Joseph Vanstory

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Education

University Of North Carolina at Charlotte (UNCC)   Aug. 2021 - Dec 2023
Bachelor of Science in Computer Science   GPA: 3.53/4.0
Honors: Deans List (2022-2023)
Classes: Data Structures and Algorithms, Software Engineering, Logic and Algorithms

Volunteer IT Experience

Church IT Support Volunteer   2023 - Present
- Provide ongoing technical support for church staff, including hardware repair, software installation, and network troubleshooting.
- Build and maintain custom desktop systems to improve performance and reduce hardware costs.
- Manage website and domain hosting, ensuring smooth migrations and reduced operational expenses.
- Support email, printer, and internet issues, and advise on cost-effective technology upgrades

Work Experience

WWTS | Dynamic PC Support   2025 - Present
- Troubleshoot and repair desktop and laptop issues on-site for various clients, ensuring timely resolution and high service quality.
- Maintain accurate service documentation, manage inventory, and comply with OEM certification and safety standards.
- Communicate technical solutions clearly to clients and meet service level agreements (SLAs).

Revature | Full Stack Developer   2024
- Completed hands-on training in Java Full Stack development, focusing on Spring Boot, SQL, REST APIs, and React.
- Developed and tested Java-based web applications with integrated front-end interfaces and backend data layers.
- Worked collaboratively in an Agile environment to solve coding challenges and build functional software modules.

Technical Skills

Languages: Java, Python, JavaScript, SQL
Web Development: HTML, CSS, React
Databases: MySQL, PostgreSQL
Tools: Git, GitHub, VS Code, IntelliJ, NetBeans, PyCharm, Android Studio, Spring Boot
Core Skills: Troubleshooting, Hardware Support, REST APIs, MVC, OOP, Technical Documentation