        : chr "2021-09-28 16:09:54" "2021-09-28 14:40:05"
"2021-09-28 00:23:57" "2021-09-28 15:00:06" ...
## $ start_station_name: chr "" "" "" "" ...
## $ start_station_id : chr "" "" "" "" ...
## $ end_station_name : chr "" "" "" "" ...
## $ end_station_id   : chr "" "" "" "" ...
```

```

## $ start_lat      : num  41.9 41.9 41.8 41.8 41.9 ...
## $ start_lng      : num  -87.7 -87.6 -87.7 -87.7 -87.7 ...
## $ end_lat        : num  41.9 42 41.8 41.8 41.9 ...
## $ end_lng        : num  -87.7 -87.7 -87.7 -87.7 -87.7 ...
## $ member_casual  : chr   "casual" "casual" "casual" "casual" ...

str(tripdata_202110)

## 'data.frame':   631226 obs. of  13 variables:
## $ ride_id        : chr   "620BC6107255BF4C" "4471C70731AB2E45"
"26CA69D43D15EE14" "362947F0437E1514" ...
## $ rideable_type   : chr   "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
## $ started_at      : chr   "2021-10-22 12:46:42" "2021-10-21 09:12:37"
"2021-10-16 16:28:39" "2021-10-16 16:17:48" ...
## $ ended_at        : chr   "2021-10-22 12:49:50" "2021-10-21 09:14:14"
"2021-10-16 16:36:26" "2021-10-16 16:19:03" ...
## $ start_station_name: chr   "Kingsbury St & Kinzie St" "" "" "" ...
## $ start_station_id : chr   "KA1503000043" "" "" "" ...
## $ end_station_name : chr   "" "" "" "" ...
## $ end_station_id   : chr   "" "" "" "" ...
## $ start_lat        : num  41.9 41.9 41.9 41.9 41.9 ...
## $ start_lng        : num  -87.6 -87.7 -87.7 -87.7 -87.7 ...
## $ end_lat          : num  41.9 41.9 41.9 41.9 41.9 ...
## $ end_lng          : num  -87.6 -87.7 -87.7 -87.7 -87.7 ...
## $ member_casual    : chr   "member" "member" "member" "member" ...

str(tripdata_202111)

## 'data.frame':   359978 obs. of  13 variables:
## $ ride_id        : chr   "7C00A93E10556E47" "90854840DFD508BA"
"0A7D10CDD144061C" "2F3BE33085BCFF02" ...
## $ rideable_type   : chr   "electric_bike" "electric_bike"
"electric_bike" "electric_bike" ...
## $ started_at      : chr   "2021-11-27 13:27:38" "2021-11-27 13:38:25"
"2021-11-26 22:03:34" "2021-11-27 09:56:49" ...
## $ ended_at        : chr   "2021-11-27 13:46:38" "2021-11-27 13:56:10"
"2021-11-26 22:05:56" "2021-11-27 10:01:50" ...
## $ start_station_name: chr   "" "" "" "" ...
## $ start_station_id : chr   "" "" "" "" ...
## $ end_station_name : chr   "" "" "" "" ...
## $ end_station_id   : chr   "" "" "" "" ...
## $ start_lat        : num  41.9 42 42 41.9 41.9 ...
## $ start_lng        : num  -87.7 -87.7 -87.7 -87.8 -87.6 ...
## $ end_lat          : num  42 41.9 42 41.9 41.9 ...
## $ end_lng          : num  -87.7 -87.7 -87.7 -87.8 -87.6 ...
## $ member_casual    : chr   "casual" "casual" "casual" "casual" ...

str(tripdata_202112)

```



```
## 'data.frame':    247540 obs. of  13 variables:
## $ ride_id      : chr  "46F8167220E4431F" "73A77762838B32FD"
"4CF42452054F59C5" "3278BA87BF698339" ...
## $ rideable_type : chr  "electric_bike" "electric_bike"
"electric_bike" "classic_bike" ...
## $ started_at   : chr  "2021-12-07 15:06:07" "2021-12-11 03:43:29"
"2021-12-15 23:10:28" "2021-12-26 16:16:10" ...
## $ ended_at     : chr  "2021-12-07 15:13:42" "2021-12-11 04:10:23"
"2021-12-15 23:23:14" "2021-12-26 16:30:53" ...
## $ start_station_name: chr  "Laflin St & Cullerton St" "LaSalle Dr & Huron
St" "Halsted St & North Branch St" "Halsted St & North Branch St" ...
## $ start_station_id : chr  "13307" "KP1705001026" "KA1504000117"
"KA1504000117" ...
## $ end_station_name : chr  "Morgan St & Polk St" "Clarendon Ave & Leland
Ave" "Broadway & Barry Ave" "LaSalle Dr & Huron St" ...
## $ end_station_id   : chr  "TA1307000130" "TA1307000119" "13137"
"KP1705001026" ...
## $ start_lat        : num  41.9 41.9 41.9 41.9 41.9 ...
## $ start_lng         : num  -87.7 -87.6 -87.6 -87.6 -87.7 ...
## $ end_lat           : num  41.9 42 41.9 41.9 41.9 ...
## $ end_lng           : num  -87.7 -87.7 -87.6 -87.6 -87.6 ...
## $ member_casual     : chr  "member" "casual" "member" "member" ...
```

```
str(tripdata_202201)
```

```
## 'data.frame':    103770 obs. of  13 variables:
## $ ride_id      : chr  "C2F7DD78E82EC875" "A6CF8980A652D272"
"BD0F91DFF741C66D" "CBB80ED419105406" ...
## $ rideable_type : chr  "electric_bike" "electric_bike" "classic_bike"
"classic_bike" ...
## $ started_at   : chr  "2022-01-13 11:59:47" "2022-01-10 08:41:56"
"2022-01-25 04:53:40" "2022-01-04 00:18:04" ...
## $ ended_at     : chr  "2022-01-13 12:02:44" "2022-01-10 08:46:17"
"2022-01-25 04:58:01" "2022-01-04 00:33:00" ...
## $ start_station_name: chr  "Glenwood Ave & Touhy Ave" "Glenwood Ave &
Touhy Ave" "Sheffield Ave & Fullerton Ave" "Clark St & Bryn Mawr Ave" ...
## $ start_station_id : chr  "525" "525" "TA1306000016" "KA1504000151" ...
## $ end_station_name : chr  "Clark St & Touhy Ave" "Clark St & Touhy Ave"
"Greenview Ave & Fullerton Ave" "Paulina St & Montrose Ave" ...
## $ end_station_id   : chr  "RP-007" "RP-007" "TA1307000001"
"TA1309000021" ...
## $ start_lat        : num  42 42 41.9 42 41.9 ...
## $ start_lng         : num  -87.7 -87.7 -87.7 -87.7 -87.6 ...
## $ end_lat           : num  42 42 41.9 42 41.9 ...
## $ end_lng           : num  -87.7 -87.7 -87.7 -87.7 -87.6 ...
## $ member_casual     : chr  "casual" "casual" "member" "casual" ...
```

```
str(tripdata_202202)
```

```
## 'data.frame':    115609 obs. of  13 variables:
## $ ride_id      : chr  "E1E065E7ED285C02" "1602DCDC5B30FFE3"
```

```

"BE7DD2AF4B55C4AF" "A1789BDF844412BE" ...
## $ rideable_type      : chr  "classic_bike" "classic_bike" "classic_bike"
"classic_bike" ...
## $ started_at        : chr  "2022-02-19 18:08:41" "2022-02-20 17:41:30"
"2022-02-25 18:55:56" "2022-02-14 11:57:03" ...
## $ ended_at          : chr  "2022-02-19 18:23:56" "2022-02-20 17:45:56"
"2022-02-25 19:09:34" "2022-02-14 12:04:00" ...
## $ start_station_name: chr  "State St & Randolph St" "Halsted St &
Wrightwood Ave" "State St & Randolph St" "Southport Ave & Waveland Ave" ...
## $ start_station_id  : chr  "TA1305000029" "TA1309000061" "TA1305000029"
"13235" ...
## $ end_station_name  : chr  "Clark St & Lincoln Ave" "Southport Ave &
Wrightwood Ave" "Canal St & Adams St" "Broadway & Sheridan Rd" ...
## $ end_station_id    : chr  "13179" "TA1307000113" "13011" "13323" ...
## $ start_lat         : num  41.9 41.9 41.9 41.9 41.9 ...
## $ start_lng         : num  -87.6 -87.6 -87.6 -87.7 -87.6 ...
## $ end_lat           : num  41.9 41.9 41.9 42 41.9 ...
## $ end_lng           : num  -87.6 -87.7 -87.6 -87.6 -87.6 ...
## $ member_casual     : chr  "member" "member" "member" "member" ...

```

## 2. Data wrangling and Data cleaning

```

all_trips=bind_rows(tripdata_202103,tripdata_202104,tripdata_202105,tripdata_
202106,tripdata_202107,tripdata_202108,
tripdata_202109,tripdata_202110,tripdata_202111,tripdata_202112,tripdata_2022
01,tripdata_202202) #Combine all files into a single file
head(all_trips,10)

```

```

##           ride_id rideable_type      started_at      ended_at
## 1  CFA86D4455AA1030  classic_bike 2021-03-16 08:32:30 2021-03-16 08:36:34
## 2  30D9DC61227D1AF3  classic_bike 2021-03-28 01:26:28 2021-03-28 01:36:55
## 3  846D87A15682A284  classic_bike 2021-03-11 21:17:29 2021-03-11 21:33:53
## 4  994D05AA75A168F2  classic_bike 2021-03-11 13:26:42 2021-03-11 13:55:41
## 5  DF7464FBE92D8308  classic_bike 2021-03-21 09:09:37 2021-03-21 09:27:33
## 6  CEBA8516FD17F8D8  classic_bike 2021-03-20 11:08:47 2021-03-20 11:29:39
## 7  297268586B79588B  classic_bike 2021-03-20 14:10:41 2021-03-20 14:22:13
## 8  F39301858B6077DD  electric_bike 2021-03-23 07:56:51 2021-03-23 08:05:50
## 9  D297F199D875BABE  electric_bike 2021-03-31 15:31:19 2021-03-31 15:35:58
## 10 36B877141175ED7E  classic_bike 2021-03-11 17:37:37 2021-03-11 17:52:44
##           start_station_name start_station_id
## 1  Humboldt Blvd & Armitage Ave      15651
## 2  Humboldt Blvd & Armitage Ave      15651
## 3      Shields Ave & 28th Pl        15443
## 4  Winthrop Ave & Lawrence Ave      TA1308000021
## 5      Glenwood Ave & Touhy Ave      525
## 6      Glenwood Ave & Touhy Ave      525
## 7      State St & Kinzie St          13050
## 8      Shore Dr & 55th St           TA1308000009
## 9      Clinton St & Lake St          13021
## 10     Michigan Ave & Lake St        TA1305000011
##           end_station_name end_station_id start_lat start_lng

```

```
## 1           Stave St & Armitage Ave          13266 41.91751 -87.70181
## 2 Central Park Ave & Bloomingdale Ave        18017 41.91751 -87.70181
## 3           Halsted St & 35th St      TA1308000043 41.84273 -87.63549
## 4           Broadway & Sheridan Rd          13323 41.96881 -87.65766
## 5           Chicago Ave & Sheridan Rd          E008 42.01270 -87.66606
## 6           Chicago Ave & Sheridan Rd          E008 42.01270 -87.66606
## 7           Lake Shore Dr & North Blvd        LF-005 41.88919 -87.62775
## 8           Ellis Ave & 60th St      KA1503000014 41.79523 -87.58083
## 9           Franklin St & Jackson Blvd      TA1305000025 41.88555 -87.64173
## 10          Racine Ave & Washington Blvd        654 41.88602 -87.62412
##      end_lat  end_lng member_casual
## 1  41.91774 -87.69139      casual
## 2  41.91417 -87.71676      casual
## 3  41.83066 -87.64717      casual
## 4  41.95283 -87.64999      casual
## 5  42.05049 -87.67782      casual
## 6  42.05049 -87.67782      casual
## 7  41.91172 -87.62680      member
## 8  41.78522 -87.60108      member
## 9  41.87729 -87.63616      member
## 10 41.88307 -87.65695      member
```

```
str(all_trips)
```

```
## 'data.frame':   5667986 obs. of  13 variables:
## $ ride_id      : chr  "CFA86D4455AA1030" "30D9DC61227D1AF3"
## $ rideable_type: chr  "classic_bike" "classic_bike" "classic_bike"
## $ started_at   : chr  "2021-03-16 08:32:30" "2021-03-28 01:26:28"
## $ ended_at     : chr  "2021-03-16 08:36:34" "2021-03-28 01:36:55"
## $ start_station_name: chr  "Humboldt Blvd & Armitage Ave" "Humboldt Blvd
## $ start_station_id : chr  "15651" "15651" "15443" "TA1308000021" ...
## $ end_station_name : chr  "Stave St & Armitage Ave" "Central Park Ave &
## $ end_station_id   : chr  "13266" "18017" "TA1308000043" "13323" ...
## $ start_lat        : num  41.9 41.9 41.8 42 42 ...
## $ start_lng        : num  -87.7 -87.7 -87.6 -87.7 -87.7 ...
## $ end_lat          : num  41.9 41.9 41.8 42 42.1 ...
## $ end_lng          : num  -87.7 -87.7 -87.6 -87.6 -87.7 ...
## $ member_casual    : chr  "casual" "casual" "casual" "casual" ...
```

## Changing the data type of started\_at and ended\_at from char to datetime datatype

```
all_trips[['started_at']] <- ymd_hms(all_trips[['started_at']])
all_trips[['ended_at']] <- ymd_hms(all_trips[['ended_at']])
```

## Renaming columns to make them consistent and understandable

```
all_trips <- rename(all_trips,
  trip_id = ride_id,
  bike_type = rideable_type,
  start_time = started_at,
  end_time = ended_at,
  from_station_name = start_station_name,
  from_station_id = start_station_id,
  to_station_name = end_station_name,
  to_station_id = end_station_id,
  usertype = member_casual)
```

## Inspect the new table that has been created

```
colnames(all_trips) #List of column names
```

```
## [1] "trip_id"          "bike_type"        "start_time"
## [4] "end_time"         "from_station_name" "from_station_id"
## [7] "to_station_name"  "to_station_id"    "start_lat"
## [10] "start_lng"        "end_lat"          "end_lng"
## [13] "usertype"
```

```
nrow(all_trips) #Total no. of rows
```

```
## [1] 5667986
```

```
dim(all_trips) #Dimensions of the data frame
```

```
## [1] 5667986      13
```

```
head(all_trips,10) #First 10 rows
```

```
##           trip_id      bike_type      start_time      end_time
## 1  CFA86D4455AA1030  classic_bike 2021-03-16 08:32:30 2021-03-16 08:36:34
## 2  30D9DC61227D1AF3  classic_bike 2021-03-28 01:26:28 2021-03-28 01:36:55
## 3  846D87A15682A284  classic_bike 2021-03-11 21:17:29 2021-03-11 21:33:53
## 4  994D05AA75A168F2  classic_bike 2021-03-11 13:26:42 2021-03-11 13:55:41
## 5  DF7464FBE92D8308  classic_bike 2021-03-21 09:09:37 2021-03-21 09:27:33
## 6  CEBA8516FD17F8D8  classic_bike 2021-03-20 11:08:47 2021-03-20 11:29:39
## 7  297268586B79588B  classic_bike 2021-03-20 14:10:41 2021-03-20 14:22:13
## 8  F39301858B6077DD  electric_bike 2021-03-23 07:56:51 2021-03-23 08:05:50
## 9  D297F199D875BABE  electric_bike 2021-03-31 15:31:19 2021-03-31 15:35:58
## 10 36B877141175ED7E  classic_bike 2021-03-11 17:37:37 2021-03-11 17:52:44
##           from_station_name from_station_id
## 1  Humboldt Blvd & Armitage Ave      15651
## 2  Humboldt Blvd & Armitage Ave      15651
## 3      Shields Ave & 28th Pl        15443
## 4  Winthrop Ave & Lawrence Ave    TA1308000021
## 5      Glenwood Ave & Touhy Ave        525
## 6      Glenwood Ave & Touhy Ave        525
## 7      State St & Kinzie St          13050
## 8      Shore Dr & 55th St    TA1308000009
```

```

## 9          Clinton St & Lake St          13021
## 10         Michigan Ave & Lake St    TA1305000011
##              to_station_name to_station_id start_lat start_lng
## 1          Stave St & Armitage Ave          13266 41.91751 -87.70181
## 2  Central Park Ave & Bloomingdale Ave          18017 41.91751 -87.70181
## 3          Halsted St & 35th St    TA1308000043 41.84273 -87.63549
## 4          Broadway & Sheridan Rd          13323 41.96881 -87.65766
## 5          Chicago Ave & Sheridan Rd          E008 42.01270 -87.66606
## 6          Chicago Ave & Sheridan Rd          E008 42.01270 -87.66606
## 7          Lake Shore Dr & North Blvd          LF-005 41.88919 -87.62775
## 8          Ellis Ave & 60th St    KA1503000014 41.79523 -87.58083
## 9          Franklin St & Jackson Blvd    TA1305000025 41.88555 -87.64173
## 10         Racine Ave & Washington Blvd          654 41.88602 -87.62412
##      end_lat  end_lng usertype
## 1  41.91774 -87.69139  casual
## 2  41.91417 -87.71676  casual
## 3  41.83066 -87.64717  casual
## 4  41.95283 -87.64999  casual
## 5  42.05049 -87.67782  casual
## 6  42.05049 -87.67782  casual
## 7  41.91172 -87.62680  member
## 8  41.78522 -87.60108  member
## 9  41.87729 -87.63616  member
## 10 41.88307 -87.65695  member

```

tail(all\_trips,10) *#Last 10 rows*

```

##              trip_id      bike_type      start_time
end_time
## 5667977 2F8C1FE6298DE76A electric_bike 2022-02-06 05:26:22 2022-02-06
06:05:09
## 5667978 608F7DC6821FE4FF electric_bike 2022-02-01 23:58:44 2022-02-02
00:16:59
## 5667979 70DB19460D085AA0  classic_bike 2022-02-19 23:57:50 2022-02-20
00:02:34
## 5667980 188B462EB7962B3F electric_bike 2022-02-18 09:59:16 2022-02-18
10:05:48
## 5667981 BDEB7AE264C7B778 electric_bike 2022-02-25 23:25:25 2022-02-25
23:29:26
## 5667982 211BE0DC162D85B7 electric_bike 2022-02-23 17:47:49 2022-02-23
18:02:29
## 5667983 D4D53E78000C8CA1 electric_bike 2022-02-04 10:43:47 2022-02-04
10:50:52
## 5667984 9E85F07D2F94492B electric_bike 2022-02-28 09:16:33 2022-02-28
09:28:11
## 5667985 B61B559F81F1D823 electric_bike 2022-02-10 16:55:16 2022-02-10
16:57:53
## 5667986 841C701610CF0609 electric_bike 2022-02-21 16:35:20 2022-02-21
16:42:53
##              from_station_name from_station_id

```

```

## 5667977
## 5667978
## 5667979 California Ave & Milwaukee Ave          13084
## 5667980
## 5667981
## 5667982
## 5667983
## 5667984          Wood St & Chicago Ave          637
## 5667985
## 5667986
##          to_station_name to_station_id start_lat start_lng
end_lat
## 5667977          41.84000 -87.62000
41.84000
## 5667978          41.78000 -87.61000
41.80000
## 5667979 Humboldt Blvd & Armitage Ave          15651 41.92269 -87.69715
41.91751
## 5667980          Leavitt St & Chicago Ave          18058 41.89000 -87.69000
41.89550
## 5667981 Humboldt Blvd & Armitage Ave          15651 41.92000 -87.69000
41.91751
## 5667982          Leavitt St & Chicago Ave          18058 41.88000 -87.63000
41.89550
## 5667983          Leavitt St & Chicago Ave          18058 41.91000 -87.68000
41.89550
## 5667984          Canal St & Adams St          13011 41.89571 -87.67221
41.87926
## 5667985          Canal St & Adams St          13011 41.88000 -87.63000
41.87926
## 5667986          Larrabee St & Oak St KA1504000116 41.88000 -87.65000
41.90022
##          end_lng usertype
## 5667977 -87.62000 member
## 5667978 -87.59000 member
## 5667979 -87.70181 member
## 5667980 -87.68202 member
## 5667981 -87.70181 member
## 5667982 -87.68202 member
## 5667983 -87.68202 member
## 5667984 -87.63990 member
## 5667985 -87.63990 member
## 5667986 -87.64299 member

str(all_trips)

## 'data.frame': 5667986 obs. of 13 variables:
## $ trip_id          : chr "CFA86D4455AA1030" "30D9DC61227D1AF3"
"846D87A15682A284" "994D05AA75A168F2" ...
## $ bike_type        : chr "classic_bike" "classic_bike" "classic_bike"

```

```
"classic_bike" ...
## $ start_time      : POSIXct, format: "2021-03-16 08:32:30" "2021-03-28
01:26:28" ...
## $ end_time        : POSIXct, format: "2021-03-16 08:36:34" "2021-03-28
01:36:55" ...
## $ from_station_name: chr  "Humboldt Blvd & Armitage Ave" "Humboldt Blvd &
Armitage Ave" "Shields Ave & 28th Pl" "Winthrop Ave & Lawrence Ave" ...
## $ from_station_id  : chr  "15651" "15651" "15443" "TA1308000021" ...
## $ to_station_name  : chr  "Stave St & Armitage Ave" "Central Park Ave &
Bloomingdale Ave" "Halsted St & 35th St" "Broadway & Sheridan Rd" ...
## $ to_station_id    : chr  "13266" "18017" "TA1308000043" "13323" ...
## $ start_lat        : num  41.9 41.9 41.8 42 42 ...
## $ start_lng        : num  -87.7 -87.7 -87.6 -87.7 -87.7 ...
## $ end_lat          : num  41.9 41.9 41.8 42 42.1 ...
## $ end_lng          : num  -87.7 -87.7 -87.6 -87.6 -87.7 ...
## $ usertype         : chr  "casual" "casual" "casual" "casual" ...
```

### Add columns that list the date, month, day, and year of each ride

```
all_trips$date <- as.Date(all_trips$start_time)
all_trips$month <- format(as.Date(all_trips$date), '%B')
all_trips$day <- format(as.Date(all_trips$date), "%d")
all_trips$year <- format(as.Date(all_trips$date), "%Y")
all_trips$day_of_week <- format(as.Date(all_trips$date), "%A")
```

### Add a “ride\_length” calculation to all\_trips (in minutes)

```
all_trips$ride_length <-
as.numeric(difftime(all_trips$end_time, all_trips$start_time, units = 'mins'))
```

### Remove “bad” data

The data frame includes a few hundred entries when bikes were taken out of docks and checked for quality by Divvy or ride\_length was negative. We will create a new version of the data frame (v2) since data is being removed

```
all_trips_v2 <- all_trips[!(all_trips$from_station_name == "HQ QR" |
all_trips$ride_length<0),]
```

## 3. Descriptive analysis

```
summary(all_trips_v2) #Statistical summary of data
```

```
##   trip_id      bike_type      start_time
## Length:5667841 Length:5667841 Min.   :2021-03-01 00:01:09
## Class :character Class :character 1st Qu.:2021-06-13 11:41:27
## Mode  :character Mode  :character Median :2021-08-07 19:11:51
##                                     Mean  :2021-08-10 07:32:40
##                                     3rd Qu.:2021-10-02 14:15:39
##                                     Max.   :2022-02-28 23:58:44
##
##   end_time      from_station_name from_station_id
## Min.   :2021-03-01 00:06:28 Length:5667841 Length:5667841
```

```

## 1st Qu.:2021-06-13 12:08:45 Class :character Class :character
## Median :2021-08-07 19:34:17 Mode :character Mode :character
## Mean :2021-08-10 07:54:25
## 3rd Qu.:2021-10-02 14:38:40
## Max. :2022-03-01 08:55:17
##
## to_station_name to_station_id start_lat start_lng
## Length:5667841 Length:5667841 Min. :41.64 Min. : -87.84
## Class :character Class :character 1st Qu.:41.88 1st Qu.: -87.66
## Mode :character Mode :character Median :41.90 Median : -87.64
## Mean :41.90 Mean : -87.65
## 3rd Qu.:41.93 3rd Qu.: -87.63
## Max. :45.64 Max. : -73.80
##
## end_lat end_lng usertype date
## Min. :41.39 Min. : -88.97 Length:5667841 Min. :2021-03-01
## 1st Qu.:41.88 1st Qu.: -87.66 Class :character 1st Qu.:2021-06-13
## Median :41.90 Median : -87.64 Mode :character Median :2021-08-07
## Mean :41.90 Mean : -87.65 Mean :2021-08-09
## 3rd Qu.:41.93 3rd Qu.: -87.63 3rd Qu.:2021-10-02
## Max. :42.17 Max. : -87.49 Max. :2022-02-28
## NA's :4617 NA's :4617
## month day year day_of_week
## Length:5667841 Length:5667841 Length:5667841 Length:5667841
## Class :character Class :character Class :character Class :character
## Mode :character Mode :character Mode :character Mode :character
##
##
##
## ride_length
## Min. : 0.00
## 1st Qu.: 6.67
## Median : 11.87
## Mean : 21.75
## 3rd Qu.: 21.57
## Max. :55944.15
##

table(all_trips$usertype) #Checking how many casual riders and members are there

##
## casual member
## 2540693 3127293

summary(all_trips_v2$ride_length) #Descriptive analysis on ride_length

## Min. 1st Qu. Median Mean 3rd Qu. Max.
## 0.00 6.67 11.87 21.75 21.57 55944.15

```



## Compare members and casual users

```
aggregate(all_trips_v2$ride_length ~ all_trips_v2$usertype, FUN = mean)

##   all_trips_v2$usertype all_trips_v2$ride_length
## 1          casual      31.92153
## 2          member      13.48515

aggregate(all_trips_v2$ride_length ~ all_trips_v2$usertype, FUN = median)

##   all_trips_v2$usertype all_trips_v2$ride_length
## 1          casual      15.900000
## 2          member       9.483333

aggregate(all_trips_v2$ride_length ~ all_trips_v2$usertype, FUN = max)

##   all_trips_v2$usertype all_trips_v2$ride_length
## 1          casual     55944.150
## 2          member     1559.933

aggregate(all_trips_v2$ride_length ~ all_trips_v2$usertype, FUN = min)

##   all_trips_v2$usertype all_trips_v2$ride_length
## 1          casual           0
## 2          member           0
```

## The days of the week are out of order. Let's fix that.

```
all_trips_v2$day_of_week <- ordered(all_trips_v2$day_of_week,
levels=c("Sunday", "Monday", "Tuesday", "Wednesday", "Thursday", "Friday",
"Saturday"))
```

## See the average ride time by each day for members vs casual users

```
aggregate(all_trips_v2$ride_length ~
all_trips_v2$usertype+all_trips_v2$day_of_week, FUN = mean)

##   all_trips_v2$usertype all_trips_v2$day_of_week all_trips_v2$ride_length
## 1          casual      Sunday      37.50135
## 2          member      Sunday      15.48980
## 3          casual      Monday      31.80985
## 4          member      Monday      13.05340
## 5          casual      Tuesday     27.84800
## 6          member      Tuesday     12.67914
## 7          casual      Wednesday    27.67719
## 8          member      Wednesday    12.65123
## 9          casual      Thursday     27.84429
## 10         member      Thursday     12.67423
## 11         casual      Friday       30.17155
## 12         member      Friday       13.21802
## 13         casual      Saturday     34.54571
## 14         member      Saturday     15.09962
```

## Analyze ridership data by type and weekday

```
all_trips_v2 %>%
  group_by(usertype, day_of_week) %>%
  summarise(number_of_rides = n()      #calculates the number of rides and
average duration
              ,average_duration = mean(ride_length)) # calculates the average
duration

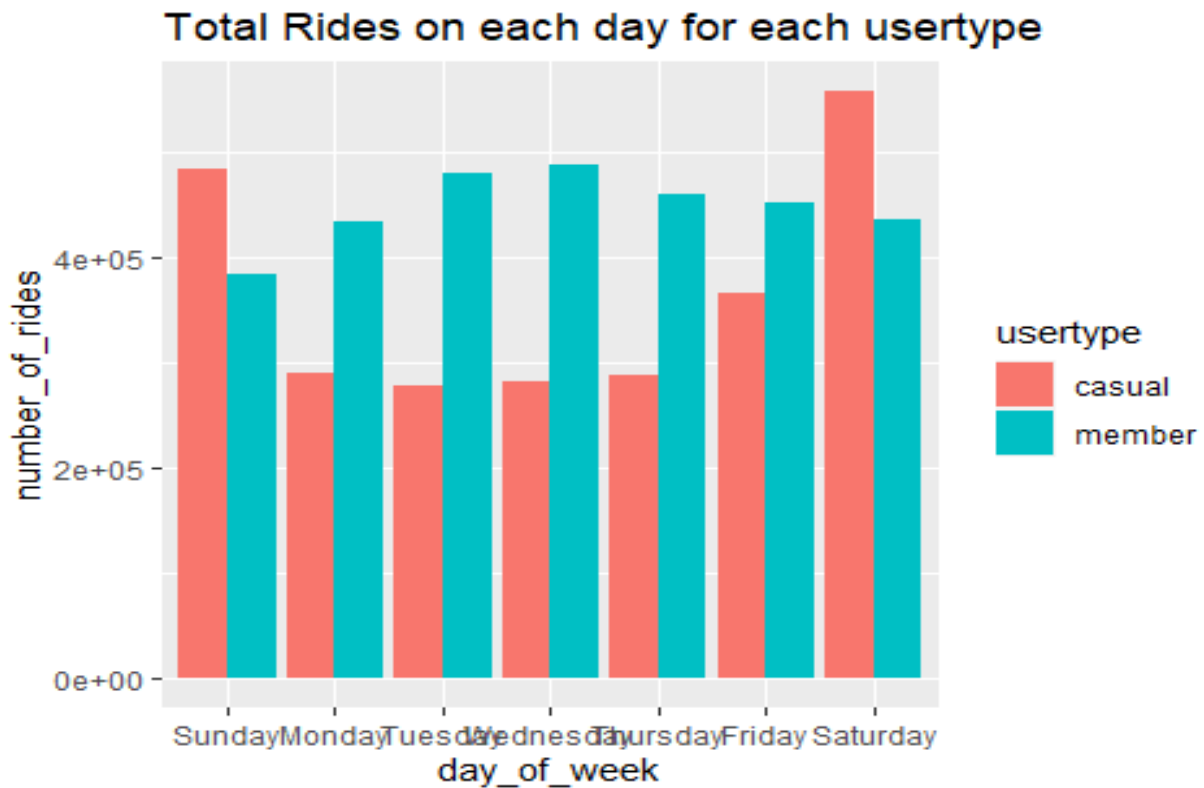
## `summarise()` has grouped output by 'usertype'. You can override using the
## `.groups` argument.

## # A tibble: 14 x 4
## # Groups:   usertype [2]
##   usertype day_of_week number_of_rides average_duration
##   <chr>     <ord>          <int>          <dbl>
## 1 casual   Sunday             483568           37.5
## 2 casual   Monday             290534           31.8
## 3 casual   Tuesday            276680           27.8
## 4 casual   Wednesday          280743           27.7
## 5 casual   Thursday           287096           27.8
## 6 casual   Friday             364898           30.2
## 7 casual   Saturday           557115           34.5
## 8 member   Sunday             383934           15.5
## 9 member   Monday             432813           13.1
## 10 member  Tuesday            479226           12.7
## 11 member  Wednesday          486730           12.7
## 12 member  Thursday           459167           12.7
## 13 member  Friday             450496           13.2
## 14 member  Saturday           434841           15.1
```

## Number of rides by weekday for each user type

```
all_trips_v2 %>%
  group_by(usertype, day_of_week) %>%
  summarise(number_of_rides = n()) %>%
  ggplot(aes(x = day_of_week, y = number_of_rides, fill = usertype)) +
  geom_col(position = "dodge") + labs (title = "Total Rides on each day for
each usertype")

## `summarise()` has grouped output by 'usertype'. You can override using the
## `.groups` argument.
```

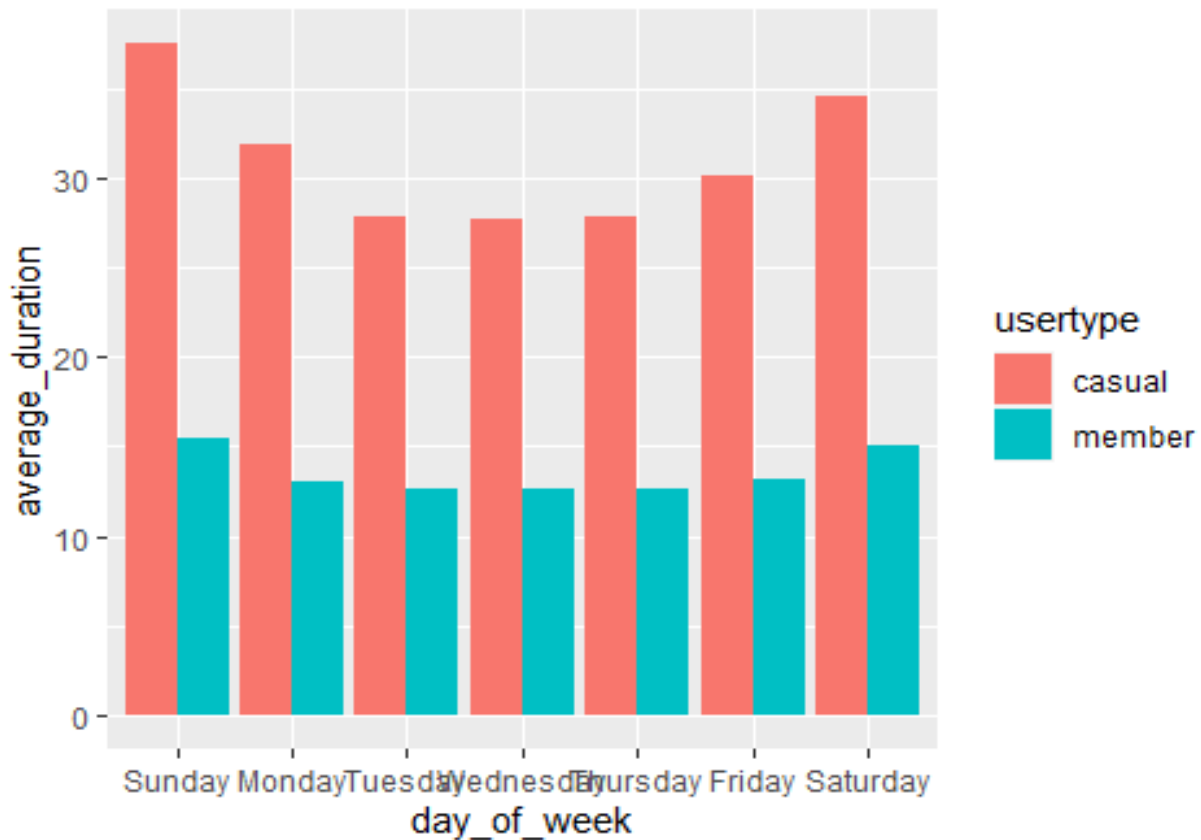


### Average duration by weekday

```
all_trips_v2 %>%
  group_by(usertype, day_of_week) %>%
  summarise(average_duration = mean(ride_length)) %>%
  ggplot(aes(x = day_of_week, y = average_duration, fill = usertype)) +
  geom_col(position = "dodge") + labs (title = "Average duration on each day
for each usertype")

## `summarise()` has grouped output by 'usertype'. You can override using the
## `.groups` argument.
```

## Average duration on each day for each usertype



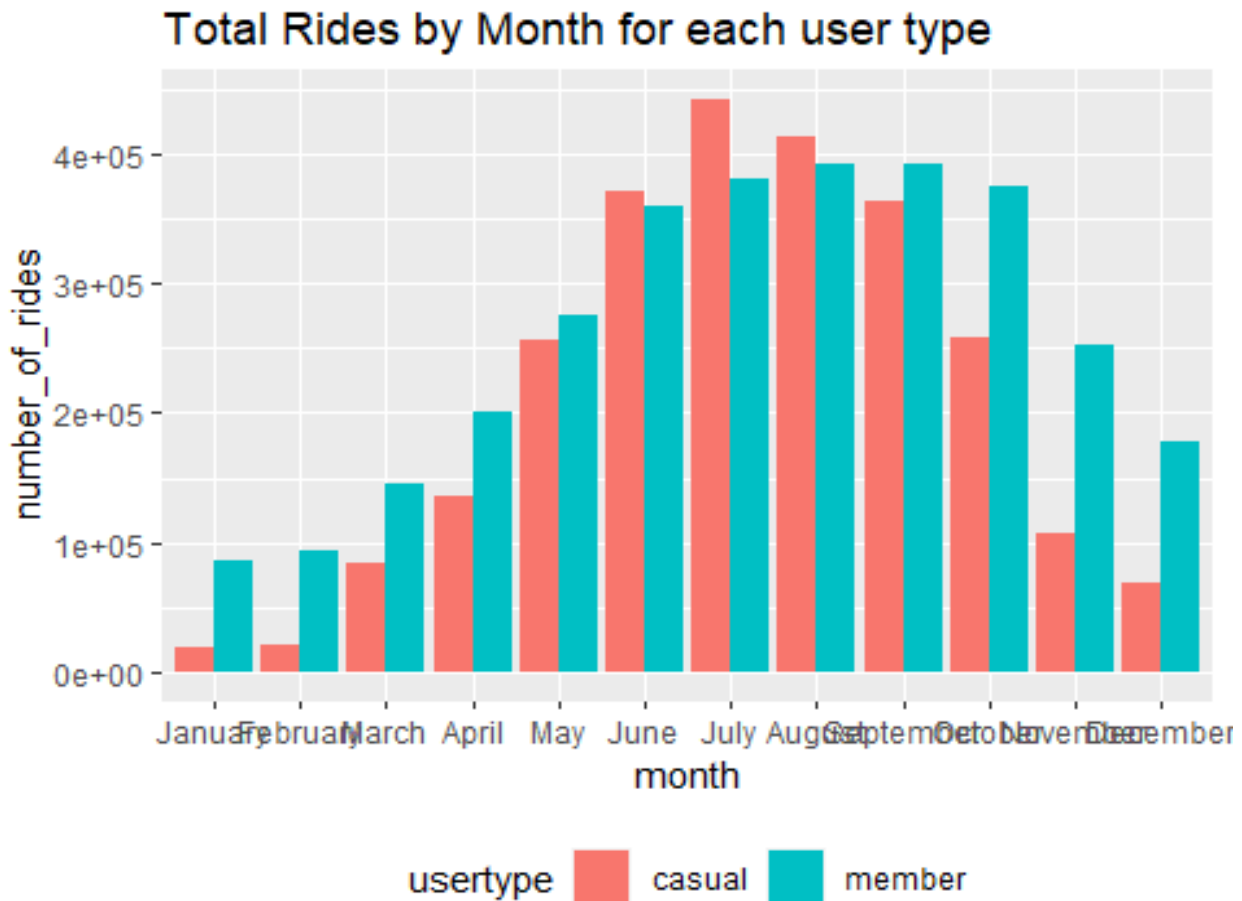
## Ordering the months

```
all_trips_v2$month <- ordered(all_trips_v2$month,
levels=c("January", "February", "March", "April", "May", "June", "July", "August", "S
eptember", "October", "November", "December"))
```

## Total Rides by months

```
all_trips_v2 %>%
  group_by(usertype, month) %>%
  summarise(number_of_rides = n()) %>%
  ggplot(aes(x = month, y = number_of_rides, fill = usertype)) +
  geom_bar(position = "dodge", stat='identity') +
  labs(
    title = "Total Rides by Month for each user type") +
  theme(legend.position = "bottom")
```

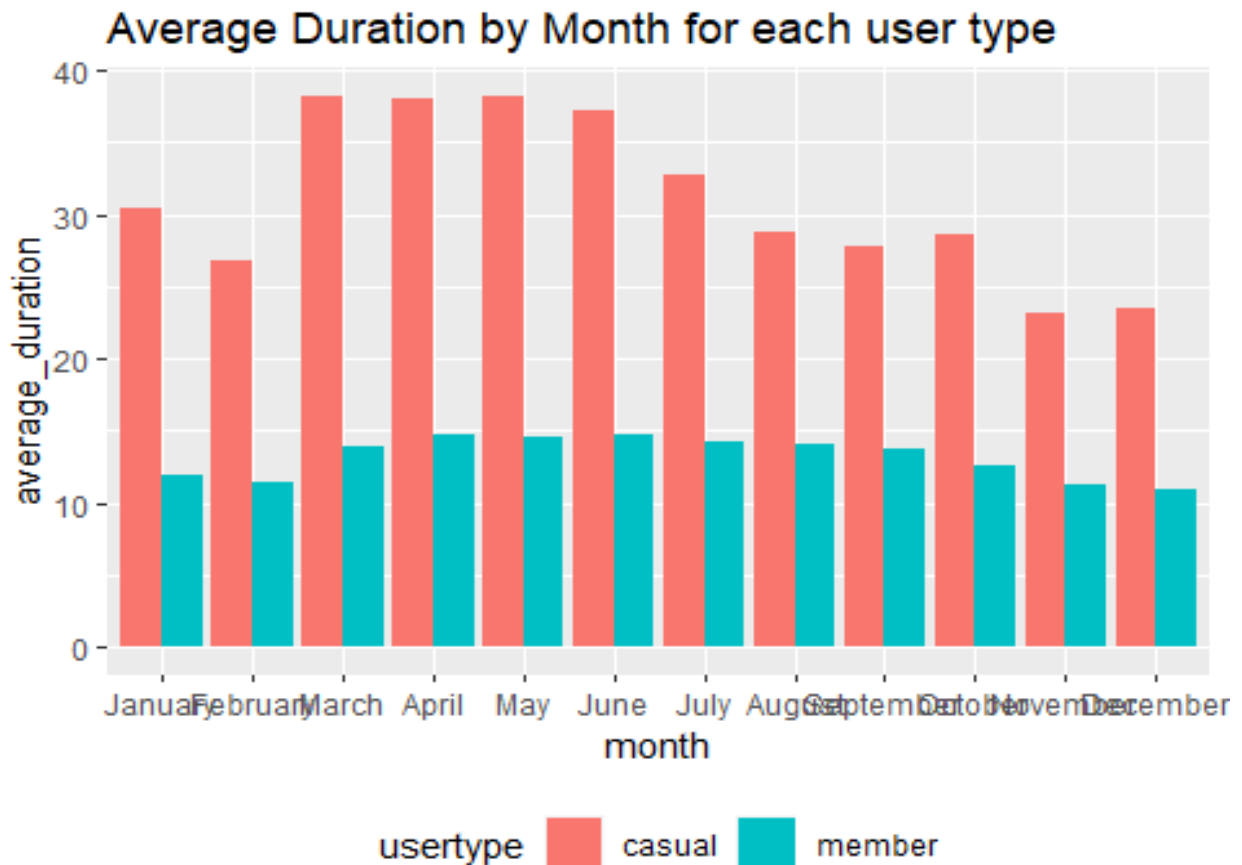
## `summarise()` has grouped output by 'usertype'. You can override using the  
## `.groups` argument.



### Average Duration by months

```
all_trips_v2 %>%
  group_by(usertype, month) %>%
  summarise(average_duration = mean(ride_length)) %>%
  ggplot(aes(x = month, y = average_duration, fill = usertype)) +
  geom_bar(position = "dodge", stat='identity') +
  labs(title = "Average Duration by Month for each user type") +
  theme(legend.position = "bottom")

## `summarise()` has grouped output by 'usertype'. You can override using the
## `.groups` argument.
```



#### Exporting summary file for further analysis

```
File <- aggregate(all_trips_v2$ride_length ~  
all_trips_v2$usertype+all_trips_v2$day_of_week, FUN = mean)  
write.csv(File, file = "C:/Users/Justin/OneDrive/Documents/R  
Coding/Cyclistic_data/avg_length.csv")  
write.csv(all_trips_v2, file = "C:/Users/Justin/OneDrive/Documents/R  
Coding/Cyclistic_data/All_trips_data.csv")
```