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## **Executive Summary**

Overview

RiskyLending Pty Ltd specialises in brokering home loans and has a commission-based relationship with ConnBank. For the past three years, they've received a 4% commission on the value of each loan that remains stable, without clawback, for the first 12 months, but recently, Connbank has decided to reduce commission rates to 2.5% and increase the clawback period to 18 months

**Profitability** 

### **Factors Impacting Profitability**

Influence of age, income, and occupation demographics as well as interest rates on loan sizes and ultimately, profitability.

### Business Model Viability

Future Road Map

### Types of Macroeconomic Factors

The impact of fluctuations in cash rate, inflation rates, unemployment and housing approvals on the size and amount of loans

### Short-Term Strategies

Variable to Fixed Rate

Adjust term of loans

#### Profitability Before Change

Prior to change in clawback period and commission rate there was stable profitability at \$103m, influenced by key factors.

#### **Macroeconomic Impact on Profits**

Macroeconomic factors find a negative loan demand growth rate as well as a negative clawback growth rate

#### Long-Term Strategy

**NFT-based Mortgages** 

#### Profitability After Change

Change in clawback period and commission rate caused reduction in profitability by **42%**.

#### Mitigation of Effects

Analyse the issue, assess market and customer impact, implement mitigation plans, and establish a continuous monitoring and feedback loop.

#### Short-Term Strategies

Offer Debt Consolidation

Internal Refinancing

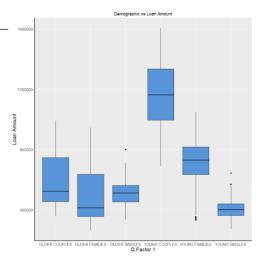




# **Exploratory Data Analysis: Factors Impacting Profitability**

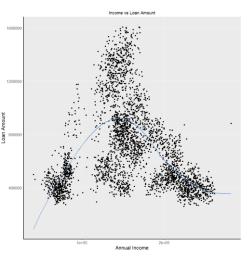
# Age Demographic

- Young couples are observed to take out the largest loans
- While targeting young couples may offer immediate gains, a sole focus on this group could expose RiskyLending to risks, particularly in the face of uncertain macroeconomic conditions.



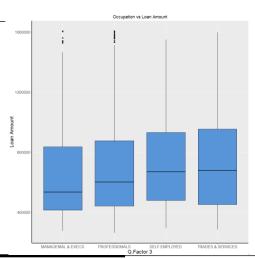
# Income 💆

- The graph reveals a non-linear, parabolic relationship between annual income and loan amount
- Presents an opportunity for RiskyLending to focus on middle to high-income earners for larger loans
- There is a need to investigate why higher income earners are taking out smaller loans



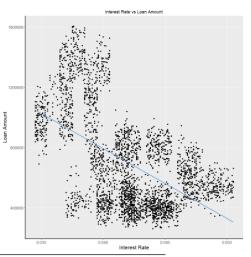
# Occupation 🔀

- Loan amounts across various job types show general uniformity, but professionals stand out with high outliers
- Opportunity to capitalise on this trend by developing specialised loan products or promotional campaigns tailored to attract professionals.



# Interest Rate

- The moderate negative correlation between interest rates and loan amounts suggests that higher rates are likely to discourage potential borrowers from taking out larger loans.
- A need for RiskyLending to consider diversifying its loan product offerings to maintain or grow its commission revenue.



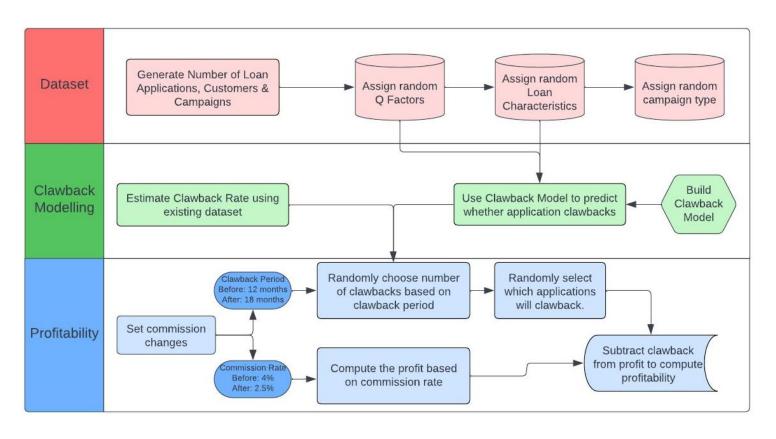
Overview Profitability Business Model Viability Future Road Map





# **Modelling Profitability: Simulation Methodology and Assumptions**

### **Simulation Methodology**



### **Simulation Assumptions**

- 1. Demand for loans remains constant
- 2. Number of campaigns is constant
- 3. Constant home values and property market remains stable
- 4. Deposit rate is between 10-30%
- 5. Poisson Process to simulate clawback
- 6. No time value of money





# **Modelling Profitability: Machine Learning Models to predict Clawback**

Close Reason = Q Factor 1 + Q Factor 2 + Q Factor 3 + Loan Amount + Home Value + Annual Income + Interest Rate + Term

Dependent Variable

Independent Variables

### **Multinominal Logistic Regression**

#### **Model Accuracy**

Classification Accuracy	72.97%
Default Classification Rate	93.50%
Refinance Classification Rate	73.71%
None Classification Rate	52.88%

#### **Model Characteristics & Key Findings**

- **Statistical Method:** Fits data using a <u>logistic function</u> to predict and understand variables with multiple categories.
  - **Coefficients**: Coefficients are easy to interpret impact on clawback. Almost all variables are statistically significant.
  - **Poor Model**: Yields a <u>low classification accuracy</u> and low 'None' classification rate when performed against a sample test data.

#### **Random Forest Decision Tree**

#### **Model Accuracy**

Classification Accuracy	96.12%
Default Classification Rate	~100%
Refinance Classification Rate	~100%
None Classification Rate	88.38%

#### **Model Characteristics & Key Findings**

- **Decision-based Tree:** Creates a <u>flowchart</u> which sorts data into categories based on criteria derived from independent variables
  - Machine Learning Algorithm: Uses a <u>random forest ML algorithm</u> that improves robustness of predictive model.
  - **Excellent Model**: Yields a <u>high classification accuracy</u> when performed against a sample test data.

Overview Profitability Business Model Viability Future Road Map





## **Monte Carlo Simulations: Profitability Before Commission Changes**

### **Current Profitability**

 The current profitability of RiskLending's business model yields \$80.201 million

### **Profitability Before Change**

- The graph depicts results from a Monte Carlo Simulation using 5,000 simulations, modeling the profitability of RiskyLending before changes in clawback period and commission rates.
- The higher simulated profit compared to its current profitability is due to configuring the independent variables to be uniformly random as part of the Monte Carlo Simulations
- The very low standard deviation suggests that there is a low risk profile in RiskyLending's loan portfolio

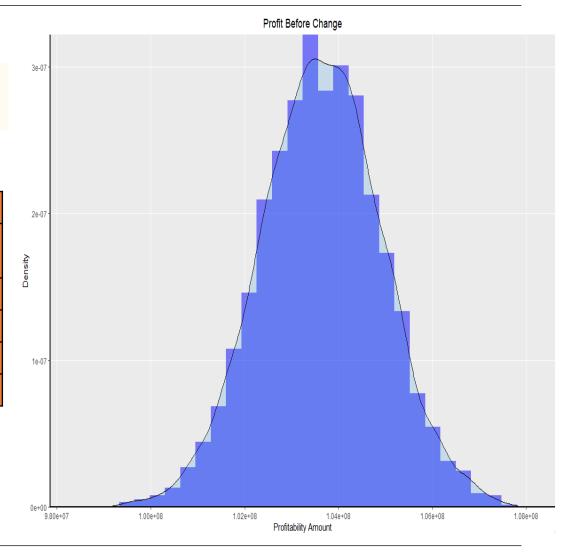
#### **Commission Conditions**

■ Commission Rate: 4%

■ Clawback Period: 12 months

#### **Summary Statistics**

Mean	\$103.64m
Standard Deviation	\$1.28m
Minimum	\$98.37m
Maximum	\$107.83m
Skewness	-0.0251
Kurtosis	3.0273







# Monte Carlo Simulations: Profitability After Commission Changes

### **Profitability After Change**

- The graph displays results from a Monte Carlo Simulation using 5,000 simulations, representing RiskyLending's profitability after the changes in clawback and commission rates.
- The average is around \$60 million which is a considerable 42% decrease when commission conditions changed
- The lower commission rate caused overall profits from loan applications to decrease systematically
- The longer clawback period resulted in more customers refinacing or defaulting on their loans
- The negative skewness implies there is a small skewness to the left, meaning there is a higher chance of lower profits.

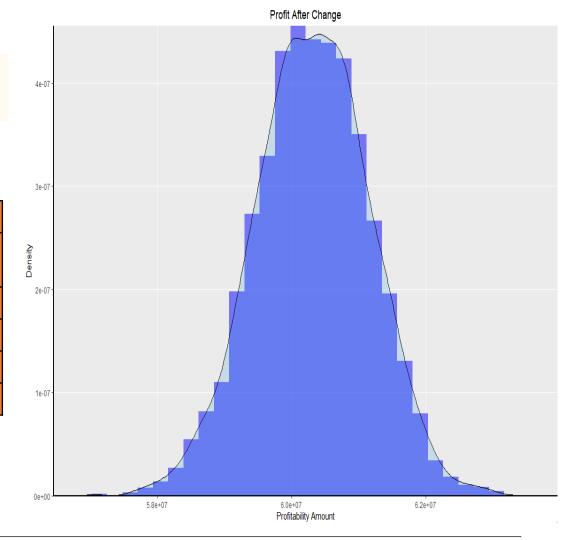
#### **Commission Conditions**

■ Commission Rate: 2.5%

Clawback Period: 18 months

#### **Summary Statistics**

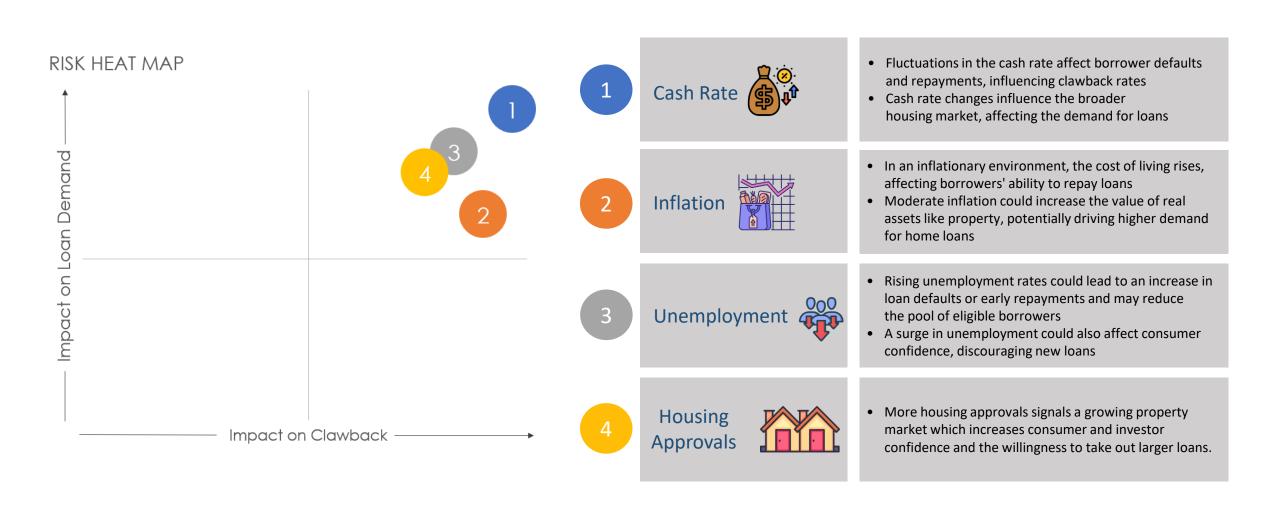
Mean	\$60.32m
Standard Deviation	\$0.848m
Minimum	\$56.96m
Maximum	\$63.56m
Skewness	-0.0465
Kurtosis	3.094







### Risk Assessment: Macroeconomic Influences on Loan Portfolio







# **Linear Regression Models on Demand for Loans & Clawback Rate**

Loan Commitments or Refinance = Cash Rate + Inflation Rate + Unemployment Rate + Housing Approval Rate

Dependent Variable

**Independent Variables** 

#### **Demand for Loans - Loan Commitments**

**Accuracy & Characteristics of Model** 

Mean Squared Error	2.66%
Multiple R-Squared	0.3953
Adjusted R-Squared	0.3555

#### Clawback Rate - Refinanced Loans

**Accuracy & Characteristics of Model** 

Mean Squared Error	2.93%
Multiple R-Squared	0.6411
Adjusted R-Squared	0.6334

#### **Model Characteristics & Key Findings**

1

• Loan Commitments: We use the macroeconomic number of loan commitments as an indicator for the demand for loans.



 Refinanced Loans: We use the macroeconomic number of refinanced loans as an indicator for the clawback rate.



• **Accurate Model**: Yields a <u>low regression error</u> with a high R-squared value when performed against a sample test data.

# Estimated Macroeconomic Values, 2025 (from Factset)

Cash Rate	3.6%
Inflation Rate	3%
Unemployment Rate	4.7%
Housing Approvals	7%

# Forecasted Growth Rates Loan Indicators

Loan Demand
Growth Rate

Clawback Growth
Rate

-17.6%
-4.79%

Overview Profitability Business Model Viability Future Road Map

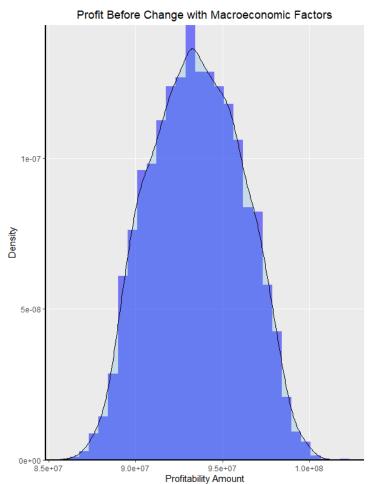
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# **Monte Carlo Simulations: Macroeconomic Effects on Profitability**

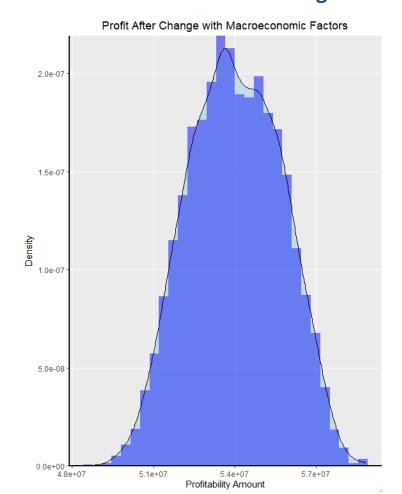
### **Before Commission Changes**



#### **Summary Statistics**

	Mean	\$93.50 m
	Standard Deviation	\$2.61m
ſ	Minimum	\$85.84 m
	Maximum	\$101.9 m
	Skewness	-0.0763
	Kurtosis	2.333

### **After Commission Changes**



#### **Summary Statistics**

Mean	\$54.01 m
Standard Deviation	\$1.70m
Minimum	\$48.69 m
Maximum	\$58.82 m
Skewness	-0.1098
Kurtosis	2.411

Overview Profitability Business Model Viability Future Road Map

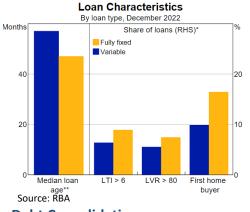


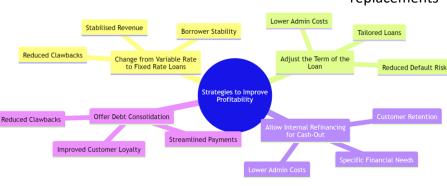


## **Short-term strategies**

#### **Change from Variable Rate to Fixed Rate Loans**

- Provide borrowers with more stability and predictability in their repayments
- Reduce likelihood of refinance or default
- Reduce the frequency of clawbacks, thereby stabilising commission revenue





### Adjusting the Term of the Loan

- Tailor loans to individual customer needs, potentially reducing the risk of default
- Improved customer retention can enhance RiskyLending's profitability by reducing administrative costs associated with loan replacements



#### **Offer Debt Consolidation**

- Debt consolidation options can attract borrowers looking to streamline highinterest debts into a single, more manageable payment.
- Reduce the likelihood of borrowers refinancing their loans, as they can manage other debts via their existing mortgage.
- Improve customer loyalty and reduce the incidence of clawbacks, benefiting its bottom line.

#### **Allow Internal Refinancing for Cash-Out**

- Can address specific financial needs for homeowners, such as home improvement or debt payment.
- Assist retain existing customers who might otherwise look to refinance externally.
- Retaining more customers in this manner can reduce administrative costs and improve the company's profitability.

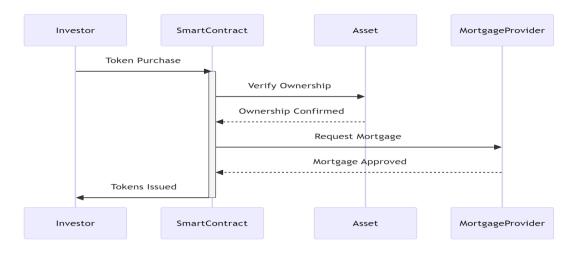




## **NFT-based Mortgages**

#### A Brief on Tokenisation – Streamlining and Global Market Access

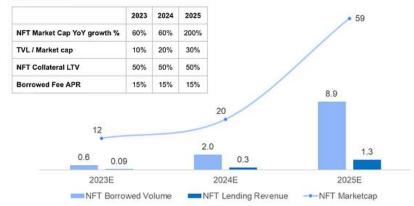
- NFTs used to represent individual mortgage contracts tokenized on a blockchain
- Lenders can use NFTs to store mortgage metadata such as:
  - Who owns the mortgaged property until debt is paid
  - Borrower data
  - Mortgage's history of transactions
- NFTs are globally accessible
  - Allow expansion of target market by promoting investments from foreign investors



#### **Transparency, Market Differentiation and Risk Mitigation**

- The blockchain technology underlying NFTs offer greater transparency and security in mortgage transactions
- Allows more customised loan products, targeting specific customer needs and thereby increasing market share
- Allow for more flexible risk management strategies, like easily selling off portions of a loan to diversify risk
  - Provides resilience to economic downturns or changes in interest rates





Source: IOSG Ventures





# **Appendix**

## Main Deck

Executive Summary	2
Exploratory Data Analysis: Factors Impacting Profitability	<u>3</u>
Modelling Profitability: Simulation Methodology and Assumptions	<u>4</u>
Modelling Profitability: ML Models to predict Clawback	<u>5</u>
Monte Carlo Simulations: Profitability Before Commission Changes	<u>6</u>
Monte Carlo Simulations: Profitability After Commission Changes	7
Risk Assessment: Macroeconomic Influences on Loan Portfolio	<u>8</u>
Linear Regression Models on Demand for Loans & Clawback Rate	<u>9</u>
Monte Carlo Simulations: Macroeconomic Effects on Profitability	<u>10</u>
Short-term strategies	<u>11</u>
NFT-based Mortgages	<u>12</u>

# Appendix

Multinominal Logistic Regression Model	<u>14</u>
Linear Regression Macroeconomic Models	<u>15</u>
Factors influencing Profitability and Mitigation on Profitability	<u>16</u>





## **Appendix 1: Multinominal Logistic Regression Model**

```
Call:
vglm(formula = 'Close Reason' ~ 'Q Factor 1' + 'Q Factor 2' +
    'Q Factor 3' + 'Loan Amount' + 'Home Value' + 'Annual Income' +
    Interest Rate (p.a.) + Term (months), family = multinomial,
    data = data_balance[train.set.1, ])
Coefficients:
                                 Estimate Std. Error z value Pr(>|z|)
(Intercept):1
                                7.947e+01 5.799e+00 13.705 < 2e-16 ***
(Intercept):2
                               -3.648e+01 3.155e+00 -11.562 < 2e-16 ***
Q Factor 1 OLDER FAMILIES:1
                               4.125e+00 4.486e-01 9.196 < 2e-16 ***
O Factor 1 OLDER FAMILIES:2
                               -2.405e+00 2.243e-01 -10.721 < 2e-16 ***
Q Factor 1 OLDER SINGLES:1
                               3.049e-01 7.236e-01 0.421 0.673457
'O Factor 1 OLDER SINGLES:2
                               -4.869e+00 4.278e-01 -11.381 < 2e-16 ***
'Q Factor 1 YOUNG COUPLES:1
                               -7.643e+00 7.702e-01 -9.924 < 2e-16 ***
'Q Factor 1'YOUNG COUPLES:2
                                4.895e+00 4.328e-01 11.311 < 2e-16 ***
`Q Factor 1`YOUNG FAMILIES:1
                               -5.886e+00 4.178e-01 -14.091 < 2e-16 ***
Q Factor 1 YOUNG FAMILIES:2
                               1.836e+00 2.232e-01 8.225 < 2e-16 ***
`Q Factor 1`YOUNG SINGLES:1
                               -7.922e+00 4.637e-01 -17.083 < 2e-16 ***
`Q Factor 1`YOUNG SINGLES:2
                               -6.072e-01 3.398e-01 -1.787 0.073932 .
`Q Factor 2`MAINSTREAM:1
                               -9.223e-01 2.741e-01 -3.365 0.000765 ***
'Q Factor 2 MAINSTREAM:2
                               1.530e+00 1.677e-01 9.119 < 2e-16 ***
'Q Factor 2'PRIME:1
                               -7.424e-01 4.952e-01 -1.499 0.133816
'Q Factor 2 PRIME:2
                               3.692e+00 3.039e-01 12.149 < 2e-16 ***
'O Factor 3 PROFESSIONALS:1
                               2.465e-01 1.763e-01
                                                     1.398 0.162243
'Q Factor 3'PROFESSIONALS:2
                               4.872e-01 8.408e-02
                                                      5.794 6.86e-09 ***
`Q Factor 3`SELF EMPLOYED:1
                               1.060e+00 2.253e-01
                                                      4.707 2.51e-06 ***
'Q Factor 3'SELF EMPLOYED:2
                               1.413e-01 1.312e-01
                                                      1.077 0.281644
`Q Factor 3`TRADES & SERVICES:1 4.214e-01 2.168e-01
                                                      1.943 0.051958 .
`Q Factor 3`TRADES & SERVICES:2 8.873e-01 1.166e-01
                                                      7.606 2.82e-14 ***
                                3.432e-05 1.161e-06 29.568 < 2e-16 ***
`Loan Amount`:1
                               5.525e-06 5.840e-07 9.460 < 2e-16 ***
`Loan Amount`:2
                               -2.622e-05 9.030e-07 -29.033 < 2e-16 ***
`Home Value`:1
`Home Value`:2
                               -4.956e-06 4.731e-07 -10.475 < 2e-16 ***
                               -8.264e-05 3.643e-06 -22.680 < 2e-16 ***
 Annual Income :1
 Annual Income: 2
                               -2.012e-06 2.438e-06 -0.825 0.409259
Interest Rate (p.a.):1
                               -1.418e+03 1.288e+02 -11.009 < 2e-16 ***
Interest Rate (p.a.):2
                               8.547e+02 7.077e+01 12.077 < 2e-16 ***
`Term (months)`:1
                               -1.960e-01 1.066e-02 -18.382 < 2e-16 ***
`Term (months)`:2
                               -7.722e-03 4.278e-03 -1.805 0.071061 .
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
Names of linear predictors: log(mu[,1]/mu[,3]), log(mu[,2]/mu[,3])
Residual deviance: 7518.31 on 12950 degrees of freedom
Log-likelihood: -3759.155 on 12950 degrees of freedom
Number of Fisher scoring iterations: 7
Warning: Hauck-Donner effect detected in the following estimate(s):
'`Home Value`:1', '`Interest Rate (p.a.)`:1', '`Interest Rate (p.a.)`:2'
```

#### **Logistic Equation Models**

**Equation 2**: None vs Refinance  $\log \left( \frac{Pr(Y = \text{None})}{Pr(Y = \text{Refinance})} \right) = \dots$ 

#### **Model Accuracy**

75%:25% data split

**Training Data** 

Accuracy	72.38%
Default True Positive Rate	94.03%
Refinance True Negative Rate	72.33%
None True Positive Rate	50.35%

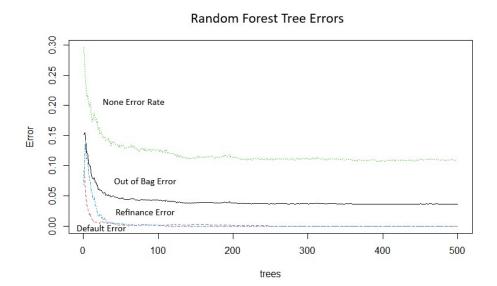
Accuracy	72.97%
Default True Positive Rate	93.50%
Refinance True Negative Rate	73.71%
None True Positive Rate	52.88%

Test Data





# **Appendix 1: Multinominal Logistic Regression Model**

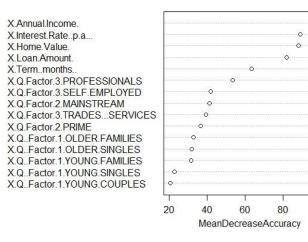


Graph 1. Random Forest Tree Errors

#### **Training Data**

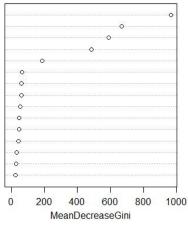
Accuracy	98.38%
Default True Positive Rate	100%
Refinance True Negative Rate	100%
None True Positive Rate	95.14%

#### Random Forest Variable Importance



X.Annual.Income. X.Loan.Amount. X.Home.Value. X.Interest.Rate.p.a... X.Term..months. X.Q.Factor.3.PROFESSIONALS X.Q.Factor.2.PRIME X.Q.Factor.2.MAINSTREAM X.Q..Factor.1.OLDER.SINGLES X.Q.Factor.3.TRADES...SERVICES X.Q., Factor, 1. OLDER, FAMILIES X.Q..Factor.1.YOUNG.FAMILIES X.Q.Factor.3.SELF.EMPLOYED X.Q..Factor.1.YOUNG.COUPLES X.Q..Factor.1.YOUNG.SINGLES

Graph 2. Random Forest Variable Importance



**Model Accuracy** 75%:25% data split

Test Data

Accuracy	96.12%
Default True Positive Rate	100%
Refinance True Negative Rate	100%
None True Positive Rate	88.38%





# **Appendix 3: Linear Regression Macroeconomic Models**

	Total.Loans ~ Casl Approvals, data = r			
Residuals: Min -15353678 -	1Q Median 4068388 -44911	3Q 3850552	Max 16242266	
Coefficients	:			
(Intercept) Cash.Rate Inflation Unemployment Housing.Appro	71807513 ! -1640835 779726 -4513230	5025815 14 250969 -6 462131 1 765104 -5	ralue Pr(> t ) 4.288 < 2e-16 9 5.538 5.90e-10 9 6.687 0.0932 0 6.899 1.71e-08 9 6.559 0.0113 9	k k k k k k
Signif. code	s: 0 '*** 0.001	'**' 0.01 '	*' 0.05'.' 0.1	l''1
Multiple R-s F-statistic: Call: lm(formula =	ndard error: 649200 quared: 0.3593, 25.94 on 4 and 189 Refinancing ~ Cash Approvals, data = m	Adjusted 5 DF, p-va .Rate + Inf	R-squared: 0.3 llue: < 2.2e-16	3455 loyment +
Residuals: Min -6786617 -143	1Q Median 36413 -184557 153		Max 239	
Coefficients	:			
(Intercept) Cash.Rate Inflation Unemployment Housing.Appro	-1081034 1535837 -1713145	943926 11. 97072 -11. 178747 8. 295933 -5.	alue Pr(> t ) 977 < 2e-16 ** 136 < 2e-16 ** 592 3.50e-15 ** 789 2.98e-08 ** 384 0.0181 *	k sk k sk
Signif. codes	s: 0 '*** 0.001 '	**' 0.01 ' <sup>*</sup>	, 0.05 '.' 0.1	· ' 1
Multiple R-so	ndard error: 251100 quared: 0.6411, 82.62 on 4 and 185	Adjusted F	R-squared: 0.63	

# Loan Commitments Model Accuracy 75%:25% data split

Training Mean Squared Error	2.45%
Test Mean Squared Error	2.66%

#### **ANOVA Table**

Analysis of Variance Table

Response: Total.Lo	ans					
	Df	Sum Sq	Mean Sq	F value	Pr(>F)	
Cash.Rate	1	7.8399e+14	7.8399e+14	18.6004	2.619e-05	***
Inflation	1	1.9010e+15	1.9010e+15	45.1021	2.230e-10	***
Unemployment	1	1.4128e+15	1.4128e+15	33.5197	2.974e-08	***
Housing. Approvals	1	2.7594e+14	2.7594e+14	6.5467	0.01131	×
Residuals	185	7.7976e+15	4.2149e+13			
Signif codes: 0	4 * * *	k' 0 001 '*:	*' 0 01 '*'	0.05 (	' 0 1 ' ' 1	í

#### **Refinanced Loans Model Accuracy**

75%:25% data split

Training Mean Squared Error	4.09%
Test Mean Squared Error	2.93%

#### **ANOVA Table**

Analysis of Variance Table

Response. Rei man	Cilig					
	Df	Sum Sq	Mean Sq	F value	Pr(>F)	
Cash.Rate	1	2.9009e+14	2.9009e+14	46.0035	1.542e-10	***
Inflation	1	1.5540e+15	1.5540e+15	246.4474	< 2.2e-16	***
Unemployment	1	2.0397e+14	2.0397e+14	32.3474	4.961e-08	***
Housing.Approvals	1	3.5840e+13	3.5840e+13	5.6838	0.01813	rk
Residuals	185	1.1666e+15	6.3057e+12			
Signif. codes: 0	****	' 0.001 '*	°' 0.01 '*'	0.05 '.'	0.1 ' ' 1	

Table 3A. Linear Regression Loan Commitments Model Output Table 3B. Linear Regression Refinanced Loans Model Output



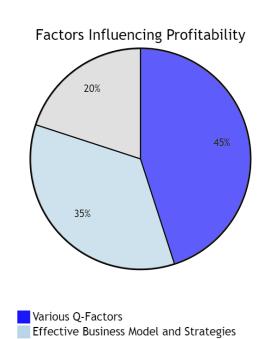


# Appendix 4: Factors influencing Profitability and Mitigating changes in profitability

### **Factors Influencing current Profitability**

- **1. Effective Business Model & Strategies**: 35% This suggests that RiskyLending's business model and strategies were effective in generating stable profits.
- 2. Accounting for Various Q-factors: 45% The various Q-factors likely account for market conditions, customer demographics, and interest rate variations, among other factors.
- 3. Lower Risk Profile:

20% - The shape of the distribution indicates that extreme profitability outcomes were less likely, pointing to a lower risk profile for the company.



Lower Risk Profile

### Ways to mitigate change in profitability

- **1. Analyse Profit Decline**: Understand the extent of the decline in profitability.
- **2.** Assess Impact on Market & Customer: Evaluate how market conditions and customer behaviours are affecting profitability.
- **3. Develop Mitigation Plans**: Create strategies to counter the negative impacts identified.
- **4. Implement Strategies**: Put the mitigation plans into action.
- **5. Monitor & Evaluate**: Track the effectiveness of the implemented strategies.
- **6. Feedback Loop**: Use the evaluation results for continuous improvement.

