# Juveria Dalvi

### IT Skills

MySql

Python

PowerBI

Advanced Excel

• HTML/CSS

• Github

• PLSQL

• Pandas

• Tableau

JavaScript

Bootstrap

• Git

# Experience

## Capriconics Info Tech Pvt.

Oct 2022 – Present

Support Analyst

Remote, Mumbai

- Recommended process improvements to continually identify, analyze and fix constraints and challenges.
- Queried databases for information needed for report processing.
- Validated results and performed quality assurance to assess accuracy of data.
- Collected, arranged, and input information into database system.
- Evaluated customer needs and feedback to drive product and service improvements.
- Developed and updated tracking spreadsheets for process monitoring and reporting.

# Areas of Expertise

· Data Visualization

Adaptability

· Documentation and Reporting

· Analytical Thinking

· Database Management

· SQL and Databases

# Pro jects

#### PwC PowerBI Dashboards - theforage.com

[Excel,Figma,PowerBI PersonalProject]

- Developed a comprehensive dashboard in Power BI to visualize key performance indicators (KPIs) and metrics from provided datasets.
- Utilized various learning resources such as podcasts and articles to deepen knowledge in data visualization techniques and enhance skills.
- Addressed client requests by creating a visually appealing Power BI dashboard that accurately reflected the specified KPIs and metrics.

#### The-SQL-Murder-Mystery

[Github, SQL, Personal Project]

- Participated in an open-source project-based learning game focused on crime scene investigation.
- Implemented data retrieval by connecting to the police department's database and filtering for the specific case.
- Identify the unique identifiers or keywords associated with the murder case in question.

## Qualifications

I.C.S college, University of Mumbai

2022 - 2024

Masters in Information Technology

Khed, Maharashtra

N.K.Varadkar, University of Mumbai

2018 – 2021

Bachelor in Information Technology - CGPI - 8.62

Dapoli, Maharashtra

#### Certifications

- SQL Basics Hacker Rank ☑
- Introduction to Data Analytics IBM 🖸
- Responsive Web Design FreeCodeCamp □
- Data Analysis with Python FreeCodeCamp ☐