

# Jon Vincent M. Pedrosa

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## OBJECTIVE:

*To pursue an inspiring career in technology development, particularly as a software engineer, or in other I.T related roles, while also exploring opportunities in customer service. I aim to leverage my skills, knowledge, and experiences efficiently in an organization that shares my values, goals, and a commitment to continuous learning and growth.*

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## PERSONAL DATA:

- **Age:** 23
  - **Civil Status:** Single
  - **Religion:** Roman Catholic
  - **Date of Birth:** June 18, 2000
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## EDUCATIONAL BACKGROUND:

### Tertiary:

<b>2021- 2024</b>	Polytechnic University of the Philippines - Manila <b>Bachelor of Science in Computer Engineering</b>
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<b>2018 – 2021</b>	Polytechnic University of the Philippines - Manila <b>Diploma of Computer Engineering Technology</b>
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### Secondary:

<b>2016 – 2018</b>	First City Providential College <b>Computer Hardware/System Servicing</b>
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**SKILLS:****Personal Skills**

- Teamwork and Collaboration
- Enthusiastic to learn
- Proficient in Oral and Written English Communication
- Punctuality
- Ability to work under pressure.
- Customer Service Skills

**Technical Skills**

- Programming languages: Java, Python, Arduino (C++), PHP
  - Database Management: SQL, MySQL, JDBC
  - Web Development: HTML, CSS, JavaScript
  - Version Control: GitHub
  - Microsoft Office Application
  - Tools: Jira, Confluence
  - Hardware: Assembly and Disassembly of Computer
  - Networking: Setup, Configuring Computer Network & Windows Server
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**WORK EXPERIENCE / CERTIFICATES:****TESDA NC3 (TRAINING PROGRAM)**

Programming (JAVA)

**October 2023***Completed Java programming training, from basics to advanced JDBC and Swing. Acquired skills in application development, OOP, and UI design.***TESDA NC2 (NATIONAL CERTIFICATE II)**

Computer System Servicing

**September 2023***Completed TESDA certification in computer system installation, network setup, server configuration, system maintenance, and computer hardware assembly and disassembly***Customer Service Representative**

Teleperformance Philippines (Ayala, Makati)

**September 2022 – March 2023***Experienced in inbound and outbound customer service, proficient in typing, and skilled in using JIRA and Microsoft applications***Service Crew** (McDonalds' Cuba Aurora Q.C)**September 2022 – March 2023***Experienced service crew member with a focus on customer assistance and excellence in fast food service.***MIS(Internship)**

First Lucky Star Motor Philippines Corporation

**September 2022 – March 2023***MIS inventory specialist in the motorcycle industry, proficient in data management and Excel.***Senior High School (Work Immersion)**

IT/CISCO department

**October 2017-January 2018***Having tasks include formatting PCs, inventory management, checking and managing LAN cables, assembling and disassembling computers, and monitoring server access for student attendance tracking.*

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**CHARACTER REFERENCE:**

Benz Vincent Geraldizo

**TESDA TRAINER (JAVA PROGRAMMING)**

09126676094

Christalyn Joy A. Tan

**QA Engineer (Yondu Inc)**

09757304491