

Kacey Churchill

Enterprise Technical Customer Support

Love problem solving, working with clients to better their business, and finding the most efficient way to complete a job.

✉ Kaceychurchill@gmail.com

📍 896 Scott-Dupuis Way, Orleans, Canada

📞 6138977077

in [linkedin.com/in/kacey-churchill-027ba690](https://www.linkedin.com/in/kacey-churchill-027ba690)

WORK EXPERIENCE

Enterprise Technical Customer Support Shopify

03/2019 – Present

Ottawa, Canada

E-commerce Software

Achievements/Tasks

- Troubleshooting, Supporting Clients, providing solutions to large merchant problems, knowledge of Shopify plugins, third party plugins, Shopify Themes, and third party themes

Contact: Yassaman Mansourian

Customer Success Guru Shopify

09/2017 – 04/2019

Ottawa

Achievements/Tasks

- Customer Service, Software Support, troubleshooting, business coaching, teaching merchants, helping peers find solutions

Fundraising Manager Public Outreach

01/2013 – 09/2017

Ottawa, Canada

Lead Teams and Campaigns to Hit Fundraising Targets for our NGO Clients

Achievements/Tasks

- Hit Contract Deadlines, Fundraising Goals, Train and Manage staff

Contact: Lana Dingwall – 613-793-3177

CERTIFICATES

Full Stack Developer Carleton University
(02/2020 – Present)

Full Stack Developer

EDUCATION

Fundraising Management Algonquin Collage

01/2014 – 01/2015

Ottawa, Canada

SKILLS

HTML

JavaScript

Troubleshooting

Sales

Technology Knowledge

Technical Support

Customer Support

Shopify Software

Shopify API

Communication

Github

Business Growth

Marketing / SEO

Shopify Apps Native and Third party

Project Management

Enterprise Support

Shopify Plus

CSS

BootStrap

GitBash

CURRENTLY LEARNING

API

jQuery

node.js

AJAX

JSON

Liquid

React

Angular

Ruby on Rails