

Topic: Present booming AI agent

--- Article 1 ---

2025 is being hailed as the year of the AI agent. Agents, we're told, will transform the way work is done, impacting every facet of our lives.

--- Article 2 ---

Agentforce works across multiple channels, including websites, mobile apps, WhatsApp, and Slack. There are ready-made templates to quickly set up roles like Service Agent, Sales Rep, Sales Coach, or Personal Shopper.