



Says

What have we heard them say?  
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?

Can everyone hear me online?

Offline kids are talking again

One minute, let me fix this.

I need better internet at school.

Why is my mic always muted by default?

Are students really learning anything this way?



Anjali  
working mother

Alternates between blackboard and laptop

Uses her phone hotspot sometimes

Writes homework on WhatsApp

Exhausted by multitasking

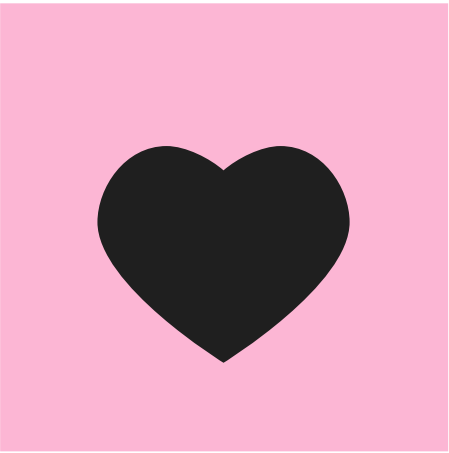
Worried about weaker students

Proud when students ask doubts



Does

What behavior have we observed?  
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?