

PROFESSIONAL SUMMARY

Web Developer skilled in PHP, Laravel, MySQL, and front-end technologies, with hands-on experience in building secure and scalable applications. Proficient in React and modern JavaScript frameworks. Gained practical expertise through contributions to freelance projects and personal development initiatives.

PROJECTS

NovaMart: E-Commerce Application

Developed NovaMart, a scalable e-commerce platform using PHP, Laravel, and MySQL, delivering a seamless shopping experience with intuitive navigation, secure transactions, and efficient backend management for administrators.

Key Features:

- Implemented **Secure User Authentication** to safeguard data and ensure user privacy.
- Built a **Product Management System** for seamless addition, updating, and removal of products.
- Integrated **Order Tracking & Payment Processing** to streamline transactions and enhance the shopping experience.
- Designed an **Admin Panel** for simplified inventory and category management, enabling efficient operations.
- Optimized **Shopping Cart & Wishlist** features to boost user engagement and retention.
- Ensured **Responsive Design** for a consistent and seamless user experience across devices.
- Enhanced **Database Optimization** to efficiently handle large datasets and high traffic loads.

NovaMart combines these features to provide a comprehensive e-commerce solution, ensuring smooth operations, an enhanced user experience, and a robust backend system for effective business management.

SKILLS

Programming Languages: PHP, JavaScript, Core Java

Web Technologies: HTML, CSS, React.js, Laravel, Bootstrap

Database Management: MySQL

Version Control: GitHub

Tools & Packages: MS Excel, MS Word, Auto-CAD

Soft Skills: Communication, Problem-Solving, Customer Support

OTHER PROFESSIONAL EXPERIENCE

DS Electrical, Hyderabad

October 2020 - October 2021

Electrical Design & Drafting Engineer

- Designed and drafted **50+ electrical plans** using AutoCAD, ensuring compliance with industry standards and Creating detailed reports in **MS Excel**
- Managed a team of 10-12 electricians, overseeing project execution and ensuring on-time delivery.

Tech Mahindra, Kolkata

July 2023 - December 2023

Customer Support Representative

- Maintained a **95%+ customer satisfaction rating**, exceeding the company benchmark.
- Documented and categorized **100+ recurring issues**, streamlining troubleshooting and reducing repeat complaints.

Kochartech - Kolkata

January 2024 - November 2024

Customer Support Executive

- Strengthened communication and problem-solving skills, leading to a **30% improvement** in first-contact resolutions.

CERTIFICATION & INTERNSHIP

- HTML CSS Web Development Course – [Mind Luster](#)
- PHP Full Stack – [Mind Luster](#)
- Laravel E-Commerce Web Development – [Mind Luster](#)
- React Developer Internship – [Synamedia, Bangalore \(4 Months\)](#)

EDUCATION

B.Tech in Electrical and Electronics Engineering
JNTU, Hyderabad

2016 - 2020
CGPA: 6.85

Intermediate (12th Board)
Bihar School Examination Board, Patna

2014-2016
Percentage: 59.6

Secondary (10th Board)
West Bengal Board of Secondary Education

2012
Percentage: 53

PERSONAL INFORMATION

- **Location:** EcoSpace, Newtown, Kolkata - 700135
- **Languages:** English, Hindi, Bengali
- **LinkedIn:** [linkedin.com/in/k-basar](https://www.linkedin.com/in/k-basar)
- **Github:** github.com/K-Basar96
- **Portfolio:** k-basar96.github.io/portfolio/