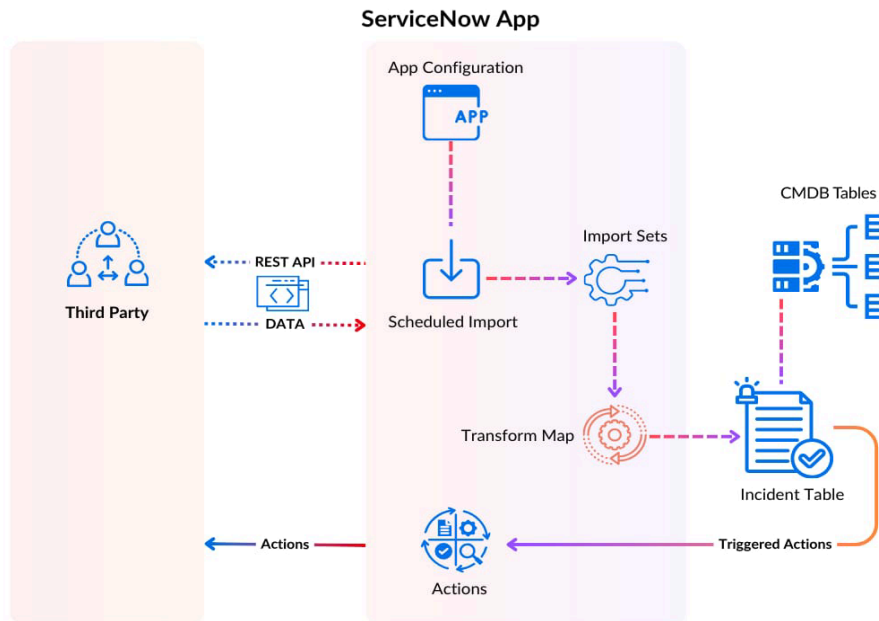**TECHNOLOGY STACK**

ServiceNow uses a multi-instance architecture, meaning each customer has a separate application instance and database. This ensures:

● Data isolation and security
● Customizable upgrades per customer

ServiceNow App

● High availability and performance