

Professional Summary

Ramakant has over 16 years of consulting and project management experience across US, UK and India locations. In his last assignment in the US, he has worked as an Application migration lead and an onsite BizTalk lead. He worked as Delivery Manager for an Insurance domain account where he managed the Application Development and Maintenance engagement. He has managed complex projects of fixed fee, capacity based and time & material contracts using Waterfall, SCRUM and Capgemini-UPM. He has also worked as .NET and BizTalk architect and designed web applications and integrations.

Key Skills

- Leading & Managing delivery teams of up to 50 members for delivering projects across various platforms and applications;
- Proficient in executing small to medium scale AMS, Application Development, Application Integration projects efficiently within budget with on time delivery;
- Proficient in using various project management methodologies like Agile, SCRUM, Waterfall and Capgemini UPM (Unified Project Management);
- Proficient in leading a technical team on .NET and BizTalk technologies.
- Handling various technical aspects like defining implementation roadmap, technical architecture, scoping and requirements analysis;
- Strong experience as an Application and Integration Architect;
- Strong experience in .NET, T-SQL programming, Microsoft BizTalk, JD Edwards Interoperability;
- Hands on UI development with Angular, JavaScript, CSS3
- Knowledge of MVC 5 and Entity framework 6;
- Worked on Web Services Gateway (WebMethods), Business Objects Data Integrator 11.7;
- Knowledge of Hadoop and Big Data ecosystem, hands on programming in "R" language;
- Certified TOGAF 9;
- Capgemini Certified Engagement Manager - level 1;
- Certified SCRUM Master;

Professional Experience

BizTalk engagement – Chubb Insurance

06/2016 – 06/2018

Role: Engagement manager/Integration Lead

Team size: 6

Budget: USD 1.0 M per year

Projects Overview:

This engagement includes developing the BizTalk intergrations for the Chubb Claims division. This included application integrations and an initiative to orchestrate the predictive modelling processes.

Responsibilities:

- Designed the predictive modelling process working with Chubb architects team.
- Managed three initiatives at a time balancing the tight deadlines on all three projects.
- Critical close coordination with architects, offshore/onsite developers and varios stake holders of the initiatives.
- Troubleshooting development and deployment issues and providing solutions.

Achievements:

- Completed Predictive Modelling BizTalk integration development in record time with highly aggressive deadlines.
- Successfully delivered development/modifications in existing third party vendor's BizTalk solution with zero defects within aggressive deadline in Agile SCRUM (with two weeks sprints). Project is deployed to Production.

Environment: BizTalk, MQ

Billers Migration- Fiserv Biller Solutions

07/2016 – 06/2017

Role: Project Lead

Team size: 6+

Budget: USD 1.0 M per year

Projects Overview:

This engagement includes Billers migration from multiple different platforms to a newly developed platform using a migration framework. Scope includes creating migration plans, ETL development, .NET integration development and biller configuration scripting.

Responsibilities:

- Designed the migration Framework, ETL Framework and migration plans.
- Troubleshooting migration issues and providing solutions.
- Critical close coordination with Business, Treasury, Billers and Developers to arrive at solutions and ensured that execution and delivery objectives are met as per acceptance criteria defined.
- Tracked preparation activities for pre-production.
- Setting up and training migration teams to execute rapid billers migration.

Achievements:

- Setting up the migration framework and used that to migrate initial billers successfully. This framework is usable as a cookie cutter for hundreds of biller migration over the next several months.
- Set up a team of Business analysts and developers training them on the new platform and the framework.

Environment: .NET, SQL Server, VB6, Fiserv proprietary tools

Application Development and Support services - Selective Insurance

08/2013 – 03/2016

Role: Project Manager

Team size: 40+

Budget: USD 3.0 M per year

Projects Overview:

- This engagement includes Application development and support services for Insurance provider in North America.
- Major enhancements projects development is based on T&M contracts with development schedule spanning 3 to 6 months.
- Scope of the AMS is to provide L2/L3 support for Production applications on a fixed fee contracts. Delivering 50+ break fixes, 25+ minor enhancements and 15+ Rate changes per month.

Responsibilities:

His role in this engagement is managing the overall projects delivery and being responsible to meet the delivery timelines within budgets and SLAs. His job includes building the application specific teams and making sure each team is lead by a capable team lead. There are currently 6 different teams of different sizes working on these applications.

KPIs include timely delivery of all the support in all applications, Quality metrics, Contribution margin of overall engagement.

His responsibilities include the following

- Responsible for project SoW, Project Charters, Project Governance Plan, WBS, effort, schedule, cost estimations, controlling, change management, tracking and reporting.
- Tracked delivery issues with client and own team, ensured issues are escalated, resolved and schedules are met based on the baseline delivery milestones.
- Re-planned project execution strategy, presented and reviewed project metrics, provided daily operation updates, tracked issues to closure and ensured delivery.
- Regular updates to Client stakeholders like VP's and Directors, built client relationship.

- Managed utmost and critical close coordination with Business & Systems Analysts, Architects, Developers and ensured that planning, execution and delivery objectives are met as per acceptance criteria defined.
- Tracked preparation activities for pre-production, code freeze, logistics for Go-live, staffing plan for warranty phase, command center setup for implementation support.
- Developed and facilitated Insurance domain training programmes & certification drives.
- Prepared and presented WSR, PSR and M-review to project stakeholders.
- Participated in frequent estimation, code and design reviews.
- Implemented Agile-SCRUM best practices in one of the projects.

Achievements:

- On time delivery enabling customer to meet Business SLAs on production errors and minor enhancements.
- 10% YoY execution efficiency in support projects with unit testing automation, code collaborator and cross training of developers over different application areas. This increased overall productivity.
- Used KANBAN in achieving the delivery timeline of break-fix from one month to one week. KANBAN helped in reducing "Work In progress" time window.
- Developed and facilitated domain training programmes & certification drives. This resulted in higher developer efficiency and productivity by improving communication with Business.
- Implemented process improvements, review processes and guidelines to improve the quality of deliverables.

Environment: .NET, VB.NET, Team Foundation Server, VB6, Mainframe Cobol.

.NET, BizTalk Application development/migration - Assurant Health

01/2011 – 07/2013

Role: Project Manager, Developer, Architect

Team size: 12

Projects Overview:

- This project involves migrating HIPAA 4010 integrations to HIPAA 5010 version.
- Development of new integrations like MLR and AL&C.
- The HIPAA transactions like 834, 837, 835 are having ten different interfaces developed in version 4010. These needed to migrate to version 5010. There were other transactions also like 270/271, 278 which need to be migrated.

Responsibilities:

- Responsible of entire project scoping, planning, execution, tracking and closing.
- Co-ordinate and participate in efforts estimation and code/functional reviews.
- Played role of Architect with the integrations design and presented the same to client.
- Tracked delivery issues with client and team, ensured issues are escalated, resolved and schedules are met based on the baseline delivery milestones.
- Maintained issues and risk logs and managed all documentation by establishing a clear configuration management process.
- Played a developer role as well with full responsibility of deliverables assigned to self.
- Prepared and presented WSR, PSR and M-review to project stakeholders.
- Assisted with deployment planing and Go live, post deployment warranty support.

Achievements:

- On time delivery enabling customer to meet HIPAA 5010 implementation deadlines.
- 20% execution efficiency in project by encouraging team to implement innovative solutions in migration.
- On HIPAA migration project, conducted frequent reviews with Business and technical teams. This reduced the risk of missing or misunderstood requirements.
- Minimized Cost, Schedule overrun by phased migration approach.
- Delivered high quality by using Unit testing automation.

Environment: .NET, C#, BizTalk 2010, Team Foundation Server.

Rep Billing Integration - Citicorp

05/2010 - 12/2010

Role: Project Lead

Team size: 3

Project Overview:

This project integrates Arrow application rep billing information into JD Edwards. Arrow is the representation management application which does invoicing also. This project involves sending of representation invoices within Arrow to the JD Edwards where Sales orders are created and invoiced through JD Edwards.

Responsibilities:

- Understanding the business requirements, giving attention to details.
- Technical design and development of all BizTalk artifacts including schemas, XSLTs, Orchestrations, Maps.
- Involved in the review of schemas and JD Edwards Business Functions.
- Proactively suggested the defects in the Business functions to the JD Edwards team and changes to those business functions.
- Actively participated in the code review sessions, adhering to coding standards.
- Performed Load testing and analyzing performance metrics.
- Prepared and presented WSR, PSR.

Environment: .NET, C#, BizTalk 2004, JD Edwards OneWorld Xe, Thinnet XML callObject, Team Foundation Server.

Valley lab exchange application integration - Covidien

02/2010 - 04/2010

Role: Developer; Onsite – USA

Project Overview:

Valley lab exchange is the web application which manages the Sales Order data. This project requires to send the Sales Order data from JD Edwards to the Valley Lab exchange using a HTTP connection

Responsibilities:

- Coordinated in design discussions, modeling the service/data/fault contracts.
- Designed the solution using BizTalk 2006R2.
- Designed and developed exception handling mechanism using Microsoft ESB.
- The RPG program reads sales order data per order line and writes to MQ.
- BizTalk receives the lines data from MQ and aggregate those lines and sends to the specified URL using HTTP One-way send adapter (dynamic bound port)

Environment: .NET, C#, BizTalk 2006R2, ESB, IBM WebSphere MQ, Team Foundation Server

Web App Integration - Citicorp

02/2009 - 12/2009

Role: Developer

Project Overview:

There are two parts of the project. One was supporting the existing applications in BizTalk 2004. And the second was integrating a web application data to JD Edwards.

Responsibilities:

- Involved in analysis of the defects with the Business Analyst team and arriving at a functional solution.
- Involved in technical design of the solution.
- Involved in development and unit testing of the defect fix.
- Understanding the business requirements, giving attention to details.
- Technical design and development of all BizTalk artifacts including schemas, XSLTs, Orchestrations, Maps.

Environment: .NET, C#, BizTalk 2004, JD Edwards OneWorld Xe, XML callObject Thinnet, Team Foundation Server.

Order Entry Portal – Moore, Australia

04/2008 – 01/2009

Role: Project Lead

Team size: 6

Project Overview:

This project involves developing a online order entry portal for one of the online office supplies retailers in Australia. The portal would have real time integration with the JD Edwards ERP data. All the catalogs and sales order data is inside the JD Edwards. This data needs to be integrated with portal real time.

Responsibilities:

- Worked on the design and architecture of the Portal
- Worked in the full Software development lifecycle of the project as a project lead.
- Analyzing and documenting the requirements and preparing the functional and technical documentation.
- Guiding the development team throughout the life cycle of the project.
- Worked on Web Services Gateway (WSG) to integrate Portal real time with JD Edwards EnterpriseOne.
- Worked with JD Edwards CNC team to deploy JD Edwards EnterpriseOne and create the development environment for WSG.
- Involved in Business functions requirement analysis and design.
- Coordinated development of JD Edwards business functions as per the Order Entry Portal delivery schedule.

Environment: .NET 2.0, C#, ASP.NET 2.0, SQL Server 2005, Web Services Gateway (WSG 8.96), JD Edwards EnterpriseOne 8.12, XML, XSLT

Job Portal - DULSCO

11/2007 - 04/2008

Role: Team Lead/Tech lead

Team size: 8

Project Overview:

UAE's one of the largest job portal was developed by us using ASP.NET 2.0, AJAX and SQL server 2005. All the features of a typical job site were done and also with one nice feature and that was various attractive schemes for job posters. This feature was critical to the business as the portal was newly launched and needed to attract employers. The schemes were highly flexible. There were user configurable packages also.

Responsibilities:

- Involved in design & review meetings to architect the Portal phase I
- Lead a team of 5 developers. Mentor/Train developers on best coding practices and coding standards.
- Involved in code review and unit test cases review.
- Developed and guided team members on Stored Procedures and SQL programming.

Environment: .NET 2.0, C#, Visual Studio 2005, SQL Server 2005

CTA Redesign and Order Point Integration - Citicorp

03/2007 – 10/2007

Role: Sr. Consultant; Onsite - USA

Project Overview:

Project objective was to port the existing integration of CTA to JD Edwards from BizTalk 2000 to BizTalk 2004 and implement integration of Order Point sales orders data in the new solution design of CTA interface with JD Edwards.

- Involved in requirements analysis and solution design of the new integration interface solution using BizTalk 2004.
- Migrated existing CTA interface from BizTalk 2000 to BizTalk 2004.
- Documentation of solution and lead the development up to go-live.
- Designed solution and development standards at CT Corporation for BizTalk projects.
- Developed custom adapter for call to JD Edwards kernel function (XML CallObject) using Thinnet component.

Environment: BizTalk 2000, BizTalk 2004, Visual Studio 2003, C#, JD Edwards OneWorld, XML CallObject, JD Edwards Thinnet component.

ISMS - Datacard

02/2006 – 01/2007

Role: Developer; Onsite - USA

Project Overview:

ISMS (Integrated security Management System): The project requires developing an Enterprise wide integrated security management solution. The solution manages secured access of the global facilities of the client as a single integrated application. The solution manages the access rights of employees and contract workers globally and issuing/printing the secured ID cards to the employees/workers.

- Involved in successfully developing one of the modules IDM.
- Involved in design and requirements analysis of the IDM module
- Involved in writing Unit Test Cases for IDM module
- Successfully written test scripts for all the modules in Auto-IT automated test tool.
- Involved in code-review sessions, Unit testing, Integration and system testing sessions.

Environment: .NET 1.1, VS studio 2003, C#, MS SQL-Server 2000, Auto-IT scripting

Various Applications development – Different clients

04/2001 – 01/2006

Role: Team lead, developer

Team size: 2 to 6

Implemented different Application development projects in the role of developer and team lead.

Responsibilities:

- Involved in entire SDLC process and was responsible for designing the architecture.
- Design and development of sample prototype on the basis of requirements.
- Responsible for mentoring the team members and code review
- Implemented FxCop and coding best practices
- Responsible for Unit test cases review.
- Responsible for code review and adherence to coding best practices

Environment: .NET 1.1, Visual studio 2003, C#, SQL Server 2000, VB6, ASP

Certifications & Trainings

- Certified SCRUM Master (CSM);
- TOGAF 9 certified;
- Capgemini certified Engagement Manager;
- Certified in Capgemini UPM (Unified Project Management);
- Trained on Clarity 13;
- Data Science certifications from Datacamp;



Education

MBA-Finance, University of Mumbai, Mumbai

BSc-Statistics, North Maharashtra University, Jalgaon, MH

Professional Organizations

Capgemini India Pvt Ltd – 12/2010 till date

The Digital Group Infotech – 05/2010 to 12/2010

Systime Computers India – 10/2004 to 04/2010

Rave Technologies – 12/2003 to 09/2004

Rheal Software – 08/2003 to 12/2003

Option Channel Pvt Ltd – 07/2001 to 07/2003