

# WCAG 2.1

## Web Content Accessibility Guidelines

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# Web Content Accessibility Guidelines (WCAG) 2.1

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Andrew Kirkpatrick(Adobe)

## Errata:

Joshue O Connor(Invited Expert, InterAccess)

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## Abstract

Web Content Accessibility Guidelines (WCAG) 2.1 covers a wide range of recommendations for making web content more accessible. Following these guidelines will make content more accessible to a wider range of people with disabilities, including accommodations for blindness and low vision, deafness and hearing loss, limited movement, speech disabilities, photosensitivity, and combinations of these, and some accommodation for learning disabilities and cognitive limitations; but will not address every user need for people with these disabilities. These guidelines address accessibility of web content on any kind of device (including desktops, laptops, kiosks, and mobile devices). Following these guidelines will also often make web content more usable to users in general.

WCAG 2.1 success criteria are written as testable statements that are not technology-specific. Guidance about satisfying the success criteria in specific technologies, as well as general information about interpreting the success criteria, is provided in separate documents. See [Web Content Accessibility Guidelines \(WCAG\) Overview](#) for an introduction and links to WCAG technical and educational material.

WCAG 2.1 extends [Web Content Accessibility Guidelines 2.0](#) [WCAG20], which was published as a W3C Recommendation December 2008. Content that conforms to WCAG 2.1 also conforms to WCAG 2.0. The WG intends that for policies requiring conformance to WCAG 2.0, WCAG 2.1 can provide an alternate means of conformance. The publication of WCAG 2.1 does not deprecate or supersede WCAG 2.0. While WCAG 2.0 remains a W3C Recommendation, the W3C advises the use of WCAG 2.1 to maximize future applicability of accessibility efforts. The W3C also encourages use of the most current version of WCAG when developing or updating web accessibility policies.

## Status of This Document

This section describes the status of this document at the time of its publication. A list of current W3C publications and the latest revision of this technical report can be found in the W3C standards and drafts index at <https://www.w3.org/TR/>.

This is a Recommendation of WCAG 2.1 by the Accessibility Guidelines Working Group. This incorporates errata and are described in the change log. At some point additional changes might be incorporated into an Edited or Amended Recommendation.

To comment, file an issue in the W3C WCAG GitHub repository. Although the proposed success criteria in this document reference issues tracking discussion, the Working Group requests that public comments be filed as new issues, one issue per discrete comment. It is free to create a GitHub account to file issues. If filing issues in GitHub is not feasible, send email to [public-agwg-comments@w3.org](mailto:public-agwg-comments@w3.org) (comment archive).

This document was published by the Accessibility Guidelines Working Group as a Recommendation using the Recommendation track.

W3C recommends the wide deployment of this specification as a standard for the Web.

AW3 CRecommendation is a specification that, after extensive consensus-building, is endorsed byW3 Cand its Members, and has commitments from Working Group members to royalty-free licensingfor implementations.

This document was produced by a group operating under theW3 CPatent Policy.W3 Cmaintains apublic list of any patent disclosuresmade in connection with the deliverables of the group; that page also includes instructions for disclosing a patent. An individual who has actual knowledge of a patent which the individual believes containsEssential Claim(s)must disclose the information in accordance withsection 6 of theW3 CPatent Policy.

This document is governed by the03 November 2023 W3 CProcess Document.

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## Introduction

This section is non-normative.

## Background on WCAG 2

Web Content Accessibility Guidelines (WCAG) 2.1 defines how to make web content more accessible to people with disabilities. Accessibility involves a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities. Although these guidelines cover a wide range of issues, they are not able to address the needs of people with all types, degrees, and combinations of disability. These guidelines also make web content more usable by older individuals with changing abilities due to aging and often improve usability for users in general.

WCAG 2.1 is developed through the W3C process in cooperation with individuals and organizations around the world, with a goal of providing a shared standard for web content accessibility that meets the needs of individuals, organizations, and governments internationally. WCAG 2.1 builds on WCAG 2.0 [WCAG20], which in turn built on WCAG 1.0

[WAI-WEBCONTENT] and is designed to apply broadly to different web technologies now and in the future, and to be testable with a combination of automated testing and human evaluation. For an introduction to WCAG, see the Web Content Accessibility Guidelines (WCAG) Overview.

Significant challenges were encountered in defining additional criteria to address cognitive, language, and learning disabilities, including a short timeline for development as well as challenges in reaching consensus on testability, implementability, and international considerations of proposals. Work will carry on in this area in future versions of WCAG. We encourage authors to refer to our supplemental guidance on improving inclusion for people with disabilities, including learning and cognitive disabilities, people with low-vision, and more.

Web accessibility depends not only on accessible content but also on accessible web browsers and other user agents. Authoring tools also have an important role in web accessibility. For an overview of how these components of web development and interaction work together, see:

- Essential Components of Web Accessibility
- User Agent Accessibility Guidelines (UAAG) Overview
- Authoring Tool Accessibility Guidelines (ATAG) Overview

Where this document refers to WCAG 2 it is intended to mean any and all versions of WCAG that start with 2.

## WCAG 2 Layers of Guidance

The individuals and organizations that use WCAG vary widely and include web designers and developers, policy makers, purchasing agents, teachers, and students. In order to meet the varying needs of this audience, several layers of guidance are provided including overall principles, general guidelines, testable success criteria and a rich collection of sufficient techniques, advisory techniques, and documented common failures with examples, resource links and code.

- Principles- At the top are four principles that provide the foundation for web accessibility: perceivable, operable, understandable, and robust. See also Understanding the Four Principles of Accessibility.
- Guidelines- Under the principles are guidelines. The 13 guidelines provide the basic goals that authors should work toward in order to make content more accessible to users with different disabilities. The guidelines are not testable, but provide the framework and overall objectives to help authors understand the success criteria and better implement the techniques.
- Success Criteria- For each guideline, testable success criteria are provided to allow WCAG 2.1 to be used where requirements and conformance testing are necessary such as in design specification, purchasing, regulation, and contractual agreements. In order to meet the needs of different groups and different situations, three levels of conformance are defined: A (lowest), AA, and AAA (highest). Additional information on WCAG levels can be found in Understanding Levels of Conformance.

- Sufficient and Advisory Techniques- For each of the guidelines and success criteria in the WCAG 2.1 document itself, the working group has also documented a wide variety of techniques. The techniques are informative and fall into two categories: those that are sufficient for meeting the success criteria and those that are advisory. The advisory techniques go beyond what is required by the individual success criteria and allow authors to better address the guidelines. Some advisory techniques address accessibility barriers that are not covered by the testable success criteria. Where common failures are known, these are also documented. See also Sufficient and Advisory Techniques in Understanding WCAG 2.1.

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All of these layers of guidance (principles, guidelines, success criteria, and sufficient and advisory techniques) work together to provide guidance on how to make content more accessible. Authors are encouraged to view and apply all layers that they are able to, including the advisory techniques, in order to best address the needs of the widest possible range of users.

Note that even content that conforms at the highest level (AAA) will not be accessible to individuals with all types, degrees, or combinations of disability, particularly in the cognitive language and learning areas. Authors are encouraged to consider the full range of techniques, including the advisory techniques, as well as to seek relevant advice about current best practice to ensure that web content is accessible, as far as possible, to this community. Metadata may assist users in finding content most suitable for their needs.

## WCAG 2.1 Supporting Documents

The WCAG 2.1 document is designed to meet the needs of those who need a stable, referenceable technical standard. Other documents, called supporting documents, are based on the WCAG 2.1 document and address other important purposes, including the ability to be updated to describe how WCAG would be applied with new technologies. Supporting documents include:

- How to Meet WCAG 2.1- A customizable quick reference to WCAG 2.1 that includes all of the guidelines, success criteria, and techniques for authors to use as they are developing and evaluating web content. This includes content from WCAG 2.0 and WCAG 2.1 and can be filtered in many ways to help authors focus on relevant content.
- Understanding WCAG 2.1- A guide to understanding and implementing WCAG 2.1. There is a short "Understanding" document for each guideline and success criterion in WCAG 2.1 as well as key topics.
- Techniques for WCAG 2.1- A collection of techniques and common failures, each in a separate document that includes a description, examples, code and tests.
- The WCAG Documents- A diagram and description of how the technical documents are related and linked.

How to Meet WCAG 2.1- A customizable quick reference to WCAG 2.1 that includes all of the guidelines, success criteria, and techniques for authors to use as they are developing and evaluating web content. This includes content from WCAG 2.0 and WCAG 2.1 and can be filtered in many ways to help authors focus on relevant content.

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Techniques for WCAG 2.1- A collection of techniques and common failures, each in a separate document that includes a description, examples, code and tests.

The WCAG Documents- A diagram and description of how the technical documents are related and linked.

See Web Content Accessibility Guidelines (WCAG) Overview for a description of the WCAG 2.1 supporting material, including education resources related to WCAG 2. Additional resources covering topics such as the business case for web accessibility, planning implementation to improve the accessibility of websites, and accessibility policies are listed in WAI Resources.

## Requirements for WCAG 2.1

WCAG 2.1 meets a set of requirements for WCAG 2.1 which, in turn, inherit requirements from WCAG 2.0. Requirements structure the overall framework of guidelines and ensure backwards compatibility. The Working Group also used a less formal set of acceptance criteria for success

criteria, to help ensure success criteria are similar in style and quality to those in WCAG 2.0. These requirements constrained what could be included in WCAG 2.1. This constraint was important to preserve its nature as a dot-release of WCAG 2.

## Comparison with WCAG 2.0

WCAG 2.1 was initiated with the goal to improve accessibility guidance for three major groups: users with cognitive or learning disabilities, users with low vision, and users with disabilities on mobile devices. Many ways to meet these needs were proposed and evaluated, and a set of these were refined by the Working Group. Structural requirements inherited from WCAG 2.0, clarity and impact of proposals, and timeline led to the final set of success criteria included in this version. The Working Group considers that WCAG 2.1 incrementally advances web content accessibility guidance for all these areas, but underscores that not all user needs are met by these guidelines.

WCAG 2.1 builds on and is backwards compatible with WCAG 2.0, meaning web pages that conform to WCAG 2.1 also conform to WCAG 2.0. Authors that are required by policy to conform with WCAG 2.0 will be able to update content to WCAG 2.1 without losing conformance with WCAG 2.0. Authors following both sets of guidelines should be aware of the following differences:

## New Features in WCAG 2.1

WCAG 2.1 extends WCAG 2.0 by adding new success criteria, definitions to support them, guidelines to organize the additions, and a couple additions to the conformance section. This additive approach helps to make it clear that sites which conform to WCAG 2.1 also conform to WCAG 2.0, thereby meeting conformance obligations that are specific to WCAG 2.0. The Accessibility Guidelines Working Group recommends that sites adopt WCAG 2.1 as their new conformance target, even if formal obligations mention WCAG 2.0, to provide improved accessibility and to anticipate future policy changes.

The following Success Criteria are new in WCAG 2.1:

- 1.3.4 Orientation(AA)
- 1.3.5 Identify Input Purpose(AA)
- 1.3.6 Identify Purpose(AAA)
- 1.4.10 Reflow(AA)
- 1.4.11 Non-Text Contrast(AA)
- 1.4.12 Text Spacing(AA)
- 1.4.13 Content on Hover or Focus(AA)
- 2.1.4 Character Key Shortcuts(A)
- 2.2.6 Timeouts(AAA)
- 2.3.3 Animation from Interactions(AAA)
- 2.5.1 Pointer Gestures(A)

- 2.5.2 Pointer Cancellation(A)
- 2.5.3 Label in Name(A)
- 2.5.4 Motion Actuation(A)
- 2.5.5 Target Size(AAA)
- 2.5.6 Concurrent Input Mechanisms(AAA)
- 4.1.3 Status Messages(AA)

The new success criteria may reference new terms that have also been added to the glossary and form part of the normative requirements of the success criteria.

In the Conformance section, a third note about page variants has been added toFull Pages, and an option for machine-readable metadata added toOptional Components of a Conformance Claim.

## **Numbering in WCAG 2.1**

In order to avoid confusion for implementers for whom backwards compatibility to WCAG 2.0 is important, new success criteria in WCAG 2.1 have been appended to the end of the set of success criteria within their guideline. This avoids the need to change the section number of success criteria from WCAG 2.0, which would be caused by inserting new success criteria between existing success criteria in the guideline, but it means success criteria in each guideline are no longer grouped by conformance level. The order of success criteria within each guideline does not imply information about conformance level; only the conformance level indicator (A / AA / AAA) on the success criterion itself indicates this. TheWCAG 2.1 Quick Referenceprovides ways to view success criteria grouped by conformance level, along with many other filter and sort options.

## **Conformance to WCAG 2.1**

WCAG 2.1 uses the same conformance model as WCAG 2.0 with a couple additions, which is described in theConformancesection. It is intended that sites that conform to WCAG 2.1 also conform to WCAG 2.0, which means they meet the requirements of any policies that reference WCAG 2.0, while also better meeting the needs of users on the current Web.

## **Later Versions of Accessibility Guidelines**

In parallel with WCAG 2.1, the Accessibility Guidelines Working Group is developing another major version of accessibility guidelines. The result of this work is expected to be a more substantial restructuring of web accessibility guidance than would be realistic for dot-releases of WCAG 2. The work follows a research-focused, user-centered design methodology to produce the most effective and flexible outcome, including the roles of content authoring, user agent support, and authoring tool support. This is a multi-year effort, so WCAG 2.1 is needed as an interim measure to provide updated web accessibility guidance to reflect changes on the web since the publication of WCAG 2.0. The Working Group might also develop additional interim

versions, continuing with WCAG 2.2, on a similar short timeline to provide additional support while the major version is completed.

## 1. Perceivable

Information and user interface components must be presentable to users in ways they can perceive.

### Guideline 1.1 Text Alternatives

Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.

#### Success Criterion 1.1.1 Non-text Content

(Level A)

All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.

##### Controls, Input

If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Success Criterion 4.1.2 for additional requirements for controls and content that accepts user input.)

##### Time-Based Media

If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.)

##### Test

If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.

##### Sensory

If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.

##### CAPTCHA

If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.

## **Decoration, Formatting, Invisible**

If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.

If non-text content is a control or accepts user input, then it has an attribute that describes its purpose. (Refer to Success Criterion 4.1.2 for additional requirements for controls and content that accepts user input.)

If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.)

If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.

If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.

If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.

If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.

## **Guideline 1.2 Time-based Media**

Provide alternatives for time-based media.

### **Success Criterion 1.2.1 Audio-only and Video-only (Prerecorded)**

(Level A)

For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such:

#### **Prerecorded Audio-only**

An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.

#### **Prerecorded Video-only**

Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.

An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.

Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.

### **Success Criterion 1.2.2 Captions (Prerecorded)**

(Level A)

Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.

### **Success Criterion 1.2.3 Audio Description or Media Alternative (Prerecorded)**

(Level A)

An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.

### **Success Criterion 1.2.4 Captions (Live)**

(Level AA)

Captions are provided for all live audio content in synchronized media.

### **Success Criterion 1.2.5 Audio Description (Prerecorded)**

(Level AA)

Audio description is provided for all prerecorded video content in synchronized media.

### **Success Criterion 1.2.6 Sign Language (Prerecorded)**

(Level AAA)

Sign language interpretation is provided for all prerecorded audio content in synchronized media.

### **Success Criterion 1.2.7 Extended Audio Description (Prerecorded)**

(Level AAA)

Where pauses in foreground audio are insufficient to allow audio descriptions to convey the sense of the video, extended audio description is provided for all prerecorded video content in synchronized media.

### **Success Criterion 1.2.8 Media Alternative (Prerecorded)**

(Level AAA)

An alternative for time-based media is provided for all prerecorded synchronized media and for all prerecorded video-only media.

### **Success Criterion 1.2.9 Audio-only (Live)**

(Level AAA)

An alternative for time-based media that presents equivalent information for live audio-only content is provided.

## **Guideline 1.3 Adaptable**

Create content that can be presented in different ways (for example simpler layout) without losing information or structure.

### **Success Criterion 1.3.1 Info and Relationships**

(Level A)

Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.

### **Success Criterion 1.3.2 Meaningful Sequence**

(Level A)

When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

### **Success Criterion 1.3.3 Sensory Characteristics**

(Level A)

Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.

For requirements related to color, refer to Guideline 1.4.

### **Success Criterion 1.3.4 Orientation**

(Level AA)

Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.

Examples where a particular display orientation may be essential are a bank check, a piano application, slides for a projector or television, or virtual reality content where content is not necessarily restricted to landscape or portrait display orientation.

### **Success Criterion 1.3.5 Identify Input Purpose**

(Level AA)

The purpose of each input field collecting information about the user can be programmatically determined when:

- The input field serves a purpose identified in the Input Purposes for user interface components section; and
- The content is implemented using technologies with support for identifying the expected meaning for form input data.

### **Success Criterion 1.3.6 Identify Purpose**

(Level AAA)

In content implemented using markup languages, the purpose of user interface components, icons, and regions can be programmatically determined.

## **Guideline 1.4 Distinguishable**

Make it easier for users to see and hear content including separating foreground from background.

### **Success Criterion 1.4.1 Use of Color**

(Level A)

Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

This success criterion addresses color perception specifically. Other forms of perception are covered in Guideline 1.3 including programmatic access to color and other visual presentation coding.

## **Success Criterion 1.4.2 Audio Control**

(Level A)

If any audio on a web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.

Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the web page (whether or not it is used to meet other success criteria) must meet this success criterion. See Conformance Requirement 5: Non-Interference.

## **Success Criterion 1.4.3 Contrast (Minimum)**

(Level AA)

The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:

### **Large Text**

Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;

### **Incidental**

Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.

### **Logotypes**

Text that is part of a logo or brand name has no contrast requirement.

Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;

Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.

Text that is part of a logo or brand name has no contrast requirement.

## **Success Criterion 1.4.4 Resize Text**

(Level AA)

Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.

## **Success Criterion 1.4.5 Images of Text**

(Level AA)

If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following:

### **Customizable**

The image of text can be visually customized to the user's requirements;

### **Essential**

A particular presentation of text is essential to the information being conveyed.

The image of text can be visually customized to the user's requirements;

A particular presentation of text is essential to the information being conveyed.

Logotypes (text that is part of a logo or brand name) are considered essential.

## **Success Criterion 1.4.6 Contrast (Enhanced)**

(Level AAA)

The visual presentation of text and images of text has a contrast ratio of at least 7:1, except for the following:

### **Large Text**

Large-scale text and images of large-scale text have a contrast ratio of at least 4.5:1;

### **Incidental**

Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.

### **Logotypes**

Text that is part of a logo or brand name has no contrast requirement.

Large-scale text and images of large-scale text have a contrast ratio of at least 4.5:1;

Text or images of text that are part of an inactive user interface component, that are purely decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.

Text that is part of a logo or brand name has no contrast requirement.

## **Success Criterion 1.4.7 Low or No Background Audio**

(Level AAA)

For prerecorded audio-only content that (1) contains primarily speech in the foreground, (2) is not an audio CAPTCHA or audio logo, and (3) is not vocalization intended to be primarily musical expression such as singing or rapping, at least one of the following is true:

### **No Background**

The audio does not contain background sounds.

### **Turn Off**

The background sounds can be turned off.

### **20 dB**

The background sounds are at least 20 decibels lower than the foreground speech content, with the exception of occasional sounds that last for only one or two seconds. Note Per the definition of "decibel," background sound that meets this requirement will be approximately four times quieter than the foreground speech content.

The audio does not contain background sounds.

The background sounds can be turned off.

The background sounds are at least 20 decibels lower than the foreground speech content, with the exception of occasional sounds that last for only one or two seconds.

Per the definition of "decibel," background sound that meets this requirement will be approximately four times quieter than the foreground speech content.

## **Success Criterion 1.4.8 Visual Presentation**

(Level AAA)

For the visual presentation of blocks of text, a mechanism is available to achieve the following:

- Foreground and background colors can be selected by the user.
- Width is no more than 80 characters or glyphs (40 if CJK).
- Text is not justified (aligned to both the left and the right margins).
- Line spacing (leading) is at least space-and-a-half within paragraphs, and paragraph spacing is at least 1.5 times larger than the line spacing.
- Text can be resized without assistive technology up to 200 percent in a way that does not require the user to scroll horizontally to read a line of text on a full-screen window.

## **Success Criterion 1.4.9 Images of Text (No Exception)**

(Level AAA)

Images of text are only used for pure decoration or where a particular presentation of text is essential to the information being conveyed.

Logotypes (text that is part of a logo or brand name) are considered essential.

## **Success Criterion 1.4.10 Reflow**

(Level AA)

Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:

- Vertical scrolling content at a width equivalent to 320 CSS pixels;
- Horizontal scrolling content at a height equivalent to 256 CSS pixels.

Except for parts of the content which require two-dimensional layout for usage or meaning.

320 CSS pixels is equivalent to a starting viewport width of 1280 CSS pixels wide at 400% zoom. For web content which is designed to scroll horizontally (e.g., with vertical text), 256 CSS pixels is equivalent to a starting viewport height of 1024 CSS pixels at 400% zoom.

Examples of content which requires two-dimensional layout are images required for understanding (such as maps and diagrams), video, games, presentations, data tables (not individual cells), and interfaces where it is necessary to keep toolbars in view while manipulating content. It is acceptable to provide two-dimensional scrolling for such parts of the content.

## **Success Criterion 1.4.11 Non-text Contrast**

(Level AA)

The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s):

### **User Interface Components**

Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author;

### **Graphical Objects**

Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.

## **Success Criterion 1.4.12 Text Spacing**

(Level AA)

In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property:

- Line height (line spacing) to at least 1.5 times the font size;
- Spacing following paragraphs to at least 2 times the font size;
- Letter spacing (tracking) to at least 0.12 times the font size;
- Word spacing to at least 0.16 times the font size.

Exception: Human languages and scripts that do not make use of one or more of these text style properties in written text can conform using only the properties that exist for that combination of language and script.

## **Success Criterion 1.4.13 Content on Hover or Focus**

(Level AA)

Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:

### **Dismissible**

A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content;

### **Hoverable**

If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing;

## Persistent

The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid.

Exception: The visual presentation of the additional content is controlled by the user agent and is not modified by the author.

Examples of additional content controlled by the user agent include browser tooltips created through use of the HTML title attribute.

Custom tooltips, sub-menus, and other nonmodal popups that display on hover and focus are examples of additional content covered by this criterion.

## 2.Operable

User interface components and navigation must be operable.

### Guideline 2.1 Keyboard Accessible

Make all functionality available from a keyboard.

#### Success Criterion 2.1.1 Keyboard

(Level A)

All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.

This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.

This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.

#### Success Criterion 2.1.2 No Keyboard Trap

(Level A)

If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires

more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.

Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.

## Success Criterion 2.1.3 Keyboard (No Exception)

(Level AAA)

All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.

## Success Criterion 2.1.4 Character Key Shortcuts

(Level A)

If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true:

### Turn off

A mechanism is available to turn the shortcut off;

### Remap

A mechanism is available to remap the shortcut to include one or more non-printable keyboard keys (e.g., Ctrl, Alt);

### Active only on focus

The keyboard shortcut for a user interface component is only active when that component has focus.

## Guideline 2.2 Enough Time

Provide users enough time to read and use content.

## Success Criterion 2.2.1 Timing Adjustable

(Level A)

For each time limit that is set by the content, at least one of the following is true:

### Turn off

The user is allowed to turn off the time limit before encountering it; or

#### **Adjust**

The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or

#### **Extend**

The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or

#### **Real-time Exception**

The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or

#### **Essential Exception**

The time limit is essential and extending it would invalidate the activity; or

#### **20 Hour Exception**

The time limit is longer than 20 hours.

The user is allowed to turn off the time limit before encountering it; or

The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or

The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or

The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or

The time limit is essential and extending it would invalidate the activity; or

The time limit is longer than 20 hours.

This success criterion helps ensure that users can complete tasks without unexpected changes in content or context that are a result of a time limit. This success criterion should be considered in conjunction with Success Criterion 3.2.1, which puts limits on changes of content or context as a result of user action.

## **Success Criterion 2.2.2 Pause, Stop, Hide**

(Level A)

For moving, blinking, scrolling, or auto-updating information, all of the following are true:

### **Moving, blinking, scrolling**

For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and

### **Auto-updating**

For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.

For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and

For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.

For requirements related to flickering or flashing content, refer to Guideline 2.3.

Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.

Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so.

An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.

## **Success Criterion 2.2.3 No Timing**

(Level AAA)

Timing is not an essential part of the event or activity presented by the content, except for non-interactive synchronized media and real-time events.

## **Success Criterion 2.2.4 Interruptions**

(Level AAA)

Interruptions can be postponed or suppressed by the user, except interruptions involving an emergency.

## **Success Criterion 2.2.5 Re-authenticating**

(Level AAA)

When an authenticated session expires, the user can continue the activity without loss of data after re-authenticating.

## **Success Criterion 2.2.6 Timeouts**

(Level AAA)

Users are warned of the duration of any user inactivity that could cause data loss, unless the data is preserved for more than 20 hours when the user does not take any actions.

Privacy regulations may require explicit user consent before user identification has been authenticated and before user data is preserved. In cases where the user is a minor, explicit consent may not be solicited in most jurisdictions, countries or regions. Consultation with privacy professionals and legal counsel is advised when considering data preservation as an approach to satisfy this success criterion.

## **Guideline 2.3 Seizures and Physical Reactions**

Do not design content in a way that is known to cause seizures or physical reactions.

### **Success Criterion 2.3.1 Three Flashes or Below Threshold**

(Level A)

Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.

Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.

### **Success Criterion 2.3.2 Three Flashes**

(Level AAA)

Web pages do not contain anything that flashes more than three times in any one second period.

### **Success Criterion 2.3.3 Animation from Interactions**

(Level AAA)

Motion animation triggered by interaction can be disabled, unless the animation is essential to the functionality or the information being conveyed.

## **Guideline 2.4 Navigable**

Provide ways to help users navigate, find content, and determine where they are.

### **Success Criterion 2.4.1 Bypass Blocks**

(Level A)

A mechanism is available to bypass blocks of content that are repeated on multiple web pages.

### **Success Criterion 2.4.2 Page Titled**

(Level A)

Web pages have titles that describe topic or purpose.

### **Success Criterion 2.4.3 Focus Order**

(Level A)

If a web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.

### **Success Criterion 2.4.4 Link Purpose (In Context)**

(Level A)

The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.

## **Success Criterion 2.4.5 Multiple Ways**

(Level AA)

More than one way is available to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process.

## **Success Criterion 2.4.6 Headings and Labels**

(Level AA)

Headings and labels describe topic or purpose.

## **Success Criterion 2.4.7 Focus Visible**

(Level AA)

Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.

## **Success Criterion 2.4.8 Location**

(Level AAA)

Information about the user's location within a set of web pages is available.

## **Success Criterion 2.4.9 Link Purpose (Link Only)**

(Level AAA)

A mechanism is available to allow the purpose of each link to be identified from link text alone, except where the purpose of the link would be ambiguous to users in general.

## **Success Criterion 2.4.10 Section Headings**

(Level AAA)

Section headings are used to organize the content.

"Heading" is used in its general sense and includes titles and other ways to add a heading to different types of content.

This success criterion covers sections within writing, not user interface components. User interface components are covered under Success Criterion 4.1.2.

## Guideline 2.5 Input Modalities

[New]

Make it easier for users to operate functionality through various inputs beyond keyboard.

### Success Criterion 2.5.1 Pointer Gestures

(Level A)

All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.

This requirement applies to web content that interprets pointer actions (i.e. this does not apply to actions that are required to operate the user agent or assistive technology).

### Success Criterion 2.5.2 Pointer Cancellation

(Level A)

For functionality that can be operated using a single pointer, at least one of the following is true:

#### No Down-Event

The down-event of the pointer is not used to execute any part of the function;

#### Abort or Undo

Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion;

#### Up Reversal

The up-event reverses any outcome of the preceding down-event;

#### Essential

Completing the function on the down-event is essential.

Functions that emulate a keyboard or numeric keypad key press are considered essential.

This requirement applies to web content that interprets pointer actions (i.e. this does not apply to actions that are required to operate the user agent or assistive technology).

## **Success Criterion 2.5.3 Label in Name**

(Level A)

For user interface components with labels that include text or images of text, the name contains the text that is presented visually.

A best practice is to have the text of the label at the start of the name.

## **Success Criterion 2.5.4 Motion Actuation**

(Level A)

Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when:

### **Supported Interface**

The motion is used to operate functionality through an accessibility supported interface;

### **Essential**

The motion is essential for the function and doing so would invalidate the activity.

## **Success Criterion 2.5.5 Target Size**

(Level AAA)

The size of the target for pointer inputs is at least 44 by 44 CSS pixels except when:

### **Equivalent**

The target is available through an equivalent link or control on the same page that is at least 44 by 44 CSS pixels;

### **Inline**

The target is in a sentence or block of text;

### **User Agent Control**

The size of the target is determined by the user agent and is not modified by the author;

### **Essential**

A particular presentation of the target is essential to the information being conveyed.

## **Success Criterion 2.5.6 Concurrent Input Mechanisms**

(Level AAA)

Web content does not restrict use of input modalities available on a platform except where the restriction is essential, required to ensure the security of the content, or required to respect user settings.

# **3.Understandable**

Information and the operation of the user interface must be understandable.

## **Guideline 3.1 Readable**

Make text content readable and understandable.

### **Success Criterion 3.1.1 Language of Page**

(Level A)

The default human language of each web page can be programmatically determined.

### **Success Criterion 3.1.2 Language of Parts**

(Level AA)

The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.

### **Success Criterion 3.1.3 Unusual Words**

(Level AAA)

A mechanism is available for identifying specific definitions of words or phrases used in an unusual or restricted way, including idioms and jargon.

### **Success Criterion 3.1.4 Abbreviations**

(Level AAA)

A mechanism for identifying the expanded form or meaning of abbreviations is available.

### **Success Criterion 3.1.5 Reading Level**

(Level AAA)

When text requires reading ability more advanced than the lower secondary education level after removal of proper names and titles, supplemental content, or a version that does not require reading ability more advanced than the lower secondary education level, is available.

### **Success Criterion 3.1.6 Pronunciation**

(Level AAA)

A mechanism is available for identifying specific pronunciation of words where meaning of the words, in context, is ambiguous without knowing the pronunciation.

## **Guideline 3.2 Predictable**

Make web pages appear and operate in predictable ways.

### **Success Criterion 3.2.1 On Focus**

(Level A)

When any user interface component receives focus, it does not initiate a change of context.

### **Success Criterion 3.2.2 On Input**

(Level A)

Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.

### **Success Criterion 3.2.3 Consistent Navigation**

(Level AA)

Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.

### **Success Criterion 3.2.4 Consistent Identification**

(Level AA)

Components that have the same functionality within a set of web pages are identified consistently.

### **Success Criterion 3.2.5 Change on Request**

(Level AAA)

Changes of context are initiated only by user request or a mechanism is available to turn off such changes.

### **Guideline 3.3 Input Assistance**

Help users avoid and correct mistakes.

#### **Success Criterion 3.3.1 Error Identification**

(Level A)

If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.

#### **Success Criterion 3.3.2 Labels or Instructions**

(Level A)

Labels or instructions are provided when content requires user input.

#### **Success Criterion 3.3.3 Error Suggestion**

(Level AA)

If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.

#### **Success Criterion 3.3.4 Error Prevention (Legal, Financial, Data)**

(Level AA)

For web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:

### **Reversible**

Submissions are reversible.

### **Checked**

Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.

### **Confirmed**

A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.

## **Success Criterion 3.3.5 Help**

(Level AAA)

Context-sensitive help is available.

## **Success Criterion 3.3.6 Error Prevention (All)**

(Level AAA)

For web pages that require the user to submit information, at least one of the following is true:

### **Reversible**

Submissions are reversible.

### **Checked**

Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.

### **Confirmed**

A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.

## **4.Robust**

Content must be robust enough that it can be interpreted by a wide variety of user agents, including assistive technologies.

## **Guideline 4.1 Compatible**

Maximize compatibility with current and future user agents, including assistive technologies.

## **Success Criterion 4.1.1 Parsing**

(Level A)

In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.

This success criterion should be considered as always satisfied for any content using HTML or XML.

Since this criterion was written, the HTML Living Standard has adopted specific requirements governing how user agents must handle incomplete tags, incorrect element nesting, duplicate attributes, and non-unique IDs. [HTML]

Although the HTML standard treats some of these cases as non-conforming for authors, it is considered to "allow these features" for the purposes of this success criterion because the specification requires that user agents support handling these cases consistently. In practice, this criterion no longer provides any benefit to people with disabilities in itself.

Issues such as missing roles due to inappropriately nested elements or incorrect states or names due to a duplicate ID are covered by different success criteria and should be reported under those criteria rather than as issues with 4.1.1.

## **Success Criterion 4.1.2 Name, Role, Value**

(Level A)

For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

This success criterion is primarily for web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.

## **Success Criterion 4.1.3 Status Messages**

(Level AA)

In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

## 5. Conformance

This section lists requirements for conformance to WCAG 2.1. It also gives information about how to make conformance claims, which are optional. Finally, it describes what it means to be accessibility supported, since only accessibility-supported ways of using technologies can be relied upon for conformance. Understanding Conformance includes further explanation of the accessibility-supported concept.

### 5.1 Interpreting Normative Requirements

The main content of WCAG 2.1 is normative and defines requirements that impact conformance claims. Introductory material, appendices, sections marked as "non-normative", diagrams, examples, and notes are informative (non-normative). Non-normative material provides advisory information to help interpret the guidelines but does not create requirements that impact a conformance claim.

The key words MAY, MUST, MUST NOT, NOT, RECOMMENDED, RECOMMENDED, SHOULD, and SHOULD NOT are to be interpreted as described in [RFC2119].

### 5.2 Conformance Requirements

In order for a web page to conform to WCAG 2.1, all of the following conformance requirements must be satisfied:

#### 5.2.1 Conformance Level

One of the following levels of conformance is met in full.

- For Level A conformance (the minimum level of conformance), the web page satisfies all the Level A success criteria, or a conforming alternate version is provided.
- For Level AA conformance, the web page satisfies all the Level A and Level AA success criteria, or a Level AA conforming alternate version is provided.
- For Level AAA conformance, the web page satisfies all the Level A, Level AA and Level AAA success criteria, or a Level AAA conforming alternate version is provided.

Although conformance can only be achieved at the stated levels, authors are encouraged to report (in their claim) any progress toward meeting success criteria from all levels beyond the achieved level of conformance.

It is not recommended that Level AAA conformance be required as a general policy for entire sites because it is not possible to satisfy all Level AAA success criteria for some content.

### **5.2.2 Full pages**

Conformance (and conformance level) is for full web page(s) only, and cannot be achieved if part of a web page is excluded.

For the purpose of determining conformance, alternatives to part of a page's content are considered part of the page when the alternatives can be obtained directly from the page, e.g., a long description or an alternative presentation of a video.

Authors of web pages that cannot conform due to content outside of the author's control may consider a Statement of Partial Conformance.

A full page includes each variation of the page that is automatically presented by the page for various screen sizes (e.g. variations in a responsive web page). Each of these variations needs to conform (or needs to have a conforming alternate version) in order for the entire page to conform.

### **5.2.3 Complete processes**

When a web page is one of a series of web pages presenting a process (i.e., a sequence of steps that need to be completed in order to accomplish an activity), all web pages in the process conform at the specified level or better. (Conformance is not possible at a particular level if any page in the process does not conform at that level or better.)

### **5.2.4 Only Accessibility-Supported Ways of Using Technologies**

Only accessibility-supported ways of using technologies are relied upon to satisfy the success criteria. Any information or functionality that is provided in a way that is not accessibility supported is also available in a way that is accessibility supported. (See Understanding accessibility support.)

### **5.2.5 Non-Interference**

If technologies are used in a way that is not accessibility supported, or if they are used in a non-conforming way, then they do not block the ability of users to access the rest of the page. In addition, the web page as a whole continues to meet the conformance requirements under each of the following conditions:

- when any technology that is not relied upon is turned on in a user agent,
- when any technology that is not relied upon is turned off in a user agent, and
- when any technology that is not relied upon is not supported by a user agent

In addition, the following success criteria apply to all content on the page, including content that is not otherwise relied upon to meet conformance, because failure to meet them could interfere with any use of the page:

- 1.4.2 - Audio Control,
- 2.1.2 - No Keyboard Trap,
- 2.3.1 - Three Flashes or Below Threshold, and
- 2.2.2 - Pause, Stop, Hide.

If a page cannot conform (for example, a conformance test page or an example page), it cannot be included in the scope of conformance or in a conformance claim.

For more information, including examples, see [Understanding Conformance Requirements](#).

## 5.3 Conformance Claims (Optional)

Conformance is defined only for web pages. However, a conformance claim may be made to cover one page, a series of pages, or multiple related web pages.

### 5.3.1 Required Components of a Conformance Claim

Conformance claims are not required. Authors can conform to WCAG 2.1 without making a claim. However, if a conformance claim is made, then the conformance claim must include the following information:

- Date of the claim
- Guidelines title, version and URI "Web Content Accessibility Guidelines 2.1 at <https://www.w3.org/TR/WCAG21/>"
- Conformance levels satisfied: (Level A, AA or AAA)
- A concise description of the web pages, such as a list of URIs for which the claim is made, including whether subdomains are included in the claim. Note 1 The web pages may be described by list or by an expression that describes all of the URIs included in the claim. Note 2 Web-based products that do not have a URI prior to installation on the customer's website may have a statement that the product would conform when installed.
- A list of the web content technologies relied upon.

A concise description of the web pages, such as a list of URIs for which the claim is made, including whether subdomains are included in the claim.

The web pages may be described by list or by an expression that describes all of the URIs included in the claim.

Web-based products that do not have a URI prior to installation on the customer's website may have a statement that the product would conform when installed.

If a conformance logo is used, it would constitute a claim and must be accompanied by the required components of a conformance claim listed above.

### **5.3.2 Optional Components of a Conformance Claim**

In addition to the required components of a conformance claim above, consider providing additional information to assist users. Recommended additional information includes:

- A list of success criteria beyond the level of conformance claimed that have been met. This information should be provided in a form that users can use, preferably machine-readable metadata.
- A list of the specific technologies that are "used but not relied upon."
- A list of user agents, including assistive technologies that were used to test the content.
- A list of specific accessibility characteristics of the content, provided in machine-readable metadata.
- Information about any additional steps taken that go beyond the success criteria to enhance accessibility.
- A machine-readable metadata version of the list of specific technologies that are relied upon.
- A machine-readable metadata version of the conformance claim.

Refer to [Understanding Conformance Claims](#) for more information and example conformance claims.

Refer to [Understanding Metadata](#) for more information about the use of metadata in conformance claims.

### **5.4 Statement of Partial Conformance - Third Party Content**

Sometimes, Web pages are created that will later have additional content added to them. For example, an email program, a blog, an article that allows users to add comments, or applications supporting user-contributed content. Another example would be a page, such as a portal or news site, composed of content aggregated from multiple contributors, or sites that automatically insert content from other sources over time, such as when advertisements are inserted dynamically.

In these cases, it is not possible to know at the time of original posting what the uncontrolled content of the pages will be. It is important to note that the uncontrolled content can affect the accessibility of the controlled content as well. Two options are available:

- A determination of conformance can be made based on best knowledge. If a page of this type is monitored and repaired (non-conforming content is removed or brought into conformance) within two business days, then a determination or claim of conformance can be

made since, except for errors in externally contributed content which are corrected or removed when encountered, the page conforms. No conformance claim can be made if it is not possible to monitor or correct non-conforming content;OR

- A "statement of partial conformance" may be made that the page does not conform, but could conform if certain parts were removed. The form of that statement would be, "This page does not conform, but would conform to WCAG 2.1 at level X if the following parts from uncontrolled sources were removed." In addition, the following would also be true of uncontrolled content that is described in the statement of partial conformance:It is not content that is under the author's control.It is described in a way that users can identify (e.g., they cannot be described as "all parts that we do not control" unless they are clearly marked as such.)

A determination of conformance can be made based on best knowledge. If a page of this type is monitored and repaired (non-conforming content is removed or brought into conformance) within two business days, then a determination or claim of conformance can be made since, except for errors in externally contributed content which are corrected or removed when encountered, the page conforms. No conformance claim can be made if it is not possible to monitor or correct non-conforming content;

OR

A "statement of partial conformance" may be made that the page does not conform, but could conform if certain parts were removed. The form of that statement would be, "This page does not conform, but would conform to WCAG 2.1 at level X if the following parts from uncontrolled sources were removed." In addition, the following would also be true of uncontrolled content that is described in the statement of partial conformance:

- It is not content that is under the author's control.
- It is described in a way that users can identify (e.g., they cannot be described as "all parts that we do not control" unless they are clearly marked as such.)

## 5.5 Statement of Partial Conformance - Language

A "statement of partial conformance due to language" may be made when the page does not conform, but would conform if accessibility support existed for (all of) the language(s) used on the page. The form of that statement would be, "This page does not conform, but would conform to WCAG 2.1 at level X if accessibility support existed for the following language(s):"

## 6.Glossary

### abbreviation

shortened form of a word, phrase, or name where the abbreviation has not become part of the language  
Note 1 This includes initialisms and acronyms where:initialismsare shortened forms of a name or phrase made from the initial letters of words or syllables contained in that name or phrase  
Note 2 Not defined in all languages.Example 1 SNCF is a French initialism that