

# Question Answering





# Question Answering

One of the oldest NLP tasks (punched card systems in 1961)

Simmons, Klein, McConlogue. 1964. Indexing and Dependency Logic for Answering English Questions. American Documentation 15:30, 196-204

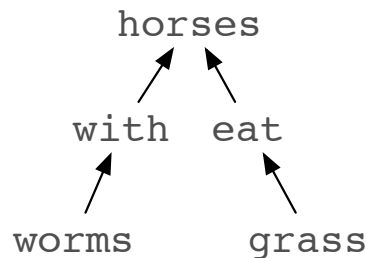
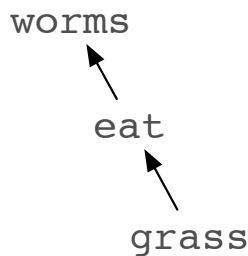
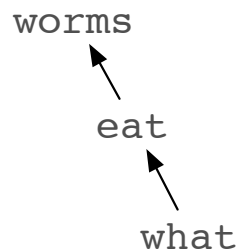
Question:

Potential Answers:

What do worms eat?

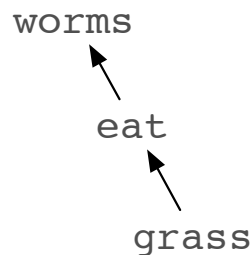
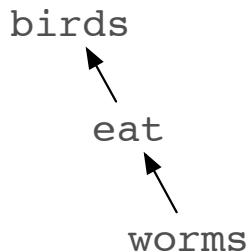
Worms eat grass

Horses with worms eat grass



Birds eat worms

Grass is eaten by worms





# Question Answering: IBM's Watson

- Won Jeopardy on February 16, 2011!

WILLIAM WILKINSON'S  
"AN ACCOUNT OF THE PRINCIPALITIES OF  
WALLACHIA AND MOLDOVA"  
INSPIRED THIS AUTHOR'S  
MOST FAMOUS NOVEL



Bram Stoker



# Apple's Siri





how many calories are in two slices of banana cream pie?



Examples Random

Assuming any type of pie, banana cream | Use pie, banana cream, prepared from recipe or pie, banana cream, no-bake type, prepared from mix instead

Input interpretation:

pie	amount	2 slices	total calories
	type	banana cream	

Average result:

Show details

702 Cal (dietary Calories)



# Types of Questions in Modern Systems

- Factoid questions
  - *Who wrote “The Universal Declaration of Human Rights”?*
  - *How many calories are there in two slices of apple pie?*
  - *What is the average age of the onset of autism?*
  - *Where is Apple Computer based?*
- Complex (narrative) questions:
  - *In children with an acute febrile illness, what is the efficacy of acetaminophen in reducing fever?*
  - *What do scholars think about Jefferson’s position on dealing with pirates?*



# Commercial systems: mainly factoid questions

Where is the Louvre Museum located?	In Paris, France
What's the abbreviation for limited partnership?	L.P.
What are the names of Odin's ravens?	Huginn and Muninn
What currency is used in China?	The yuan
What kind of nuts are used in marzipan?	almonds
What instrument does Max Roach play?	drums
What is the telephone number for Stanford University?	650-723-2300



# Paradigms for QA

- IR-based approaches
  - TREC; IBM Watson; Google
- Knowledge-based and Hybrid approaches
  - IBM Watson; Apple Siri; Wolfram Alpha; True Knowledge Evi





# Many questions can already be answered by web search



What are the names of Odin's ravens?

Search

About 214,000 results (0.38 seconds)

Everything

[Huginn and Muninn - Wikipedia, the free encyclopedia](#)

[en.wikipedia.org/wiki/Huginn\\_and\\_Muninn](https://en.wikipedia.org/wiki/Huginn_and_Muninn)

Images

The **names** of the **ravens** are sometimes modernly anglicized as Hugin and Munin. In the Poetic Edda, a disguised **Odin** expresses that he fears that they may ...

Maps

[Attestations](#) - [Archaeological record](#) - [Theories](#) - [See also](#)



# IR-based Question Answering



Where is the Louvre Museum located?

Search

About 904,000 results (0.30 seconds)

Everything

Best guess for Louvre Museum Location is **Paris, France**

Images

Mentioned on at least 7 websites including [wikipedia.org](#), [answers.com](#) and [east-buc.k12.ia.us](#) - [Show sources](#) - [Feedback](#)

Maps

[Musée du Louvre - Wikipedia, the free encyclopedia](#)  
[en.wikipedia.org/wiki/Musée\\_du\\_Louvre](#)

Videos

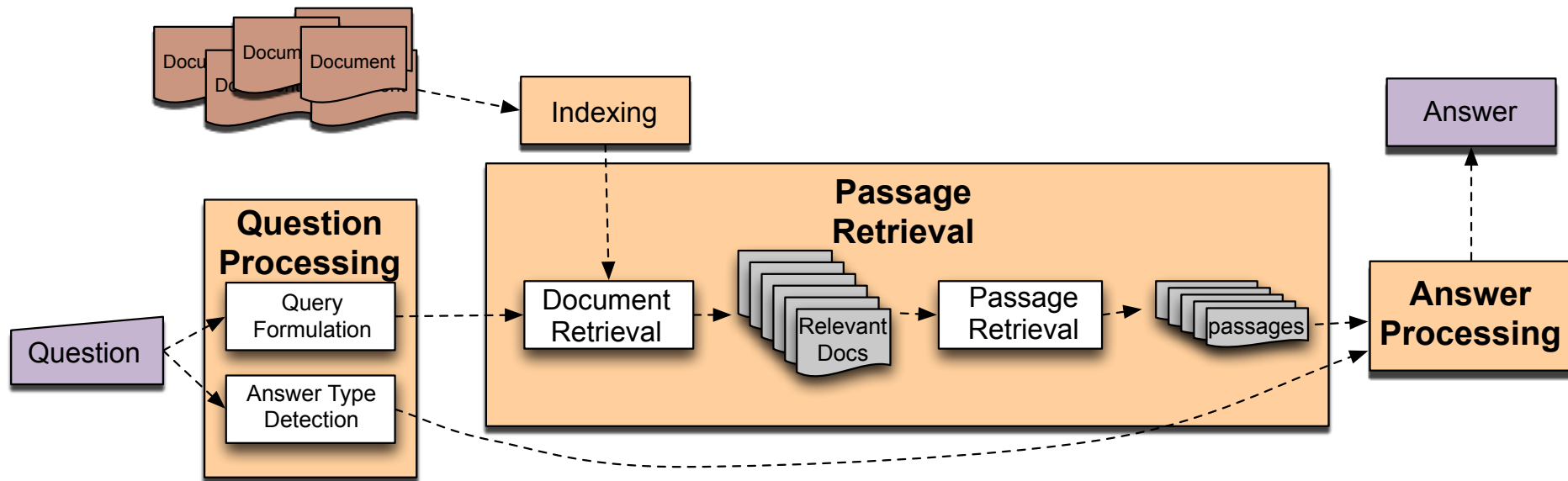
Musée du **Louvre** is **located** in Paris. **Location** within Paris. Established, 1793. **Location**, **Palais Royal**, Musée du **Louvre**, **75001 Paris, France**. Type, Art **museum** ...

News

[Louvre Palace](#) - [List of works in the Louvre](#) - [Category:Musée du Louvre](#)



# IR-based Factoid QA





# IR-based Factoid QA

- **QUESTION PROCESSING**
  - Detect question type, answer type, focus, relations
  - Formulate queries to send to a search engine
- **PASSAGE RETRIEVAL**
  - Retrieve ranked documents
  - Break into suitable passages and rerank
- **ANSWER PROCESSING**
  - Extract candidate answers
  - Rank candidates
    - using evidence from the text and external sources



# Knowledge-based approaches (Siri)

- Build a semantic representation of the query
  - Times, dates, locations, entities, numeric quantities
- Map from this semantics to query structured data or resources
  - Geospatial databases
  - Ontologies (Wikipedia infoboxes, dbPedia, WordNet, Yago)
  - Restaurant review sources and reservation services
  - Scientific databases



# Hybrid approaches (IBM Watson)

- Build a shallow semantic representation of the query
- Generate answer candidates using IR methods
  - Augmented with ontologies and semi-structured data
- Score each candidate using richer knowledge sources
  - Geospatial databases
  - Temporal reasoning
  - Taxonomical classification

# Question Answering

What is Question Answering?

