

# William West

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Computer programmer and classically trained saxophonist with a wide range of skills and interests. Effective leader and problem-solver. Fast learner with an eye for detail.

## Skills

- Computer Programming
  - Python/C#/Lua
  - Data Modeling Skills
- Effective Time Management
- Business Math Skills
- Critical Thinking
- Creative Learning Strategies
- Teaching/Tutoring
- Works well under pressure
- Fast Learner

## Work History

### Sales Support Associate, 10/2015 to 7/2018

#### Sears – Alpharetta, GA

- Trained new cashiers on procedures and customer service.
- Represented the company in professional and enthusiastic manner by providing exceptional customer service and supporting the mission statement.
- Adhered to company core values in all functions and interaction with internal and external customers.
- Worked with the management team to implement proper division of responsibilities.
- Completed all point of sale opening and closing procedures.
- Strategically scheduled team members to maintain optimal staffing levels at all times.
- Followed merchandising guidelines to present visually appealing displays.
- Ensured compliance with health and safety regulations.

### Gift Wrap Associate, 10/2014 to 1/2015

#### Von Maur – Alpharetta, GA

- Part-time gift-wrapper responding to customer concerns with friendly and knowledgeable service.
- Completed all daily tasks and special assignments with an efficient and quality-driven approach.

## Education

**BMu:** Saxophone Performance, 2016

**Georgia State University** – Atlanta, GA