## 3.3 Non-Functional Requirements

1. Usability

a. The simplicity of this system will speed up the rental process.

b. Straightforward screens and navigations will make sure that the user will be comfortable with the process.

c. Easy and flexible backend for the staff and the administrators to modify.

2. Reliability

a. The system will be reviewed and approved prior to development of the software product to ensure quality design.

b. Steps will be taken to make sure that the system will always perform according to its function.

3. Performance

a. The system will be designed to allow for minimum response time to speed up the performance of the system.

b. The familiarity of the screens and navigations will enhance the rental process check-in and check-out.

4. Security

a. The system will only be accessed by Administrator(s), Staff, and Customers with valid login and passwords.

b. There are different levels of system access: from full access of the Administrator(s) to the limited access level for customers.