

Facts More than 250 anomalies and incidents related to portable fire extinguishers have been recorded in the Synergi data base over the period from Q1-2008 until Q2-2009. One incident was classified with human potential gravity 4 (burst of fire extinguisher while charging pressure: synergi case n°195724).

Most frequent anomalies

Installation

- Fire extinguisher blocked on its stand or badly installed,
- No fire extinguisher available where/when it is required,

Inspection

- Inspection not performed or expired, fire extinguisher not certified,
- Fire extinguisher found with low pressure,

Maintenance

- Nozzles or hoses damaged or missing,
- Fire extinguisher found corroded,
- Operating instructions or servicing record labels, not properly placed or damaged or missing,

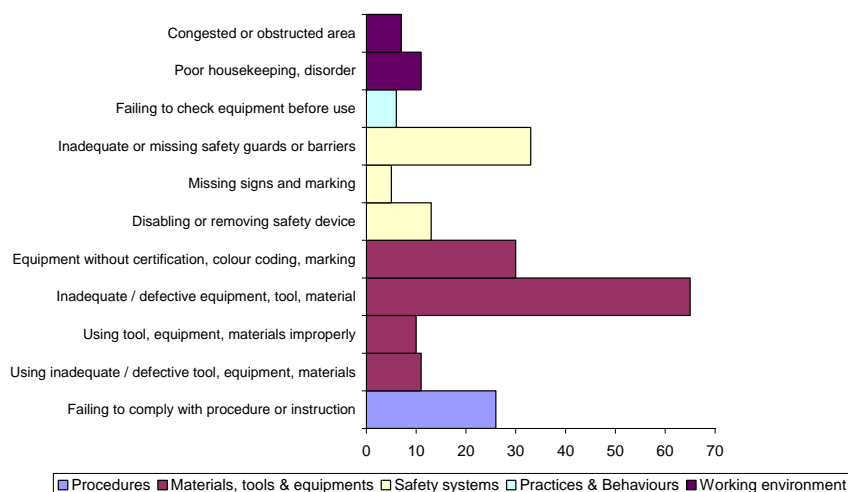
Operation and Use

- Emergency extinguisher used for stand-by during hot work,
- Operators unable to use portable fire extinguisher.



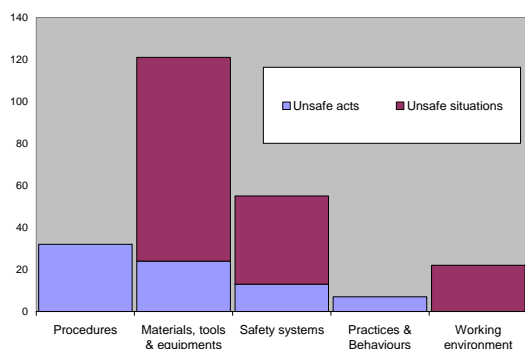
The causes of the incidents, as reported in the Synergi data base are the following:

Immediate Causes

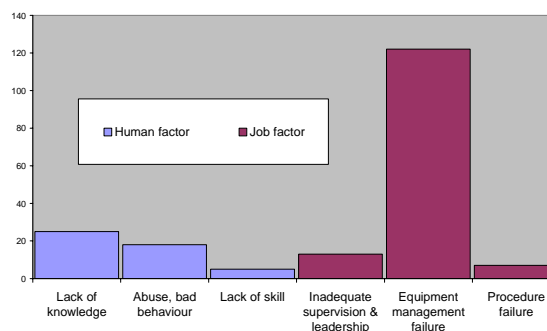


Incidents immediate and root causes

Immediate Causes - Unsafe acts / Unsafe situations



Root causes - Human and Job factors



This Safety Feedback Notice is circulated in the TOTAL organization within the framework of its safety policy. It should only serve only as guidance, and may be provided as confidential information to authorized contractors and suppliers working for TOTAL or any of its affiliates. TOTAL and its affiliates shall in no event accept any liability for either the facts described, nor for any reliance on the content by any third party. **Do not hesitate to contact EP-SE REPORTING/SERVICE/FR/EP/Corp for any further information**

