

Jon Vincent M. Pedrosa

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OBJECTIVE:

To pursue an inspiring career in technology development, particularly as a software engineer, or in other I.T related roles, while also exploring opportunities in customer service. I aim to leverage my skills, knowledge, and experiences efficiently in an organization that shares my values, goals, and a commitment to continuous learning and growth.

PERSONAL DATA:

- **Age:** 23
 - **Civil Status:** Single
 - **Religion:** Roman Catholic
 - **Date of Birth:** June 18, 2000
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EDUCATIONAL BACKGROUND:

Tertiary:

2018 – 2021

Polytechnic University of the Philippines - Manila
Diploma of Computer Engineering Technology

Secondary:

2016 – 2018

First City Providential College
**Computer Hardware/System
Servicing**

SKILLS:

Personal Skills

- Teamwork and Collaboration
- Adaptability
- Proficient in Oral and Written English Communication
- Multi-tasking
- Ability to work under pressure.
- Customer Service Skills

Technical Skills

- Oriented in Microsoft Office Application
 - Knowledge in Programming Language (HTML, JAVA, PYTHON, CSS, PHP,)
 - Programming Database Management (SQL)
 - Computer Literate (Hardware/Software)
 - Knowledge in Arduino Uno/Raspberry PI
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WORK EXPERIENCE / CERTIFICATES:

October 2023

TESDA NC3 (TRAINING PROGRAM)

Programming (JAVA)

September 2023

TESDA NC2 (NATIONAL CERTIFICATE II)

Computer System Servicing

September 2022 – March 2023

Customer Service Representative

Teleperformance Philippines (Ayala, Makati)

November 2019-October 2020

Service Crew (McDonalds' Cuba Aurora Q.C)

April 2019 – June 2019

MIS(Internship)

First Lucky Star Motor Philippines Corporation

October 2017-January 2018

Senior High School (Work Immersion)

IT/CISCO department

CHARACTER REFERENCE:

Engr. Jose Marie Dipay

Computer Engineering Professor in PUP
09472549371

Angelique Costales

EA/Senior Assistant Manager (Security Bank)
09271505534