

Jonathan White

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Software developer with a strong foundation in Computer Science, seeking a challenging role to leverage and develop my skills in developing innovative software solutions. Proficient in a range of languages and agile development methodologies, with a track record of delivering results in a team environment.

EMPLOYMENT HISTORY

Software Developer, *OpenText (Oct 2022 - Present)*

- Developed scalable software solutions for a cloud-based mainframe emulation platform
- Improved and maintained various components to ensure optimal performance
- Conducted successful code refactoring using TDD methodology without compromising functionality
- Collaborated in a Scrum development team utilizing pair programming techniques

Learning Support Assistant, *Newcastle University (Jan 2021 - May 2022)*

- Demonstrated practicals and provided support to students, ensuring successful completion of work
- Mentored students in OOP and version control, fostering real-world skills
- Troubleshoot technical issues during practical work to help students achieve their goals
- Possess strong Java skills to provide comprehensive support to students.

Team Leader, *National Citizenship Service (various charities) (May 2019 - Nov 2020)*

- Led and managed 15 young people on 4-week programs, incorporating residential and charity projects
- Mentored and supported participants to develop and execute impactful community initiatives
- Facilitated charity projects under tight deadlines while ensuring high-quality outcomes.
- Planned and delivered engaging sessions to teach critical life skills, including time management and communication

Mystery Shopper, *Various Agencies (Oct 2018 - Nov 2021)*

- Conducted comprehensive audits of businesses within the North East region to ensure exceptional customer service and practices were upheld.
- Adhered to client guidelines for completing audits accurately and efficiently, providing valuable insights into store's procedures and overall customer experience.
- Delivered detailed feedback to store managers, highlighting areas for improvement and execution of corrective actions to increase customer satisfaction ratings.

EDUCATION

MComp Computer Science, *Newcastle University (2018 - 2022)* **Grade:** First Class Degree

Stage 1:

- Developed an understanding of Object-Oriented Java programming concepts
- Programmed ARM processor-based assembly code
- Acquired foundational mathematical knowledge for Computer Science

Stage 2:

- Led an Agile team developing an Android application in Kotlin
- Implemented C programs on Minix OS, gaining insights into OS operation methods
- Applied SQL for efficient database design and administration

Stage 3:

- Developed a mobile app using React, demonstrating self-directed learning
- Implemented concurrent systems and optimized memory management in C
- Employed C++ to create an efficient quad-tree data structure
- Applied Human-Computer Interaction principles to create accessible and inclusive designs
- Collaborated on a drone search and rescue dissertation with mountain rescue training charities
- Researched drone search detection rate using Python and C# for data analysis

Stage 4:

- Gained experience in Cloud Computing, Distributed Algorithms, and Docker
- Acquired knowledge of data communication security and handshake protocols
- Collaborated on a model pacemaker project to model risks in them
- Continued research on drone usage in search and rescue to support charity initiatives
- Utilized machine learning techniques to predict Titanic survival rates with 79% accuracy

EXPERIENCE

Society Social Officer, *Newcastle University Student Union (Aug 2021 - Jul 2022)*

- Directed a team of five in organizing weekly social events for a society with 650 members
- Demonstrated adaptability in responding to uncertain situations
- Collaborated with committee members to ensure best practices in event organization
- Demonstrated leadership and organizational skills by managing logistics for three university trips
- Managed budgets and conducted risk assessments for events, showcasing financial and safety awareness

Computing Society Treasurer and President, *Newcastle University (Aug 2020 - Nov 2021)*

- Chaired weekly meetings to organize tech and social events in collaboration with the team
- Adapted events to comply with COVID-19 restrictions through problem-solving and lateral thinking
- Fostered an inclusive environment by engaging with society members
- Managed tech events promoting partner companies, networking, and fostering self-development among students

EXTRACURRICULAR ACTIVITIES

Taekwondo: As a dedicated black belt in Taekwondo, I train twice a week and actively contribute to my club by mentoring and teaching new members. This experience has allowed me to develop strong leadership and interpersonal skills.

Hiking: I frequently explore the great outdoors, with a particular interest in the Cheviot Hills and the Lake District. Hiking enables me to maintain a healthy work-life balance, and appreciate the beauty of nature.

Programming: My genuine passion for computing and programming led me to pursue a career in this field. I continuously refine my skills and develop projects to explore new technologies and cloud platforms such as AWS. I have created a React Portfolio site in my spare time with links to my other projects such as a Visual studio extension I have developed.