

# KENNEDY NJERU NDWIGA.

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## PROFFESIONAL SUMMARY.

I consider discipline, curiosity, organization and adaptability as my most defining qualities. These four qualities fuel my desire and commitment to learn, explore and be open to gaining professional expertise in a variety of fields. Whereas I pursued Business Information Technology, my curiosity hasn't been limited to computers as I have explored fields such as statistics through research with a view to learn Data Science in the future. My education and professional experience have combined and taught me to effectively communicate with others, ask the right questions and with the pressure of working in a busy environment where deadlines can make or break careers, I have learnt to work under pressure and manage time effectively.

I cannot fail to mention my joy in being part of a problem-solving team that tackles new and fresh challenges each day and provides solutions in an effective and creative manner that helps improve performance.



## EDUCATION.

BACHELOR OF BUSINESS INFORMATION TECHNOLOGY.  
| JOMO KENYATTA UNIVERSITY OF AGRICULTURE  
AND TECHNOLOGY.  
2018 – 2022.

Graduated with a second-class upper division.

KCSE | KANGARU SCHOOL.  
2014 – 2017.

Attained a mean grade of B.



## EXPERIENCE .

IT FREELANCE .

2022 - DATE .

IT TECHNICIAN | BASK CONSORTIUM .

MARCH 2021 - APRIL 2022 .

I served as a part-time IT technician for an IT solutions consortium that I co-founded with my friends to offer ICT related support among our colleagues in the university. I performed basic troubleshooting for clients, performed updates on their machines, installed operating systems and software among other roles.

ICT INTERN | EMBU COUNTY GOVERNMENT .

JUNE 2021 - AUGUST 2021 .

During my internship period at Embu County Government, I played a leading role in harmonizing the ICT needs of a majority of the employees in the organization from software related issues to hardware failures.

Further, I was in charge of periodic updates on the County website. I acquired immense knowledge and experience from the busy working environment in the organization which further propelled my love for the ICT field.



## SKILLS .

- |                                   |             |
|-----------------------------------|-------------|
| • HTML & CSS                      | Experienced |
| • JavaScript                      | Skillful    |
| • PHP                             | Skillful    |
| • IT Helpdesk and Troubleshooting | Skillful    |
| • Web Development and Maintenance | Skillful    |
| • Dedicated team player           | Expert      |
| • Creativity and Problem-solving  | Expert      |
| • Adaptive and Enthusiastic       | Expert      |



## CERTIFICATIONS .

TECHNICAL SUPPORT FUNDAMENTALS

| COUSERA-GOOGLE .

2022 .



## REFERENCES .

1.

Mr Arnold Muchiri.

Deputy Director ICT, Embu County Government.

Tel. 0733976840.

2.

Mr Stephen Mungai.

Team Leader, Bask Consortium.

Tel. 0716826030.