

KENNEDY NJERU NDWIGA.

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<https://k-njeru.github.io/myportfolio/>



PROFFESIONAL SUMMARY.

I consider discipline, curiosity, organization and adaptability as my most defining qualities. With a strong foundation in problem-solving and a passion for learning, I am eager to apply my adaptability and attention to detail to provide exceptional technical support to users and assist in web development projects. I possess excellent communication skills, allowing me to effectively collaborate with teams and troubleshoot issues. Committed to delivering high-quality results, I am eager to leverage my combined skills to drive success in a dynamic and collaborative environment through technology.



EDUCATION.

BACHELOR OF BUSINESS INFORMATION TECHNOLOGY.
| JOMO KENYATTA UNIVERSITY OF AGRICULTURE
AND TECHNOLOGY.

2018 – 2022.

Graduated with a second-class upper division.

KCSE | KANGARU SCHOOL.

2014 – 2017.

Attained a mean grade of B.



EXPERIENCE .

IT FREELANCE .

2022 - DATE .

IT TECHNICIAN | BASK CONSORTIUM .

MARCH 2021 - APRIL 2022 .

I served as a part-time IT technician for an IT solutions consortium that I co-founded with my friends to offer ICT related support among our colleagues in the university. I performed basic troubleshooting for clients, performed updates on their machines, installed operating systems and software among other roles.

ICT INTERN | EMBU COUNTY GOVERNMENT .

JUNE 2021 - AUGUST 2021 .

During my internship period at Embu County Government, I played a leading role in harmonizing the ICT needs of a majority of the employees in the organization from software related issues to hardware failures.

Further, I was in charge of periodic updates on the County website. I acquired immense knowledge and experience from the busy working environment in the organization which further propelled my love for the ICT field.



SKILLS .

- | | |
|-----------------------------------|-------------|
| • HTML & CSS | Experienced |
| • JavaScript | Skillful |
| • PHP | Skillful |
| • IT Helpdesk and Troubleshooting | Skillful |
| • Web Development and Maintenance | Skillful |
| • Dedicated team player | Expert |
| • Creativity and Problem-solving | Expert |
| • Adaptive and Enthusiastic | Expert |



CERTIFICATIONS .

TECHNICAL SUPPORT FUNDAMENTALS
| COUSERA-GOOGLE .
2022 .

JAVASCRIPT ALGORITHMS AND DATA STRUCTURES .
| FREECODECAMP .
JANUARY 2023-DATE .



REFERENCES .

1.

Mr Arnold Muchiri.

Deputy Director ICT, Embu County Government.

Tel. 0733976840.

2.

Mr Stephen Mungai.

Team Leader, Bask Consortium.

Tel. 0716826030.