
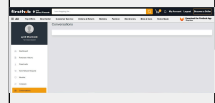
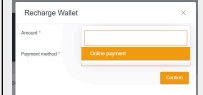



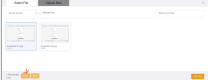
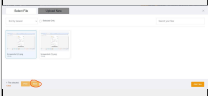
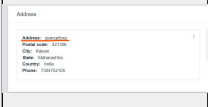

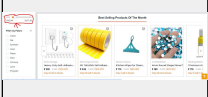
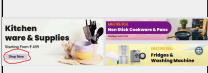
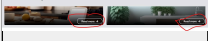

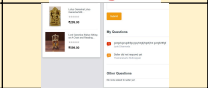
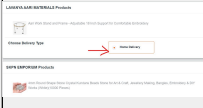


Defect ID	Project Name	Project Version	Module/ Sub Module	Test Case ID	Type of Defect	Phase in Defect Found	Summary of Defect	Step Description	Severity	Priority	Defect Status	Screen Shot	Reported Date	Reported By	Reported To
FH-RG-DF-01	First Hub	1.0.5	Registration	FH-RG-TC-14	Functional Defect	System Testing	There is a functional problem since the drop feature is present but not functioning when the user clicks on the provided drop down button in the phone number field and wants to change the country code. The drop down button does not function and the country code remains static.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Click on " Register Now " link given on login page Step-04) Take the " Cursor on Country Code " Step-05) Click on " Drop Down " button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-RG-DF-02	First Hub	1.0.5	Registration	FH-RG-TC-21	Functional Defect	System Testing	Ability to Copy and Paste Password from Password Field Poses Security Risk. This defect represents a critical security vulnerability wherein users can easily copy passwords from the password field and paste them into other pages or applications. Such behavior significantly compromises the security of user accounts and poses a grave risk of unauthorized access to sensitive information.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Click on " Register Now " link given on login page Step-04) Enter the password in password field Step-05) Copy that password Step-06) Paste that password on other page	High		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-RG-DF-03	First Hub	1.0.5	Registration	FH-RG-TC-31	Functional Defect	System Testing	This defect poses a significant security risk as the system fails to temporarily block users after multiple unsuccessful OTP attempts. Without this safeguard, malicious actors could repeatedly try different OTP combinations until they gain unauthorized access to user accounts, potentially compromising sensitive data and exposing the system to security breaches.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Click on " Register Now " link given on login page Step-04) Enter the valid " Full Name " Step-05) Enter the valid " Mobile Number " Step-06) Enter the " Valid Password " in " Password Field " Step-07) Enter the " same password " in " Confirm Password Field " Step-08) Click on " Terms & Condition Checkbox " Step-09) Click on " Create Account " Button Step-10) Enter the expired OTP in " Verification Code Field " Step-11) Click on " Verify " Button Step-12) Repeat step-10 & Step-11 again and again	High		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-LOGIN-DF-04	First Hub	1.0.5	Log In	FH-LOGIN-TC-062	Functional Defect	System Testing	Upon selecting the "Remember Me" option, the system should store the user's login credentials securely, but the system does not store the user's login credentials. Users are required to manually enter their credentials each time they access the system, regardless of their previous selection. This defect significantly impacts user convenience and experience, because they expect the system to remember their login details to make logging in easier.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Enter the valid " Phone Number " Step-04) Enter the " Valid Password " in " Password Field " Step-05) Click on " Remember me " checkbox Step-06) Click on " Login " Button Step-07) Click on Logout button Step-08) Click on " Sign In " button given on right side of header Step-09) Verify the Login credentials	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-LOGIN-DF-05	First Hub	1.0.5	Log In	FH-LOGIN-TC-076	Functional Defect	System Testing	The system allows users to make multiple unsuccessful login attempts without any temporary block or lockout. This absence of a lockout mechanism poses a security risk as it leaves the system vulnerable to brute-force attacks, where attackers can repeatedly try different login combinations to gain unauthorized access.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Enter the valid " Phone Number " Step-04) Enter the " Invalid Password " in " Password Field " Step-05) Click on " Remember me " checkbox Step-06) Click on " Login " Button Step-07) Repeat the above steps 4 times .	High		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-LOGIN-DF-06	First Hub	1.0.5	Log In	FH-LOGIN-TC-077	Functional Defect	System Testing	The system allows user login sessions to expire without requiring explicit logout. It may lead to data loss or inconsistency if sessions expire before users have a chance to save their work. From a user experience perspective, it can be frustrating and disruptive to have sessions expire unexpectedly, especially if users lose progress on tasks.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Enter the valid " Phone Number " Step-04) Enter the " Valid Password " in " Password Field " Step-05) Click on " Remember me " checkbox Step-06) Click on " Login " Button Step-07) Keep the Login page open for several hours Step-08) Do not turn off system Step-09) Verify the Login process	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-FGPW-DF-07	First Hub	1.0.5	Forgot Password	FH-FGPW-TC-086	Functional Defect	System Testing	The system allows users to initiate a password reset process using a phone number that was not verified during the registration process. This presents a significant security vulnerability as it enables unauthorized access to accounts if someone else gains access to the user's phone. The flow lies in the authentication process, where the system fails to verify the ownership of the phone number before initiating sensitive actions like password resets.	Step 01) Open the site Step-02) Click on " Sign In " Button given on right side of header Step-03) Click on " Forgot Password " link given on login page Step-04) Enter " Invalid Phone number " Step-05) Click on " Send Password Reset Link " button. Step-06) Enter " same Invalid Phone number " in " Reset Password " page Step-07) Enter " Received Code " in " Reset Password " page Step-08) Enter " New Password " in " Reset Password " page Step-09) Enter " Confirm Password " in " Reset Password " page Step-10) Click on " Reset Password " button	High		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-08	First Hub	1.0.5	My Account	FH-MYACC-TC-136	Functional Defect	System Testing	Users accessing the "Conversations" feature within the "My Account" section encounter a defect where the feature fails to respond or function as intended. Despite its presence, users are unable to initiate or engage in conversations with the customer service team, rendering the feature inactive. This defect directly impacts the functionality of the "My Account" feature, hindering users' ability to communicate with the customer service team through the application.	Step 01) Open the site Step-02) Click on " My Account " Button given on right side of header Step-03) Click on " Conversations " Step-04) verify if text messages can send Step-05) verify if emails and GIFs can send Step-06) verify if messages can be received & viewed Step-07) verify if " Notification is recieved for unread messages " Step-08) verify if " conversation can be deleted "	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-09	First Hub	1.0.5	My Account	FH-MYACC-TC-141	Functional Defect	System Testing	Users are unable to view the correct amount of wallet balance in the application due to the non-functioning recharge wallet feature. The displayed balance does not reflect the actual balance accurately because users cannot recharge their wallets. This issue impacts the user's ability to manage finances within the application.	Step 01) Open the site Step-02) Click on " My Account " Button given on right side of header Step-03) Click on " My Wallet " Step-04) verify that " Right amount is displaying in Wallet Balance "	Low		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-10	First Hub	1.0.5	My Account	FH-MYACC-TC-145	Functional Defect	System Testing	In the recharge wallet function of the application, users encounter a defect where the default online payment method is not selected in the dropdown menu. Despite the presence of the dropdown button for selecting the payment method, the online payment option is not automatically chosen. This issue hinders users' ability to seamlessly proceed with online payments for wallet recharge.	Step 01) Open the site Step-02) Click on " My Account " Button given on right side of header Step-03) Click on " My Wallet " Step-04) Click on " Recharge Wallet " Step-05) Enter valid amount in Amount field Step-06) Select valid payment method Step-07) Click on Confirm button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-11	First Hub	1.0.5	My Account	FH-MYACC-TC-144	Functional Defect	System Testing	Users encounter a significant issue where the system does not stop them from entering values exceeding the maximum amount limit in the amount field. Despite specifying a maximum amount, the system allows users to input values exceeding this limit without displaying any error or warning message. This issue results in incorrect data entry and undermines the intended functionality of restricting amounts beyond a certain threshold.	Step 01) Open the site Step-02) Click on " My Account " Button given on right side of header Step-03) Click on " My Wallet " Step-04) Click on " Recharge Wallet " Step-05) Enter maximum amount in Amount field Step-06) Verify whether system stops you .	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat

FH-MYACC-DF-12	First Hub	1.0.5	My Account	FH-MYACC-TC-149	Functional Defect	System Testing	Users encounter a defect where the application displays the wallet recharge history section despite the recharge wallet functionality not working. Despite the inability to recharge wallets, users are presented with a section displaying their recharge history, which is inaccurate and misleading. This inconsistency in functionality creates confusion and frustration among users, as they are unable to reconcile the displayed history with the actual state of their wallet balances.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "My Wallet" Step-04) Take the cursor on Wallet recharge history section .	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-13	First Hub	1.0.5	My Account	FH-MYACC-TC-152	Functional Defect	System Testing	Issue observed during ticket submission process where users are able to input valid credentials but are not restricted from entering an invalid subject. This results in potential misclassification or misdirection of tickets within the system. Despite successful authentication, the system fails to enforce proper validation on the subject field, leading to potential confusion and delays in ticket processing.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Support Ticket" Step-04) Click on "Create a Ticket" Step-05) Enter invalid subject given in create a ticket page Step-06) Enter invalid detailed description Step-07) Choose valid photo file Step-08) Click on Send Ticket button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-14	First Hub	1.0.5	My Account	FH-MYACC-TC-154	Functional Defect	System Testing	This issue arises because the system doesn't properly check if users have included sufficient details in the ticket's description. The system should require users to provide enough information when submitting a ticket, but it currently fails to do so. As a result of this problem, tickets may lack necessary details, leading to potential delays or confusion in resolving issues.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Support Ticket" Step-04) Click on "Create a Ticket" Step-05) Enter valid subject given in create a ticket page Step-06) Enter invalid detailed description Step-07) Choose valid photo file Step-08) Click on Send Ticket button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-15	First Hub	1.0.5	My Account	FH-MYACC-TC-156	Functional Defect	System Testing	This happens because the system doesn't check if the picture chosen is correct. The system should make sure users pick the right picture when making a ticket, but it's not doing that. This problem means tickets might have the wrong picture, which could make it harder to fix things.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Support Ticket" Step-04) Click on "Create a Ticket" Step-05) Enter valid subject given in create a ticket page Step-06) Enter invalid detailed description Step-07) Choose invalid photo file Step-08) Click on Send Ticket button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-16	First Hub	1.0.5	My Account	FH-MYACC-TC-174	Functional Defect	System Testing	When users try to look for files by typing in keywords or names into the search bar, the system doesn't show the files they're searching for. This makes it hard for users to find the files they need, causing frustration and slowing down their work. Fixing this issue is important to make it easier for users to find their files quickly.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Support Ticket" Step-04) Click on "Create a Ticket" Step-05) Click on Browse/choose file given in create a ticket page. Step-06) Upload files/photo in upload new option Step-07) Click on Select file option Step-08) Click on search your files bar Step-09) Verify whether files can be search	Low		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-17	First Hub	1.0.5	My Account	FH-MYACC-TC-178	Functional Defect	System Testing	When users try to go back to a previous photo or file by clicking the "Previous" button, it doesn't work. This means they can't return to where they were before.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Support Ticket" Step-04) Click on "Create a Ticket" Step-05) Click on Browse/choose file given in create a ticket page. Step-06) Upload files/photo in upload new option Step-07) Click on Select file option Step-08) Click on Prev button	Low		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-18	First Hub	1.0.5	My Account	FH-MYACC-TC-179	Functional Defect	System Testing	When users try to go to a next photo or file by clicking the "Next" button, it doesn't work. This means they can't see the Next photo.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Support Ticket" Step-04) Click on "Create a Ticket" Step-05) Click on Browse/choose file given in create a ticket page. Step-06) Upload files/photo in upload new option Step-07) Click on Select file option Step-08) Click on Next button	Low		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-19	First Hub	1.0.5	My Account	FH-MYACC-TC-183	Functional Defect	System Testing	In the "Manage Profile" feature, users are able to update their profiles by providing valid credentials; however, the system fails to properly validate the name field, allowing users to input invalid names during the update process. Allowing invalid names to be submitted compromises the integrity of user data within the system.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Enter Invalid Name Step-05) Enter valid Phone Step-06) Enter valid Email Step-07) Choose valid photo Step-08) Enter valid New password Step-09) Enter valid Confirm password Step-10) Click on Update Profile button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-20	First Hub	1.0.5	My Account	FH-MYACC-TC-184	Functional Defect	System Testing	In the "Manage profile" feature, when a user wants to change their profile information, they need to provide the correct login details. However, even if they give the correct details, if they forget to provide their name, the system still allows them to update their profile. The system should make sure users provide all the necessary information, like their name, when updating their profile. But currently, it lets users skip giving their name, which is a problem.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Keep Name field blank Step-05) Enter valid Phone Step-06) Enter valid Email Step-07) Choose valid photo Step-08) Enter valid New password Step-09) Enter valid Confirm password Step-10) Click on Update Profile button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-21	First Hub	1.0.5	My Account	FH-MYACC-TC-185	Functional Defect	System Testing	Within the "Manage profile" feature, users can update their profiles by providing correct login details. However, the system allows profile updates even if users input invalid phone numbers. The system fails to validate the correctness of the provided phone number during profile updates. An incorrect phone number could lead to communication failures or misdirection of important notifications or alerts.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Enter valid Name Step-05) Enter Invalid Phone Step-06) Enter valid Email Step-07) Choose valid photo Step-08) Enter valid New password Step-09) Enter valid Confirm password Step-10) Click on Update Profile button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-MYACC-DF-22	First Hub	1.0.5	My Account	FH-MYACC-TC-186	Functional Defect	System Testing	In the "Manage profile" feature, users are able to update their profiles by entering valid login credentials. However, the system permits profile updates even if users do not provide a phone number. The system lacks a mandatory field validation for the phone number during profile updates, allowing users to proceed without providing this essential piece of information. Without a phone number, users may miss out on important notifications or opportunities for contact, impacting their overall experience.	Step 01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Enter valid Name Step-05) Keep Phone field blank Step-06) Enter valid Email Step-07) Choose valid photo Step-08) Enter valid New password Step-09) Enter valid Confirm password Step-10) Click on Update Profile button	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat

FH-MYACC-DF-23	First Hub	1.0.5	My Account	FH-MYACC-TC-187	Functional Defect	System Testing	Within the "Manage profile" feature, users can update their profiles by entering valid login credentials. However, the system allows profile updates even if users input invalid email addresses. The system lacks proper validation for email addresses during profile updates, enabling users to submit invalid email addresses without detection.	Step-01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Enter valid Name Step-05) Enter valid Phone Step-06) Enter Invalid Email Step-07) Choose valid photo Step-08) Enter valid New password Step-09) Enter valid Confirm password Step-10) Click on Update Profile button	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-MYACC-DF-24	First Hub	1.0.5	My Account	FH-MYACC-TC-196	Functional Defect	System Testing	In the "Manage profile" feature, users are able to update their profiles without providing essential information such as name, phone number, and email. Subsequently, users are allowed to change their password without completing these required fields. The system permits users to proceed with updating their profiles without entering this crucial information. Failing to enforce the completion of necessary profile details compromises data integrity and user identification. Allowing password changes without ensuring the completeness of the profile undermines security measures.	Step-01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Keep your name field blank Step-05) Keep your phone field blank Step-06) Keep your Email field blank Step-07) Do not choose any photo. Step-08) Enter valid New password Step-09) Enter valid Confirm password Step-10) Click on Update Profile button	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-MYACC-DF-25	First Hub	1.0.5	My Account	FH-MYACC-TC-200	Functional Defect	System Testing	In the "New Address" saving feature, users can save their address information by providing valid credentials. However, the system allows the saving of addresses even when users input invalid address details. The system lacks proper validation for address details during the saving process, permitting users to submit invalid address information without detection. It may lead to misdelivery of packages, inaccurate location data, and customer dissatisfaction.	Step-01) Open the site Step-02) Click on "My Account" Button given on right side of header Step-03) Click on "Manage Profile" Step-04) Click on "Add new address" Step-05) Enter Invalid Address Step-06) Select valid country Step-07) Select valid state Step-08) Select valid city Step-09) Enter valid postal Code Step-10) Enter valid Phone Step-11) Click on Save button	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-CART-DF-26	First Hub	1.0.5	Cart	FH-CART-TC-259	Non-functional Defect	System Testing	On the cart page, the label "Grand Total" is incorrectly displayed as "Total", potentially causing confusion regarding the overall cost of items in the cart. This mislabeling can lead to confusion and uncertainty about the final cost, affecting users' decision-making during the checkout process. Although not a critical issue, addressing this error is important to maintain clarity and transparency in presenting cost information to users, enhancing their overall shopping experience.	Step-01) Open the site Step-02) Go to the product page Step-03) Add products into the cart from product page Step-04) Click on Cart button given on right side of header Step-05) Click on View Cart button Step-06) Verify the Spelling & grammar of My Cart Page	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PCP-DF-27	First Hub	1.0.5	Product Category Page	FH-PCP-TC-262	Functional Defect	System Testing	On the product category page, when adjusting the price range slider, products are not displayed according to the selected price range, resulting in a defect in the functionality of the page. This defect indicates a malfunction in the filtering mechanism of the page while it does not completely disrupt the functionality of the page, it significantly impairs the usability and effectiveness of the price filtering feature, impacting the overall user experience.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" . Step-04) Take the cursor on "Price range slider" . Step-05) Select the Price range by using price range slider . Step-06) Verify that product list is displaying as per selected price range	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PCP-DF-28	First Hub	1.0.5	Product Category Page	FH-PCP-TC-264	Functional Defect	System Testing	On the product category page, despite selecting filter options such as "Filter by Fabric" or "Filter by Size", the product list fails to display items according to the selected filters, indicating a defect in the filtering functionality. This defect significantly impairs the usability of the product category page. Users rely on filter options to narrow down product selections based on their preferences, such as fabric type or size. When filters fail to function correctly, users may struggle to find relevant products, resulting in frustration and a poor user experience.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" . Step-04) Take the cursor on "Filter by" options Step-05) Click on any Checkbox of "Filter by" option. Step-06) Verify that product list is displaying as per selected filter .	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PCP-DF-29	First Hub	1.0.5	Product Category Page	FH-PCP-TC-265	Functional Defect	System Testing	Clicking on the "Shop Now" button within the "Amazing Deal" and "Special Offer" sections fails to initiate any action or redirect users to the corresponding product pages. This indicates a defect in the functionality of the button. Users anticipate that clicking the "Shop Now" button will direct them to the product page associated with the advertised deal, allowing them to view details and make a purchase. However, the current behavior does not align with this expectation, leading to user frustration and inability to complete transactions.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" Step-04) Click on shop Now button which is displaying in Amazing deal & special offers .	Low	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PCP-DF-30	First Hub	1.0.5	Product Category Page	FH-PCP-TC-272	Functional Defect	System Testing	On the product category page, the "Read More" button associated with product descriptions is non-functional, preventing users from accessing additional details about the products. Users anticipate that clicking the "Read More" button will expand the product description, allowing them to view additional details such as features, specifications, or reviews. However, the current behavior does not fulfill this expectation, resulting in user frustration and dissatisfaction.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" Step-04) Click on Read More button. Step-05) Verify if additional info page is displaying.	Low	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PDPG-DF-31	First Hub	1.0.5	Product Page	FH-PDPG-TC-299	Non-functional Defect	System Testing	The Twitter icon visible on the product page is not updated to reflect the latest design and branding changes. This discrepancy suggests that the icon has not been refreshed to align with the most recent version. It may also convey a sense of neglect or lack of attention to detail.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" Step-04) Click on any "Product" Step-05) Verify the logo of twitter .	Low	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PDPG-DF-32	First Hub	1.0.5	Product Page	FH-PDPG-TC-305	Functional Defect	System Testing	In the product query section, users are able to submit meaningless queries, which do not contribute to the purpose or functionality of the section, resulting in potential clutter and confusion. These queries may include gibberish, random characters, or unrelated phrases, thereby obstructing the intended use of the section for genuine product inquiries.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" Step-04) Click on any "Product" Step-05) Take the cursor on Product Queries box Step-06) Write any meaningless product query . Step-07) Click on "Submit" button. Step-08) Verify if system stops you.	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat
FH-PDPG-DF-33	First Hub	1.0.5	Product Page	FH-PDPG-TC-307	Functional Defect	System Testing	On the product page, when a user submits a query, it does not appear in the list of other questions, preventing users from seeing their own question alongside others. This defect impacts user experience by preventing users from seeing their questions in the context of others' inquiries. It may lead to duplication of questions, as users may resubmit their queries assuming they were not successfully submitted.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any "Product Category" Step-04) Click on any "Product" Step-05) Take the cursor on other questions section. Step-06) Verify if user's query is updated in other questions list .	Medium	New		03/05/2024	Jyoti Dharmade	Vijeta Rawat

FH-PDPG-DF-34	First Hub	1.0.5	Product Page	FH-PDPG-TC-308	Functional Defect	System Testing	On the product page, the latest user query is not listed at the top of the other questions list. This defect negatively impacts user experience by making it difficult for users to identify and engage with the most recent queries. Users may miss new questions or have to scroll through the entire list to find them, resulting in decreased user engagement and satisfaction.	Step-01) Open the site . Step-02) Click on the "All" button given on Left side of Home page . Step-03) Click on any " Product Category ". Step-04) Click on any " Product ". Step-05) Take the cursor on other questions section . Step-06) Verify if Latest query is listed at top on other questions list.	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-ORDPG-DF-35	First Hub	1.0.5	Order Page	FH-ORDPG-TC-351	Functional Defect	System Testing	The "delivery info" section includes a "choose delivery type" feature, but the application only shows "home delivery" as an option, failing to display other available delivery types. Users are provided with a feature to select their preferred delivery type, indicating that multiple options should be available. This limitation restricts users' ability to choose delivery methods that best suit their needs or preferences.	Step-01) Open the site . Step-02) Go to the product page . Step-03) Click on Buy New button given in product page. Step-04) Click on Continue to shipping button given in My Cart page. Step-05) Click on Continue to Delivery info button. Step-06) Verify if different delivery types are available to choose .	Medium		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat
FH-PYMPG-DF-36	First Hub	1.0.5	Payment Page	FH-PYMPG-TC-375	Functional Defect	System Testing	The online payment option via UPI ID on the payment page is dysfunctional, preventing users from completing transactions through this method. This defect significantly impacts user experience and requires immediate attention to restore functionality and ensure seamless transactions for users opting for UPI payments.	Step-01) Open the site . Step-02) Go to the product page . Step-03) Click on Buy New button given in product page. Step-04) Click on Continue to shipping button given in My Cart page. Step-05) Click on Continue to Delivery info button. Step-06) Click on Continue to payment button. Step-07) Select " Thongee " payment option given in payment page. Step-08) Click on Terms & conditions checkbox . Step-09) Click on "Confirm order" button. Step-10) Select UPI ID option. Step-11) Enter UPI ID . Step-12) Click on Verify UPI ID button. Step-13) Click on Pay Button .	High		New		03/05/2024	Jyoti Dharmode	Vijeta Rawat