Response Code List

PINE_PG_TXN_RESPONSE_CODE	PINE_PG_RESPONSE_MESSAGE
1	SUCCESS
-1	FAILURE
-5	EXPIRED CARD
-6	INSUFFICIENT FUND
-7	CORRPUT INPUT DATA
-8	UNSUPPORTED TXN TYPE
-9	CARD VERIFICATION FAILURE
-10	TXN CANCELLED
-11	TXN DEFERRED
-12	TXN DECLINED
-13	CARD SECURITY CODE VERIFICATION FAILED
-14	DUPLICATE TXN
-15	TXN SUBMITTED
-16	NOT ENROLLED FOR 3DS
-17	TXN PENDING
-18	RETRY LIMIT EXCEEDED
-19	DUPLICATE BATCH
-20	ADDRESS VERIFICATION FAILURE
-21	AUTHENTICATION FAILED
-22	ADDRESS VERIFICATION AND CARD SECURIRY CODE VERIFICATION FAILURE
-23	PAYMENT PLAN NOT SUPPORTED
-24	WAITING FOR ACQUIRER CONFIRMATION
-25	PRE AUTH NOT ENABLED
-26	CAPTURE NOT ENABLED
-27	PURCHASE NOT ENABLED
-28	INQUIRY NOT ENABLED
-29	REFUND NOT ENABLED
-30	PAYMENT MODEL NOT SUPPORTED
-31	SECURE HASH NOT RETURNED FROM ACQUIRER
-32	SECURE HASH RETURNED FROM ACQUIRER NOT MATCH
-33	SECURE HASH NOT RETURNED FROM MERCHANT
-34	SECURE HASH RETURNED FROM MERCHANT NOT MATCH

-35	INVALID CARD
-36	MERCHANT NOT REGISTERED ON PINE PG
-37	MERCHANT PASSWORD DOES NOT MATCH
-38	MERCHANT SECURE HASH ALGO TYPE DOES NOT MATCH
-39	CORRUPT DATA
-40	INVALID DATA
-41	ENROLMENT CHECK ACQUIRER COMMUNICATION FAILED
-42	ENROLMENT CHECK-ACS COMMUNICATION FAILED
-43	ACQUIRER AUTH-COMMUNCATION FAILED
-44	ACQUIRER COMMUNICATION ERROR
-45	CAPTURE REJECTED BY ACQUIRER
-46	INTERNAL ERROR. PLEASE CHECK TRANSACTION BY INITIATING QUERY TRANSACTION
-47	NO ACQUIRER FOUND
-48	MERCHANT URL DOES NOT MATCH WITH PINE PG PROVIDED MERCHANT URL
-49	3DS AUTHENTICATION FAILED
-50	AUTHORISATION FAILED
-51	RULE PROCESSING NOT ALLOWED FOR CARD
-52	TRANSACTION NOT IDENTIFIED BY ACQUIRER
-53	INQUIRY OF INQUIRY NOT ALLOWED
-54	AUTHENTICATION NOT AVAILABLE
-55	BANK IS DOWN
-56	IN EMI TXN CAPTURE AMOUNT SHOULD BE EQUAL TO PRE-AUTH AMOUNT
-57	IMEI UNBLOCK FAILED
-58	IN EMI REFUND AMOUNT SHOULD BE EQUAL TO CAPTURE AMOUNT
-59	BIN RANGE FILE NOT ASSOCIATED
-60	TOTAL SALE TXN COUNT EXCEEDS MAX ALLOWED TXN COUNT
-61	TOTAL SALE TXN AMOUNT EXCEEDS MAX ALLOWED TXN AMOUNT
-62	CURRENT TXN AMOUNT EXCEEDS MAX ALLOWED TXN AMOUNT
-63	CURRENT TXN AMOUNT IS LESS THAN MIN ALLOWED TXN AMOUNT
-64	VELOCITY_CHECK_FAILED
-65	VELOCITY_CHECK_FAILED_AS_SHA1_LEN_NOT_CORRECT
-66	VELOCITY_SCHEME_DEFINITION_NOT_FOUND

-67	VALIDITY_TYPE_NOT_CORRECT
-68	AUTHORISATION CANCELLED
-69	INVALID RESPONSE RECEIVED FROM BANK
-70	DUPLICATE RESPONSE RECEIVED FROM BANK
-71	TRANSACTION TIME OUT
-72	DENIED BY RISK
-73	DATA MISSING
-74	INVALID ACTION TYPE
-75	INVALID TRANSACTION AMOUNT
-76	INVALID TRANSACTION ID
-77	INVALID TERMINAL ID
-78	CREDIT GREATER THAN DEBIT
-79	INVALID SUBSEQUENT TRANSACTION
-80	INVALID PAYMENT INSTRUMENT
-81	INVALID TRACK ID DATA
-82	INVALID CARD NUMBER DATA
-83	INVALID CURRENCY CODE DATA
-84	TERMINAL ID MISMATCH
-85	PAYMENT INSTRUMENT MISMATCH
-86	INVALID BRAND.
-87	INVALID CARD/MEMBER NAME DATA
-88	INVALID USER DEFINED DATA
-89	INVALID ZIP CODE DATA
-90	CERTIFICATE CHAIN VALIDATION FAILED
-91	CERTIFICATE CHAIN VALIDATION ERROR
-92	INVALID EXPIRATION DATE
-93	SIGNATURE VALIDATION FAILED
-94	DUPLICATE TRANSACTION ID RECEIVED FROM MERCHANT
-95	TRANSACTION REDIRECTED TO BANK'S LOGIN PAGE BUT DID NOT GET RESPONSE BACK.
-96	CONNECTIVITY ISSUE.
-97	MALICIOUS INPUT RECEIVED
-98	PAYMENT MODE ON LANDING PAGE PARAMETER NOT RETURNED FROM MERCHANT
-99	INVALID REWARD MERCHANT ID
-100	INVALID AUTH CODE
-101	REDEMPTION NOT ALLOWED
-102	INVALID MOBILE NUMBER
-103	TRANSACTION NOT AVAILABLE
-104	ALREADY REFUNDED
-105	REQUEST NOT UNIQUE
-106	REQUEST ID NOT VALID
-107	TRY AFTER 60 SECONDS
-108	CROSSED MAXIMUM ATTEMPT TO VALIDATE OTP

-109	INVALID OTP
-110	INVALID TOKEN NUMBER
-111	INVALID ACCLAST FOUR LENGTH
-112	PAYMENT MODES NOT FOUND ON MERHCNAT
-113	INVALID FORMAT OF PAYMENT MODES IN MERCHANT REQUEST
-114	INTEGRATION MODES NOT FOUND ON MERHCNAT
-115	INTEGRATION MODES IN REQUEST NOT FOUND ON MERHCNAT
-116	PAYMENT MODES IN REQUEST NOT FOUND ON MERHCNAT
-117	NO AMOUNT HAS BEEN CAPTURED
-118	NO REFUND ALLOWED.ALL THE CAPTURED AMOUNT HAS BEEN REFUNDED
-119	CAPTURE NOT ALLOWED.ALL THE AMOUNT HAS BEEN CAPTURED
-120	AMOUNT IS MORE THAN ALLOWED FOR PARENT TRANSACTION
-121	PARTIAL REFUND NOT ALLOWED
-122	PARTIAL CAPTURE NOT ALLOWED
-123	AMOUNT LEFT AFTER CAPTURE IS LESS THAN THE MINIMUM ALLOWED TXN AMOUNT
-124	AMOUNT LEFT AFTER REFUND IS LESS THAN THE MINIMUM ALLOWED TXN AMOUNT
-125	NETBANKING NOT CONFIGURED ON MERCHANT
-126	SESSION TIMEOUT OCCURRED
-127	INVALID COMBINATION OF TRANSACTION TYPE AND PAYMENT MODE ON LANDING PAGE
-128	NO MERCHANT RETURN URL IS REGISTERED
-129	MERCHANT RETURN URL IS NOT REGISTERED
-130	ENHANCED_AUTHORIZATION_SECURITY_CHECK _FAILED
-136	SESSION HAS BEEN EXPIRED
-137	REQUESTED AMOUNT AND RESPONSE AMOUNT RECIEVED FROM ACQUIRER NOT MATCHED
-138	ONLY ONE BRAND SALE TXN IS DONE AT A TIME FOR ONE CARD
-139	Invalid Action
-140	Invalid Account ID/Secret Key
-141	Invalid Refrence No
-142	Invalid TransactionID/PaymentID
-143	Problem in retrieving transaction
-144	Currency is empty
-145	This currency is not supported now

-146	Amount should be a numeric value
-147	Amount must be greater than zero
-148	Invalid PaymentID
-149	This payment is not authorized
-150	This payment is failed
-152	This payment is captured already
-153	This payment is cancelled already
-154	This payment can not be cancelled
-155	Payment has been flagged
-156	Capture request initiated already
-157	This amount can not be cancelled
-158	Less than Rs.21 could not be refunded
-159	There are no refunds available after 80 days
-160	Capture request is not processed yet
-161	This payment is not captured
-162	Refund request initiated already
-163	This amount can not be refunded
-164	Problem in updating payment
-165	This amount can not be captured
-166	Cancel request initiated already
-167	THERE IS AN ONGOING TRANSACTION WITH THE SAME CARD DATA
-168	INCOMPLETE TRANSACTION
-169	GENERIC ERROR NETBANKING TRANSACTION
-170	RESPONSE PROFILE IS NOT MAPPED
-171	CARD NUMBER / MOBILE NUMBER DOES NOT EXIST
-172	WE DO NOT SERVICE FOR GIVEN CODE
-173	INACTIVE CARD
-174	DEALER IS INACTIVE
-175	INVALID DEALER
-176	EXCEEDS LIMIT AMOUNT
-177	ECS AVALIABLE LIMIT IS LESS THAN EMI AMOUNT
-178	CARD BLOCKED
-179	ECS NOT PRESENT
-180	DDF DEALER
-181	AVAILABLE AMOUNT IS LESS THAN REQUESTED AMOUNT
-182	INVALID ORDER NUMBER
-183	ORDER NUMBER AND DEAL ID DO NOT MATCH
-184	MULLTIPLE CUSTOMER ID EXISTS.PLEASE ENTER CARD NUMBER
-185	TRANSACTIONS IS NOT ALLOWED FOR NEXT 24 HOURS,DUE TO 5 TIMES WRONG OTP

-186	OTP NUMBER DO NOT MATCH
-187	SCHEME NOT FOUND
-188	TENURE IS NOT GIVEN
-189	NO SUPPLIER AND KEY MAPPING IS PRESENT
-190	CARD IS EXPIRED
-191	INACTIVE CARD
-194	PRODUCT INVOICE,MANUFACTURED,AND CATGDESC IS REQUIRED
-195	AMOUNT FINANCED SHOULD BE LESS THANOR EQUAL TO THE MAXIMUM AMOUNT FINANCED AMOUNT AT SCHEME LEVEL
-196	INVALID REF ID(NO ORDER FOUND)
-197	INVOICE AMOUNT AND TRANSACTION AMOUNT DOES NOT MATCH
-198	QUERY IS NOT POSSIBLE OF REFUND TXN IN CASE OF BFL
-199	TIME OUT OCCURS AT BANK.PLEASE INITIATE INQUIRY
-200	NET BANKING NOT CONFIGURED
-201	CIBIL SCORE CRITERIA VIOLATED
-202	VELOCITY COUNT EXCEEDED
-203	INACTIVE CARD
-204	CARD NOT DELIVERED
-205	AVAILABLE AMOUNT IS LESS THAN REQUESTED AMOUNT
-206	ACCOUNT IS BLOCKED
-207	REQUESTED OPEN ECS EMI AMOUNT EXCEEDED AVAILABLE OPEN ECS BALANCE
-208	ECS EXPIRED
-209	TRY AFTER 5 MIN
-210	ERROR READING DEALER MASTER
-211	EMI NOT ENABLED ON MERCHANT
-212	SCHEME NOT FOUND
-213	SEAMLESS TRANSACTION.PAYMENT CODE NOT PRESENT
-214	SEAMLESS TRANSACTION.KEY ID NOT PRESENT
-215	SEAMLESS TRANSACTION.PAYMENT DATA NOT PRESENT
-216	SEAMLESS TRANSACTION.INVALID KEY ID
-217	SEAMLESS TRANSACTION.INVALID PAYMENT DATA
-218	SEAMLESS TRANSACTION.SCHEME CODE NOT PRESENT
-219	SEAMLESS TRANSACTION.TENURE CODE NOT PRESENT

-220	BRAND EMI IS NOT ENABLED ON MERCHANT
-221	BANK EMI IS NOT ENABLED ON MERCHANT
-222	PAYMENT MODE INCORRECT VALUE
-223	INVALID SCHEME CODE
-224	INVALID TENURE ID
-225	INVALID KEY ID
-226	INVALID ORIGINAL TXN AMOUNT IN BRAND OFf US INSTANT DISCOUNT
-227	INVALID BRAND OFf US INSTANT DISCOUNT AMOUNT
-228	OUTDATED SCHEME CODE PRESENT IN SCHEME LIST
-229	PAYMENT LINK REVERSED
-230	CUSTOMER REQUEST EXPIRED
-231	RULE NOT ASSOCIATED
-232	CARD NOT APPLICABLE
-233	ISSUER NOT FOUND
-234	INTERNAL TID OR SKU CODE MAPPING NOT PRESENT