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| **Meeting Notes** | |
| **Date:** April 11, 2024 | **Time:** 4:19pm – 4:50 pm |
| **Complainant 1:** Ms. Camille Faustino  **Address:** Paranaque City  **Complainant 2:** Mr. Ariel Magno  **Address:** Paranaque City | **Attendees:**  Atty. Tamayo  **CICC Intern:** Operio, Keisha  **Complainant 1:** Ms. Camille Faustino  **Complainant 2:** Mr. Ariel Magno |
| **Complaint:** Hacked Phones after Battery Repair  **Complainants requesting for:** Trace Hacker Information  **Ms. Camille Faustino Phone**  - illegal accessed of data  - hacked gmail, messenger, viber, gcash  - seen IP Address  - compromised gcash application ( asking for private information )  - hacker installed unrecognizable applications  - unauthorized access to sim cards  **Mr. Ariel Magno Phone**  - hacked google  **-** unauthorized access to his location | |
| **Reason:** Hacked as a result of getting their battery repaired  **Technician Name:** Jun | |
| **Action Items**   * Atty. Tamayo suggested to enter complaint to the system (IARC 1326 Hotline) to enumerate their request to coordinate to relevant agencies. Compile complaint and submit to PNP . * Atty. Tamayo recommended to give narration about the incident about all the apps hacked and asked help for the recovery of the accounts. * Atty. Tamayo recommended to blutter the hacker to their nearest PNP Station to record the incident for case build up. * Atty. Tamayo also recommended to find PNP-ACG Desk to PNP Station * Atty. Tamayo recommended as option to go to Camp Crame for further investigation. | |