## **Kate McElhaney**

Full Stack Software Engineer

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As an experienced project manager adept at cross department collaboration, I can solve unique challenges as a software engineer. My strategic thinking and communication skills, honed through developing solutions alongside stakeholders, ensures I can manage projects skillfully while connecting deeply with end-users with continuous integration. I am highly skilled in providing insight into delivering tech solutions that break down barriers and propel social good organizations forward.

### **SKILLS**

Languages - JavaScript, HTML, CSS | Database - MongoDB Libraries and Frameworks - React, Express.js and NodeJS | Other - AWS, Microsoft Suite, Web APIs, REST, PMP Certification, Jira, Monday.com, Figma, Trello, CRM, CMS and Web development, test driven development, and Salesforce Administration

## SOFTWARE ENGINEERING AND DEVELOPMENT PROJECTS

## HQSpec | MERN Stack Project | GitHub Repo

- Developed Web based application designed for an affordable housing consultant to improve the process of requesting Health Quality Standard (HSQ) Inspections for Housing Choice Voucher Properties
- Developed software application with a strong focus on UI for the client's usability
- Used React, Express, Node.js, Semantic UI-React, and MongoDB and implemented Amazon Web Tokens for logged in access

## Tech-Match | CRUD MEN Project | GitHub Repo

- Web-based application designed to allow collaboration on programming and coding projects with implementing a Mongo Atlas Database. Users may log in using their Google Account and then create a profile and projects to collaborate with others that either need help with creating an app or program or offer help to others.
- Used Express, Node.js, and MongoDB and implemented Google Oauth for logged in access to create a web application

## Jeep-Mory | Solo Concept Project | GitHub Repo

- A take on the classic Memory game using CSS, HTML, JavaScript and DOM Manipulation.
- Used DOM Manipulation to create the game board of up to 24 cards with customization features for as little as 12 cards.
- Developed feature to allow users determine level of difficulty with the use of JavaScript's switch and splice function to keep code short and clean.

# USDA Funded Farm and Food Worker Application | Wix, Boomform, MicroSoft SharePoint and Aeyon Fraud and Duplication API https://www.farmworkerrelief.org/

- Built out branded program website using Wix and implemented a Boomform application feature for basic CRM needs
- Implemented an API with Aeyon to cross check all applications for fraud and duplications
- Developed out detailed Excel tracker for budget and deliverable monitoring
- Project managed the entire environment with an agile approach

## CRM Implementation and Data Migration | Microsoft Suite, Microsoft Dynamics, and Neighborly CRM

• Administered in a traditional waterfall approach the development and implementation of a Customer Relationship Management (CRM) system, Neighborly, successfully transitioning 10,000 loan files to a new CRM platform that protected Personally Identifiable Information and was customized for all four of the main loan and grant programs at DURA

### **PROFESSIONAL EXPERIENCE**

## Freelance | Remote

### **Software Engineer January 2024-Present**

- Planning and developing full stack software engineering projects for small business owners and nonprofits
- Develops thoughtful and efficient web based applications for small budget clients with MERN stacks

# Community Resources & Housing Development Corporation | Westminster, CO | Hybrid Chief Program Officer June, 2023 - January 2024 (promoted)

- Oversaw a new Salesforce mapping for the Nonprofit Starter Pack for the housing counseling department
- Administered over \$10M in federal grants, increasing company income by over 25%
- Oversaw Web Development for current DNN site, an interactive CRM site, and the design and plan of new site launch

## **Director of Strategic Operations October, 2021-June 2023**

• Developed out KPI tracking system for all departments through Monday.com

- Conducted IT Security Analysis to identify risks with handling client's Personal Identifiable Information (PII)
- Developed out CRM tool for grant tracking with a focus on user interface
- Increased organizational revenue by 25% through strategic partnerships and the launch of a new program
- Responsible for extensive grant and budget management system with a complex array of Excel files

## Denver Urban Renewal Authority | Denver, CO | Hybrid Grants/Loans Project Manager June, 2019-October, 2021

- Improved Housing Rehabilitation program's client-facing services through the development of launching a secured and encrypted digital application process, demonstrating an ability to understand and meet user needs
- Spearheaded the development, testing, and implementation of a new CRM system, Neighborly, to facilitate remote work and enhance pipeline tracking and allowed for better user interface
- Successfully reduced delinquent loan portfolio by 60%
- Created a time audit analysis and client pipeline tool to minimize client turnover, and reduced the time from client intake to loan closing by 30%, which was a departmental KPI
- Collaborated with marketing consultants to boost program visibility, developed marketing analytics using Google analytics

## Denver Metro Fair Housing Center | Denver, CO | On-site

## Deputy Executive Director/Chief of Staff April 2014-June, 2019 (twice promoted)

- Efficiently managed the transition to new leadership, demonstrating adaptability and leadership skills
- Developed a risk mitigation plan and fostered strong stakeholder relationships, emphasizing skills in identifying and managing potential project risks and maintaining effective communication with diverse groups
- Set up and managed Access Database to manage all Fair Housing Testers(akin to Secret Shoppers) used for investigations
- Developed web-based application to analyze Homeowners Mortgage Disclosure Act (HMDA) data sets to track and monitor lenders for potential redlining practices
- Developed a project management system to strengthen enforcement efforts, showcasing proficiency in system design and implementation.

## **EDUCATION | CERTIFICATIONS**

## **General Assembly | Remote**

Software Engineering Immersive January 2024 - Present

Full-stack software engineering immersive student in an intensive, 24-week, 480 hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies.

#### Project Management Institute | Remote

Project Management Professional Certificate March 2023

#### Colorado State University | Fort Collins, CO

Bachelor of Arts-Sociology & Bachelor of Social Work August 2005-May 2009

#### CSU Global | Remote

Graduate Certificate in Human Resource Management September 2013 - December 2014

#### **Boards and Other Activities**

US Peace Corps Volunteer-Philippines 2009-2011

Board Chair of The Civic Canopy 2019-Present

Founding Board Member of The International Food & Wine Society-Denver Chapter - 2021-Present