

**Effective Date:** 24 August 2024

## **1. Introduction**

At OSINT Ambition, we strive to provide high-quality services and ensure that our users are satisfied with their experience. This Refund Policy outlines the conditions under which refunds may be issued for our services.

## **2. Services Provided**

OSINT Ambition offers [brief description of services, e.g., access to OSINT tools, reports, analysis, etc.]. Please review the description and details of our services carefully before making a purchase.

## **3. Refund Eligibility**

### **3.1. Subscription Services**

For subscription-based services, we offer a [number] day trial period during which you may request a refund if you are not satisfied. After this trial period, refunds are generally not available.

### **3.2. One-Time Purchases**

For one-time purchases of reports or other products, refunds are available within [number] days of purchase if you are dissatisfied with the product due to issues like inaccuracies or failures to meet described features.

### **3.3. Service Issues**

If you experience technical issues or other problems that prevent you from accessing our services, please contact our support team at [contact email] to resolve the issue. Refunds for service issues will be considered on a case-by-case basis.

## **4. Requesting a Refund**

To request a refund, please contact our support team at [contact email] with the following information:

- Your full name and contact information
- The date of purchase
- A description of the issue or reason for the refund request
- Any relevant order or transaction details

Refund requests must be submitted within the specified timeframes mentioned in Section 3.

## **5. Refund Process**

Once your refund request is received and reviewed, we will process it within [number] business days. Refunds will be issued to the original payment method used for the purchase. Please note that it may take additional time for the refund to appear in your account depending on your financial institution.

## **6. Non-Refundable Items**

Certain services or products may be non-refundable, including but not limited to:

- Any services rendered or products delivered after the trial period or refund request period.
- Customized or personalized reports or services.
- Subscription fees after the initial trial period.

## **7. Changes to This Policy**

We may update this Refund Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about our refund practices.

## **8. Contact Us**

If you have any questions about this Refund Policy or need assistance with a refund request, please contact us at:

### **OSINT Ambition**

Email: [Dheeraj@osintambition.org](mailto:Dheeraj@osintambition.org)

Address: Delhi, India