

# Jaylen Davis

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🌐 <https://github.com/JxChillin> 📍 Raleigh, NC

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## Profile

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I am a detail and team oriented tech professional who has experience in Version Control and Database Management. Looking to put my experience with Jira, strong ability to problem solve, and experience with object-oriented programming to good use as a Software Developer.

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## Professional Experience

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### Lead Technical Support Specialist

Allied Universal

Sep 2022 – present

Raleigh, NC

- Aid customers in knowledge of CNI Software using Jira
- Provide solutions to issues involving software
- Provide assistance in streamlining the customer support process with the help of Confluence

### Technical Support Specialist

Prometheus Group

May 2022 – Sep 2022

Raleigh

- Assisted with customer knowledge of Maximo Software
- Diagnosed and provide solutions to software issues
- Aided in the deployment of software changes

### QA Intern

Coca - Cola

Jun 2021 – Jul 2021

Charlotte, NC

- Developed PowerApps to expedite process testing
- Gained Experience with Automation tool Selenium
- Exhibited Version control when developing PowerApps

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## Languages

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|-------|----------|---------|
| - C++ | - Java   | - Swift |
| - C#  | - Python | - Unity |
| - SQL |          |         |

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## Education

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### B.S. Computer Science

UNC Charlotte

Charlotte, NC

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## Github Projects

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#### - Shoes R US

Website designed to show my favorite shoes ever made.

#### - FrenchTeacher

Android mobile application which allows you to press a button of a color on screen and hear that color said in French

#### - CoolPlaces

iOS mobile application developed to show a few cool places around North Carolina using the Google maps API

#### - Whack A Mole

C++ Whack a Mole game that is played in the terminal