

# Design/Innovation process: Design Brief, ideation and concept generation, concept evaluation and Prototyping:

## 1.1 Design Brief:

A design brief is a document that outlines the key elements of a design project and serves as a communication tool between the client and the designer. It includes information about the project goals, target audience, budget, and timeline, as well as any specific requirements or preferences. The design brief helps to ensure that everyone involved in the project is on the same page, and it acts as a reference point throughout the design process. A well-written design brief helps to ensure that the end result meets the client's expectations and requirements.

A design brief typically includes the following elements:

1. **Project objectives:** This section outlines the problem or need that the design project is meant to solve, and outlines the specific goals that you want to achieve. This could include increasing brand awareness, improving the user experience, or increasing sales.
2. **Target audience:** This section identifies who will be using the design, and provides information about their demographics, needs, and behaviors. Understanding the target audience is critical for creating a design that resonates with them and meets their needs.
3. **Requirements:** This section outlines the features, functionality, or content that is required in the design. This could include things like the number of pages, the type of navigation, or the types of images that are needed.
4. **Desired outcome:** This section describes what the final design should look like, feel like, and achieve. This could include information about the desired visual style, tone, and overall feel of the design.
5. **Budget and timeline:** This section sets the budget for the project and the timeline for completion, including any milestones or deadlines. This helps to ensure that the project stays on track and within budget.
6. **Constraints and limitations:** This section identifies any limitations or constraints that must be taken into account in the design process. This could include brand guidelines, technical restrictions, or other constraints that must be followed.
7. **Tone and style:** This section establishes the desired tone and style for the design, such as the mood or feeling that the design should convey. This could include information about the desired colors, typography, images, and other style elements that should be used to achieve this.

8. **Reference materials:** This section includes any images, examples, or other reference materials that will help the designer understand your vision for the project. This could include competitor designs, mood boards, or examples of designs that you like.

Having a clear and comprehensive design brief helps to ensure that everyone involved in the project is working towards the same goals, and that the final result meets the client's needs and expectations.

For example,

**Logo design brief:**

A company wants to create a new logo for their brand. The design brief includes information about the target audience, the desired outcome (a modern, memorable logo that represents the brand's values), the budget and timeline, and the desired tone and style (simple, clean, and professional).

**Website design brief:**

A small business wants to create a new website to showcase their products and services. The design brief includes information about the target audience (potential customers), the desired outcome (an attractive, easy-to-use website that encourages visitors to make a purchase), the budget and timeline, and any specific requirements or constraints (such as the need for an e-commerce platform).

**Package design brief:**

A product manufacturer wants to create a new design for their packaging. The design brief includes information about the target audience (customers), the desired outcome (a distinctive and eye-catching design that sets the product apart on the shelf), the budget and timeline, and any specific requirements or constraints (such as the need to include certain information or meet specific regulations).

These examples show how a design brief can be used to guide a design project and ensure that the final result meets the client's goals and expectations.

## 2.1 Concept generation:

Concept generation is an iterative process that allows designers to explore a wide range of possibilities and find the best solution for a given design challenge. It is an important step in the design process because it helps to ensure that the final design meets the client's needs and expectations and solves the problem at hand.

1. **Brainstorming:** Brainstorming is the initial stage of concept generation where the designer generates as many ideas and concepts as possible without any constraints or limitations. The focus of this stage is to explore and generate a wide range of possibilities, regardless of their feasibility or viability. Brainstorming can involve

sketching, prototyping, or other forms of ideation. This stage is important because it allows the designer to think creatively and come up with unique and unexpected solutions.

2. **Refinement:** In the refinement stage, the designer evaluates the ideas generated in the brainstorming stage and narrows them down to a smaller set of concepts that are most promising. The designer evaluates the concepts based on factors such as feasibility, relevance to the design brief, and their ability to meet the project objectives and requirements. This stage is important because it allows the designer to focus on the most promising concepts and move forward with the design process.
3. **Development:** In the development stage, the designer takes the refined concepts and develops them into more detailed and refined designs. This can involve creating sketches, prototypes, or other forms of visual representation to help communicate the ideas. The focus of this stage is to further refine the concepts and make them more tangible, so that they can be evaluated and refined further.
4. **Evaluation:** In the evaluation stage, the designer evaluates the refined concepts and selects the one that best meets the project objectives and requirements outlined in the design brief. This can involve reviewing the concepts with the client, stakeholders, or other team members to gather feedback and make any necessary revisions. The evaluation stage is important because it allows the designer to ensure that the final design meets the client's needs and expectations, and that it solves the problem at hand.

Each of these stages is important in the concept generation process, and they work together to help the designer find the best solution for a given design challenge. The process is iterative, meaning that the designer may go back and forth between stages as needed until the final design is selected

## 2.2 Ideation sketching: a powerful tool to begin with.

Purpose of ideation sketching in a design project:

1. **Quick and flexible:** Ideation sketching allows designers to quickly capture and communicate their ideas, without being limited by technical or practical considerations. This makes it a fast and flexible way to explore different options and generate new concepts, as designers can quickly sketch out their ideas and make changes as they go.
2. **Low-fidelity:** Ideation sketches are often rough and unfinished, with the focus on capturing the essence of the idea rather than the details. This low-fidelity approach allows designers to think freely and creatively, without being restricted by the need for precision or accuracy. It also makes it easier to iterate and explore different options, as sketches can be easily revised and improved.

3. **Improves creativity:** Ideation sketching encourages designers to think outside the box and come up with unconventional solutions. As they are not limited by technical considerations or practical limitations, designers can focus on exploring new and innovative ideas, which can lead to more creative and effective designs.
4. **Facilitates communication:** Ideation sketches can help designers communicate their ideas effectively with clients, stakeholders, or team members. Sketches can quickly convey the essence of a design concept, helping to build consensus and alignment around the project's goals. This can be especially important in projects where there are multiple stakeholders with different perspectives, as sketches can help bring everyone on the same page.
5. **Cost-effective:** Ideation sketching is a low-cost way to explore and develop design concepts, as it does not require expensive tools or materials. This makes it accessible to designers at all levels, and allows projects to quickly explore different options without incurring significant costs.

In conclusion, ideation sketching is a powerful tool in the design process, allowing designers to quickly capture and communicate their ideas, explore different options, and refine their concepts. Its quick, flexible, and low-cost nature makes it an essential tool for designers, helping them to generate creative and effective designs that meet the needs of the project and its stakeholders.

#### **Use-case scenarios: Software & Hardware projects:**

In a typical software design & development process, there are several different types of visual representations that are commonly used in the design process and presentations, including:

1. **Sketches:** Sketches are quick and rough drawings used to capture and communicate ideas, concepts, and solutions. They are often used in the early stages of the design process to generate and explore different options.
2. **Wireframes:** Wireframes are simple, low-fidelity visual representations of a design that show the basic structure, layout, and organization of a product or interface. They are used to define the overall architecture and functionality of a design, before adding more detailed design elements.
3. **Prototype:** A prototype is a working model of a design that is used to test and demonstrate how the final product will function. Prototypes can range from low-fidelity sketches to high-fidelity interactive models, and they are used to evaluate and refine a design before moving on to the final implementation.
4. **Visualizations:** Visualizations are visual representations of data or information, such as charts, graphs, diagrams, and maps. They are used to communicate complex data in an easily digestible format, and are often used in presentations to highlight key findings or insights.
5. **Mood Boards:** Mood boards are collections of images, text, and other visual elements that are used to communicate a specific mood, feeling, or style. They are often used in the early stages of a design project to establish the overall aesthetic and design direction.

6. **Presentation boards:** Presentation boards are visual representations of a design concept or project, used to communicate and present the design to clients, stakeholders, or team members. They may include sketches, prototypes, visualizations, mood boards, and other visual elements, and are used to convey the design and its benefits in a clear and compelling way.

These are just a few of the most common visual representations used in the design process and presentations. The specific types of visual representations used will depend on the needs of the project, the design process, and the goals of the presentation.

In physical product design & development process, the following visual representations are commonly used:

1. **Sketches:** Sketches are quick and rough drawings used to capture and communicate ideas, concepts, and solutions. They are often used in the early stages of the design process to generate and explore different options.
2. **3D Models:** 3D models are computer-generated, three-dimensional representations of a physical product. They can be used to explore and refine the design, evaluate its functionality, and communicate it to stakeholders.
3. **Renderings:** Renderings are computer-generated, photo-realistic images of a physical product. They are used to visualize the design in context, and to communicate the design's appearance, color, and texture.
4. **Prototypes:** Prototypes are physical models of a product, created to test and demonstrate how it will function in the real world. They can range from simple, hand-made models to complex, high-fidelity prototypes, and are used to evaluate and refine the design before moving on to the final implementation.
5. **Presentation boards:** Presentation boards are visual representations of a design concept or project, used to communicate and present the design to clients, stakeholders, or team members. They may include sketches, prototypes, renderings, and other visual elements, and are used to convey the design and its benefits in a clear and compelling way.
6. **Technical Drawings:** Technical drawings are precise, detailed drawings used to communicate the design specifications and requirements for a product. They may include assembly drawings, exploded views, and sectional views, and are used to communicate the design's technical requirements to the manufacturer or engineer.

These visual representations are commonly used in the physical product design process, but the specific types and number of visual representations used will depend on the needs of the project, the design process, and the goals of the presentation.

## 2.3 Concept Evaluation Process:

The evaluation of concepts in a product design process involves comparing and assessing different design options to determine which one is most suitable for the project's goals, objectives, and requirements.

This process typically involves the following steps:

**Defining Criteria:** The first step in evaluating concepts is to establish clear and measurable criteria for what makes a successful design. This may include factors such as functionality, user experience, cost, materials, sustainability, and more. The criteria should be specific, measurable, and aligned with the goals and objectives of the project.

**Assessing Alternatives:** Once the criteria have been established, the next step is to assess each alternative design against these criteria. This may involve creating prototypes, conducting user testing, analyzing materials and costs, or evaluating the design's performance against other similar products on the market. The goal is to gather as much information as possible about each design option and its potential strengths and weaknesses.

**Evaluating Results:** The next step is to analyze and evaluate the results of the assessments to determine which design option is most suitable. This may involve creating a matrix or chart that compares the results of each design option against the established criteria, or using a scoring system to rank each design option. The goal is to objectively evaluate each design option and determine which one is most suitable based on the project's goals and requirements.

**Refining Concepts:** Based on the results of the evaluation, the designer may need to refine or modify the design concepts to address any weaknesses or limitations. This may involve making changes to the materials, construction, or design features, or developing new solutions to address specific challenges. The goal is to create a design that meets the project's goals and objectives, and satisfies the requirements of the target audience.

**Making a Decision:** Once the concepts have been evaluated and refined, the final step is to make a decision about which design option to move forward with. This decision should be based on the results of the evaluation, the goals and objectives of the project, and the design constraints and requirements. The chosen design should be the one that best meets the project's goals and objectives, and has the greatest potential for success.

Evaluating concepts in a product design process is an iterative and continuous process, and may involve several rounds of assessment, refinement, and evaluation before a final decision is made. It is an important step in ensuring that the chosen design is the best possible solution for the project's goals and objectives, and that it meets the needs and requirements of the target audience.

## 2.4 Prototyping:

### **Proof of Concept (PoC):**

Proof of Concept (PoC) prototyping is a process used in product design to test the feasibility and functionality of an idea before committing resources to full-scale development. The goal of PoC prototyping is to validate key assumptions and design decisions and identify any potential roadblocks before significant investments are made. PoC prototypes are typically simple, functional prototypes that demonstrate the core concepts and features of a product. They can be built using a variety of methods, including hand-sketching, 3D printing, or even simple code, and are meant to provide a tangible representation of the product idea.

This stage of prototyping is crucial as it allows product designers and engineers to identify and address technical or design challenges early in the development process, which can save time and resources in the long run. By creating a PoC prototype, stakeholders can get a sense of the product's potential, and make informed decisions about whether to proceed with further development.

In summary, PoC prototyping is a critical step in the product design process that helps validate key assumptions and make informed decisions before committing significant resources to full-scale development.

### **A case study to illustrate the concept of proof of concept prototyping:**

Consider a company that has an idea for a new wearable device that tracks and monitors the user's health data. The company wants to validate the feasibility and functionality of this idea before investing significant resources in full-scale development. To do this, they create a simple, functional prototype of the wearable device using basic electronics and a simple software interface. This proof of concept prototype is designed to demonstrate the core features of the device, such as tracking the user's heart rate, sleep patterns, and activity levels.

Next, the company tests the prototype with a small group of users to gather feedback and validate key assumptions about the product's functionality. Through this testing, they identify a number of technical challenges and design issues that need to be addressed, such as the need for a more reliable heart rate sensor and a more user-friendly interface. Based on the results of the testing, the company decides to refine the design of the wearable device and invest in further development. This allows them to address any technical or design challenges before committing significant resources to full-scale production, which saves time and money in the long run. In this case, the proof of concept prototype played a critical role in validating the concept of the wearable device and guiding further development efforts. It allowed the company to make informed decisions and avoid potential roadblocks, which ultimately led to the creation of a successful product.

Another great example of Proof of Concept (PoC) prototyping in product design can be seen in the development of the original iPhone by Apple. Before the iPhone was released, Apple needed to prove that a multi-touch interface and a device that combined a smartphone and an iPod would be both technically feasible and desirable to consumers.

To validate these assumptions, Apple created a series of PoC prototypes, starting with a simple touchscreen interface that demonstrated the basic concepts of a multi-touch interface. The prototypes then evolved to include more advanced features such as internet connectivity and the ability to play music. These prototypes allowed Apple to test and refine the user experience, identify technical challenges, and make design decisions about the size, shape, and user interface of the device.

The PoC prototypes for the iPhone were critical in helping Apple validate its assumptions and identify potential challenges before committing significant resources to full-scale development. This allowed Apple to launch the iPhone with a high level of confidence and set the stage for its rapid adoption and success.

In conclusion, the development of the original iPhone is a great example of how PoC prototyping can be used to validate assumptions, test feasibility and functionality, and make informed decisions in the product design process.

### **Rapid prototyping:**

Rapid prototyping is a technique used in product design to quickly create a physical or functional representation of a product idea. The goal of rapid prototyping is to validate design concepts, test feasibility and functionality, and gather feedback from users and stakeholders before committing to full-scale development.

Rapid prototypes can be created using a variety of methods, including 3D printing, computer-aided design (CAD) software, and even simple hand-made prototypes. These prototypes are typically created in a matter of hours or days, allowing designers and engineers to quickly iterate on their ideas and make adjustments as needed.

Rapid prototyping is an essential step in the product design process as it allows designers to test their ideas in the real world and gather feedback from users and stakeholders. This can help identify design flaws, validate assumptions, and make informed decisions about the design and development of a product.

For example, a product designer might use rapid prototyping to test the ergonomics of a new product. They might create a 3D printed model of the product and test it with users to gather feedback on comfort and ease of use. Based on the feedback, the designer can make changes to the design and create a new prototype for further testing.

In conclusion, rapid prototyping is a valuable tool in the product design process. By creating physical or functional prototypes, designers can validate their ideas, test feasibility and functionality, and gather valuable feedback from users and stakeholders. This can help ensure the success of a product and minimize the risk of costly mistakes in full-scale development.

There are several types of rapid prototyping methods used in product design, including:

**3D Printing:** This involves using a printer to create a physical model of the product. 3D printing is a fast and cost-effective method of creating prototypes and can be used to produce a wide range of materials, including plastics, metals, and ceramics.

**Computer-Aided Design (CAD):** This method involves creating a digital model of the product using computer software. The model can be used to create 2D or 3D prototypes and can be easily adjusted and iterated on as needed.

**Vacuum Forming:** This method involves heating a plastic sheet and molding it over a prototype to create a physical model. This method is often used to create prototypes of products that will be manufactured using plastic injection molding.

**Stereolithography (SLA):** This method involves using a laser to cure a photosensitive resin, layer by layer, to create a physical model of the product. SLA is a highly accurate and precise method of rapid prototyping.



**Selective Laser Sintering (SLS):** This method involves using a laser to fuse together tiny particles of plastic, metal, or ceramic powder to create a physical model of the product. SLS is a versatile method that can produce high-quality prototypes.

**Fused Deposition Modeling (FDM):** This method involves extruding a thermoplastic material through a heated nozzle to create a physical model of the product. FDM is a fast and cost-effective method of rapid prototyping.

These are some of the most commonly used rapid prototyping methods in product design. The choice of method will depend on the specific needs of the project, such as accuracy, speed, cost, and the type of material required.

### **Advantages of Prototyping:**

1. **Speed:** Rapid prototyping allows for quick creation of physical or functional models, reducing the time required for testing and iteration.
2. **Cost-effectiveness:** Rapid prototyping is often more cost-effective than traditional manufacturing methods, especially for small quantities of prototypes.
3. **Versatility:** Rapid prototyping can be used to create prototypes of products made from a variety of materials, including plastics, metals, and ceramics.
4. **Improved design:** Rapid prototyping allows designers to test and iterate on their designs quickly, leading to improved products.
5. **Increased collaboration:** Rapid prototypes can be easily shared with stakeholders and users for testing and feedback, improving collaboration and decision-making.

### **Limitations of Prototyping:**

1. **Limited durability:** Rapid prototypes may not be as durable as final products, and may need to be replaced frequently during testing and iteration.
2. **Limited accuracy:** Some rapid prototyping methods may not produce highly accurate prototypes, especially for complex or intricate designs.
3. **Material limitations:** The selection of materials for rapid prototyping may be limited, and may not match the properties of the final production materials.
4. **Post-processing:** Some rapid prototypes may require additional post-processing, such as sanding or painting, to reach a finished state.
5. **Cost:** Although rapid prototyping can be cost-effective for small quantities of prototypes, it can become more expensive when larger numbers are required.

Overall, rapid prototyping is a valuable tool for product design, but it is important to weigh the pros and cons before deciding on a specific rapid prototyping method. It is also important to consider the specific needs and requirements of a project when choosing a rapid prototyping method.

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