

## FY24 US RETAIL OBJECTIVES

USR OBJECTIVE	USR METRIC	YOUR STORE
Deliver EBITDA	EBITDA\$	Operating Profit ATB
Drive Sales	Sales Comp	Sales ATB
Grow Services and Products	Tech Sales Comp Print & Marketing Sales Comp Travel Sales Comp Shipping Sales Comp Services Conversion	Tech Sales ATB Print & Marketing Sales ATB Travel Sales ATB Shipping Sales ATB Services Conversion

## Total NPS 72.0

Growth Markets 10% Sales Improvement • 65% Easy Rewards Transaction Penetration

## ALIGNED TO OUR STRATEGY & TO YOUR GOALS

