

GUILLERMO REMACHE

☎ 646 468 8654

✉ g.remache93@live.com



Experience

ZamoraNY.com

FreeLancer Web Developer & IT Consultant

July, 2015 - Present New York, NY

- Provide services in Web design & development, content management, web & email hosting, search engine optimization to Small Businesses and Nonprofits.
- Provide IT Consulting Services - Computer and network technical support services, including hardware and software configuration, problem resolution, and installation services
- Successfully Designed and developed ZamoraNY.com to enhance company's bottom line.

PetCareRx Inc.

Systems and Network Engineer / Administrator

May, 2014 – July 2015 New York, NY

- Designed, Setup and Administered Network components such as domain controllers, DHCP, DNS servers, as well as Juniper, Cisco, Checkpoint, and SonicWALL firewalls, switches and Access Points 3 different Offices and Data Centers.
 - Wired HQs Computer Network, setup new Firewalls, Switches and Servers.
 - Wrote documentation based on firewalls, switches, and Access Points configurations
 - Performed backups of all network devices' configurations
- Setup, optimized and maintained two Windows Active Directory domain environments and related services supporting over 100+ users.
 - Successfully Migrated entire server infrastructure from Windows Server 2003, 2008 to Windows server 2012 R2
 - Set up and maintained DNS, DHCP, WSUS, WDS, VAMT, Share and Storage Management, Group Policy Management, Print Management
 - Configured users, groups, group policy objects, service accounts for active directory, Google Apps for work, 800Site, inContact.
 - Deployed New Domain Policies and Windows security updates

Education

New York Institute of Technology, School of Engineering

M.S. Information, Networks, and
Computer Security

Dec, 2017 New York, NY

New York Institute of Technology, School of Engineering

B.S. Telecommunications Network
Management

May 2015 New York, NY

Skills

- CISCO and A+ Proficient ♦ ♦ ♦ ♦
- Cisco, SonicWALL, Juniper's
Routers, switches & Firewalls ♦ ♦ ♦ ♦
- Active Directory, DNS,
DHCP, WDS, WSUS, WDT, Exchange, ♦ ♦ ♦ ♦
- VMware, Hyper-V ♦ ♦ ♦ ♦
- Windows: Server 2003,
2008, 2012 (R2), 2016 PT,
Exchange Server, Windows XP, 7, 8.1, 10, Linux, Ubuntu, CentOS, MAC OS X ♦ ♦ ♦ ♦
- Monitoring ♦ ♦ ♦ ♦
- Microsoft Office, Excel, Power Point, Visio, Outlook ♦ ♦ ♦ ♦
- Design/ Development
HTML, CSS, PHP, MySQL, SQL, Apache, IIS ♦ ♦ ♦ ♦
- Java, Python, PowerShell, MatLab ♦ ♦ ♦ ♦
- Technical Writing ♦ ♦ ♦ ♦
- Spanish, English ♦ ♦ ♦ ♦

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- Provided recommendations for upgrades and enhancements to support current and future requirements
- Wrote, review and update documentation for entire network infrastructure.
- Created a network diagram of the entire computer and Network infrastructure to aid with troubleshooting.
- Backed up former user's emails, documents, and workstations with the aim of protecting user's and client's data.
- Maintained a non-production lab environment with various versions windows Server and Windows Desktop version for various testing needs.
- Provided hardware monitoring and reporting
- Provided network and technical support to company employees in local and remote offices
- Maintained a PBX phone System with over 50+ Polycom VoIP phones in three different locations.
- Setup and Backed up Virtual Machines in VMware Workstation, VSphere, Virtual Box, Hyper-V
 - Used Hyper-V for creation of new Active Directory environment to be used by the Call center in order to comply with PCI DSS standards.
 - Administer VMware infrastructure (100+ Virtual Servers)
- Took ownership of various projects such as PCI compliance, Infrastructure Optimization and Network Segmentation
 - Took leadership in segmenting part of the infrastructure in order for the company's call center service to comply with PCI DSS standards
 - Optimized network Security by giving network users limited network access, as well as limited file sharing privileges.
 - Automated new computer setups by using WDT, WDS, VAMT and WSUS.
 - Migrated Computers, Servers and VoIP phones to new HQ.
 - Negotiated directly with ISPs to drop new lines into office building to increase redundancy for network infrastructure and call center service.
 - Organized, Developed and managed policy development, vulnerability management and risk assessment.
- Administered Antivirus software
 - Migrated Kaspersky 6.0 to Kaspersky 10 in all Windows workstations and Servers.
 - Tested Multiple PCI compliant Antivirus Software's (Sophos, Webroot, TrendMicro)
 - Migrated from Kaspersky 10.1 to Webroot SecureAnywhere
- Setup Optimized and maintained Google Apps for Work as a Super Admin.
 - Migrated from Postini to Google Apps for work.
 - Setup Organizations and created new policies.
- Designed and Developed Internal Website
- Administered employee's building access using CardAccess 3000, and provided employee ID badges.

Ballard Pharmacy

Help Desk / Sales Associate

Jan, 2013 – May 2014

New York, NY

- Manage computer systems
- Provide oral and written interpretation services; Interact with customers to ensure proper service

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George Westinghouse High School

Jr. Systems and Network Engineer

Jan. 2009 – Apr. 2011 New York, NY

- Managed computer network (Ghost, Software installing / upgrade)
- Replaced and upgraded computer hardware, software and network
- Managed Network Devices (CISCO Firewalls, Switches), Active Directory, DNS, DHCP.
- Installed and setup network devices and computer software; Wired Ethernet cables, telephone cable
- Managed Exchange Server and user Accounts

Professional Associations / Awards

- Active member of the National Society of Leadership and Success, 2014
- Dean's Academic Honor Roll, 2011-2015
- Active Member of Phi Eta Sigma, NYIT Manhattan Chapter, 2012
- High School Valedictorian, 2011