

KRIS FRASHERI

388 Deer Ridge Dr., Kitchener ON, N2P 2S6 | +1 (519) 505-6034 | kfrasher@edu.uwaterloo.ca
2B Honours Computer Science | ID: 20675492

SUMMARY OF QUALIFICATIONS

- Highly experienced and comfortable working in InVision, Unity, Linux environment, C/C#/C++, Git, and Python.
- Proficient in Microsoft Office products (Word, Excel, PowerPoint, Outlook, and Access).
- Experience in UI/UX testing and development as presented through my work on Connecting Comm.
- Proficient in Adobe Suite applications (Photoshop, Illustrator, InDesign, Premiere Pro, and Dreamweaver)
- Excellent organizational skills developed through three years of guitar teaching.
- Ability to thrive in individual and team environments while demonstrating professionalism and strong communication skills.
- Skilled in time management including meeting deadlines on time with attention to detail.

EXPERIENCE

Community Center Guitar Teacher, Kitchener ON, March 2014 – Present

- Coordinated classes of six to eight students with varying levels of guitar experience
- Organized class content in advance with the Guitar Advisor, set up and took down tables and chairs.
- Operated individually with struggling students, tailored teaching plans to accommodate their needs and interests.
- Built customer confidence by actively listening to their concerns and providing appropriate feedback.

Best Buy Customer Service Representative, Kitchener ON, August 2017 – Present

- Actively listened and tailored my sales approach to address customer needs, generating a comfortable environment.
- Utilized innate analytical and interpersonal skills to effectively up-sell services and develop customer confidence.
- Balanced the needs of multiple customers simultaneously in a fast-paced environment.
- Engaged in setting up product demos and timely down-stocking of product.

Tim Hortons Team Member, Kitchener ON, January 2016 – September 2016

- Up-sold additional menu items, beverages, and desserts to increase restaurant revenue.
- Correctly received orders, processed payments, and responded professionally to guest concerns.
- Improved workplace efficiency through clear communication with co-workers and management.

RELEVANT PROJECTS

Connecting Comm, September 2016 – December 2016

- Coordinated in a team of four to create a charity application that aids underdeveloped neighborhoods in receiving financial support and national recognition in their region
- Communicated effectively among group members to meet deadlines for the project and achieve product goals with a high attention to detail and our end user experience
- Conducted numerous user experience tests and utilized the data to improve our project platform
- Interactive design board was developed in **InVision** and can be found here:
https://projects.invisionapp.com/share/T89HAO3R3#/screens/207883448_Homepage

EDUCATION

University of Waterloo, Waterloo, ON | September 2016 – Present: Candidate for Bachelor of Mathematics, Honours Computer Science

Achieved the **Merit Scholarship (2016)** and **Dean's Honors List (2016-2017)** at the University of Waterloo

International Baccalaureate and Secondary School Diploma, Cameron Heights Collegiate Institute, Kitchener, ON | June 2016

- Ontario Scholar

INTERESTS

- Key Club President, Cameron Heights Collegiate Institute, Kitchener, ON, April 2015 – June 2016
- Avid guitar player, game developer, and swimmer.
- Enjoy learning and applying new skills, especially in fast-paced, professional, business environments.