

# Jon Vincent M. Pedrosa

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## OBJECTIVE:

*To pursue an inspiring career in technology development, particularly as a software engineer, or in other I.T related roles, while also exploring opportunities in customer service. I aim to leverage my skills, knowledge, and experiences efficiently in an organization that shares my values, goals, and a commitment to continuous learning and growth.*

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## PERSONAL DATA:

- **Age:** 23
  - **Civil Status:** Single
  - **Religion:** Roman Catholic
  - **Date of Birth:** June 18, 2000
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## EDUCATIONAL BACKGROUND:

### Tertiary:

**2021- 2024** Polytechnic University of the Philippines - Manila  
**Bachelor of Science in Computer Engineering**

**2018 – 2021** Polytechnic University of the Philippines - Manila  
**Diploma of Computer Engineering Technology**

### Secondary:

**2016 – 2018** First City Providential College  
**Computer Hardware/System Servicing**

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## SKILLS:

### Personal Skills

- Teamwork and Collaboration
- Adaptability
- Proficient in Oral and Written English Communication
- Multi-tasking
- Ability to work under pressure.
- Customer Service Skills

### Technical Skills

- Oriented in Microsoft Office Application
  - Knowledge in Programming Language (HTML, JAVA, PYTHON, CSS, PHP,)
  - Programming Database Management (SQL)
  - Computer Literate (Hardware/Software)
  - Knowledge in Arduino Uno/Raspberry PI
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## WORK EXPERIENCE / CERTIFICATES:

**October 2023**

**TESDA NC3 (TRAINING PROGRAM)**

Programming (JAVA)

**September 2023**

**TESDA NC2 (NATIONAL CERTIFICATE II)**

Computer System Servicing

**September 2022 – March 2023**

**Customer Service Representative**

Teleperformance Philippines (Ayala, Makati)

**November 2019-October 2020**

**Service Crew** (McDonalds' Cuba Aurora Q.C)

**April 2019 – June 2019**

**MIS(Internship)**

First Lucky Star Motor Philippines Corporation

**October 2017-January 2018**

**Senior High School (Work Immersion)**

IT/CISCO department

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## CHARACTER REFERENCE:

**BENZ VINCENT GERALDIZO**

**TESDA TRAINER (JAVA PROGRAMMING)**  
09126676094

**Christalyn Joy A. Tan**

**QA Engineer (Yondu Inc)**  
09757304491