

School of Information Technology and Engineering Winter Semester -2023

INFORMATION SECURITY MANAGEMENT-CSE3502

PROJECT REPORT On

HATE SPEECH DETECTION USING WEB APP

By

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1.ABSTRACT

The exponential increase of social media such as Twitter and neighbourhood boards has revolutionised verbal exchange and content publishing, however is additionally an increasing number of exploited for the propagation of hate speech and the agency of hate primarily based things to do. For years, social media groups such as Twitter, Facebook, and YouTube have been combating this problem and it has been estimated that lots of hundreds of thousands of euros are invested each 12 months on counter-measures which include manpower However, they are nevertheless being criticised for no longer doing enough. This is largely because such measures contain manually reviewing on-line contents to become aware of and delete offensive materials. The procedure is labour intensive, time consuming, and no longer sustainable or scalable in reality.

Most of us begin and end our day by scrolling through social media like Instagram, Twitter, Pinterest, YouTube, WhatsApp, Facebook, Snapchat etc. And thanks to the pandemic, lockdowns were introduced due to which many people have switched to the use of social media websites and other apps to pass on their spare time. With an interest to prevent social media users from being cyber bullied, we propose an automatic hate detection system, which is one of the modules from our proposed system, along with our own web page in our project. People from all age groups use social media in their everyday lives and this number increased exponentially after the pandemic. While it benefits us in many ways it also has some demerits among which we will be focussing on cyber bullying. Though not physically, Cyber bullying can take a toll on the mental well being of a person which in turn also affects them physically. In order to prevent this we will be proposing a mechanism to detect hate comments along with a fully functional web page through which people can communicate easily. We will be using a well known Long short-term memory classification model in order to detect hate messages to which the pre-processed data will be fed. The web page proposed in the project is built using Html, Css, Javascript, Python.

2.KEYWORDS:

Cyber bullying, Hate Detection ,Feature Extraction ,Long short-term memory ,Pre-processing, Social Media ,web page.

3.INTRODUCTION:

Social Media becomes an important matter of concern when it starts affecting people's lives in a negative way. Starting the day on a good note with nothing but positive thought in our mind is proven to make an individual's day better and more efficient. But imagine waking up to a comment discriminating you or people around you based on their beliefs, appearance, lifestyle, opinions, talent etc. or receiving death threats and hatred from a place which you once thought was a place to make new friends and share your opinion.

Social media can easily be a double edged sword. Multiple studies have found a strong link between heavy social media and an increased risk for depression, anxiety, loneliness, self-harm, and even suicidal thoughts. The mental health of a person is as important as their physical health. About 10 percent of teens report being bullied on social media and many other users are subjected to offensive comments. Social media platforms such as Twitter can be hotspots for spreading hurtful rumors, lies, and abuse that can leave lasting emotional scars. But simply staying away from social media is not the solution. While it can be toxic at times, many instances prove how social media helps to connect to people, spread news, educate and sometimes it even becomes the source of an income for many. Hence making sure that social media serves the purpose for which it was created while protecting its users from cyber bullying becomes the need of the hour. Which is why we will be proposing a hate speech and comments detection mechanism in this project which will automatically detect any kind of toxic comment present in the social media.

In order to make our project more effective than the existing hate detection systems, we will mainly be focussing on building a system which will be able to detect words which include special characters, extra spaces and numbers i.e paralinguistic signals and poorly written texts as well.

4.LITERATURE REVIEW:

Name: PRIYA N(20BIT0305)

1. Using Machine Learning for Detection of Hate Speech and Offensive Code Mixed Social Media text

METHOD:

- ✓ By testing out several Classifiers, supervised machine learning is applied. The labelled datasets underwent preprocessing to have any noisy components removed. The system can learn offensive phrase patterns by extracting the proper features.
- ✓ In order to select the best performing model, the performances of various Classifiers and feature models are finally compared using standard metrics.

DATASET:

Manglish (Malayalam English) and Tanglish languages of size 4000 rows each, are shared by HASOC organizers.

PROS:

The best performing classification models developed for both languages, are applied on test datasets. The model which gives the highest accuracy result on training dataset for Malayalam language, was experiment to predict the labels of respective Test dataset.

CONS:

Only applicable to two languages Tamil and Malayalam and applied to twitter.

2. Automatic Hate Speech Detection using Machine Learning: A Comparative Study

METHOD:

✓ Six steps namely, data collection, data preprocessing, feature engineering, data splitting, classification model construction, and classification model evaluation.

DATASET:

Publicly available hate speech tweets dataset. This dataset is compiled and labeled by CrowdFlower.

PROS:

Bigram features when used with the support vector machine algorithm best performed with 79% off overall accuracy

CONS:

The proposed ML model is inefficient in terms of real-time predictions accuracy for the data. It only classifies the hate speech message in three different classes and is not capable enough to identify the severity of the message.

3. Detecting Hate Speech and Offensive Language on Twitter using Machine Learning: An N-gram and TF IDF based Approach

METHOD:

✓ Logistic regression, Naïve Bayes, Support Vector machine used to detect the offensive words.

DATASET:

Combination of 3 datasets, 2 from CrowdFlower and 1 from GitHub.

PROS:

Logistic Regression performs better with the optimal n-gram range 1 to 3 for the L2 normalization of TFIDF. Upon evaluating the model on test data, achieved 95.6% accuracy.

CONS:

It was seen that the model does not account for negative words present in sentence. 4.8% of the offensive tweets were misclassified as hateful.

Name: ABRETHA BEGAM.A(20BIT0309)

4. Public Hate Speech Detection Using Machine Learning.

METHOD:

✓ Random Forest.

DATASET:

Real time tweets

PROS:

By using the Random Forest algorithm which is the most popular and powerful algorithm of machine learning it provided better results when compared to the results using an Support Vector Machine (SVM) algorithm

CONS:

Accuracy could be improved.

5. Offensive Language and Hate Speech Detection with Deep Learning and Transfer Learning.

METHOD:

✓ LSTM, Transfer Learning.

DATASET:

Used public tweet data. The data is stored as a CSV and comprised of 24,783 tweets.

PROS:

The feedback connections in LSTM enables it processes entire sequences of data without treating each point in the sequence independently which makes them particularly good at processing sequences of data such as text, speech and general timeseries. Using a pre-trained BERT model that was trained on a huge dataset, as a starting point helps to avoid over-fitting.

CONS:

Few prediction errors were produced.

6. Profiling Hate Speech Spreaders on Twitter Task at PAN 2021.

METHOD:

Combination of traditional machine learning methods with novel deep learning based representations.

DATASET:

Corpus with dataset. they have collected two hundred tweets per Twitter user to make a final dataset.

PROS:

By using a combination of traditional machine learning methods such as SVM or Logistic Regression with novel deep learning-based representations such as BERT and its variations they have obtained the highest results with good accuracy.

CONS:

High number of false positives were observed

Name: PRIYADHARSHINI.R(20BIT0307)

7. Multilingual Hate Speech and Offensive Content Detection using Modified Cross entropy Loss

METHOD:

Text **classification**, Deep-learning, Transfer learning, BERT, LSTMs, CNNs and SVM

DATASET:

Offensive language Identification Dataset (imbalanced dataset).

PROS:

They used large language models which are pre-trained on large corpora for hate speech detection tasks and to evaluate predictions by different models a validation dataset was created.

CONS:

The author's used a simple dataset.

8. Hate Speech in the Political Discourse on social media: Disparities Across Parties, Gender, and Ethnicity

METHOD:

Machine learning, regression analysis.

DATASET:

Tweets from all 541 members of the 117th U. S. Congress

PROS:

Relevant both for politicians and from a societal perspective, imply statistically significant differences in how politicians are treated on social media depending on their party affiliation, gender, and ethnicity.

CONS:

Impede diversity in the composition of political institutions.

9. Nipping in the Bud: Detection, Diffusion and Mitigation of Hate Speech on social media

METHOD:

Multi-modal graphics

DATASET:

Harmful meme benchmark dataset.

PROS:

Theories from sociology and physiology might help researchers and practitioners better understand the emergence and spread of hate from a socio-cultural perspective.

CONS:

It doesn't provide the solutions that are human-Centric and not data-centric.

Name: KALAMEGAM.V(20BIT0302)

10. Cyberbully Detection Using 1D-CNN and LSTM

METHOD:

1D-CNN, LSTM, BiLSTM.

DATASET:

Jigsaw LLC Dataset

PROS:

By using BiLSTM the model is able to preserve information both from both past and the future which makes it more effective.

CONS:

The model shows errors while detecting sarcasm text from real threats which deteriorate es the accuracy and precision

11. Deep Learning for Hate speech Detection: A Comparative Study.

METHOD:

A largescale empirical comparison of deep and shallow hate-speech detection methods. pre-trained models.

DATASET:

Davidson data set, Founta data set and Twitter Sentiment Analysis

PROS:

Detection accuracy, computational efficiency.

CONS:

It is difficult to collect a dataset.

12. Overview of the HASOC track at FIRE 2020: Hate Speech and Offensive Content Identification in Indo-European Languages

METHOD:

- 1. Identifying Hate-Offensive and Non-Hate-Offensive content
- **2.** Identifying Hate, Profane and Offensive posts
- **3.** Data Annotation, Tweet allocation for annotations, Inter-Coder Reliability.

DATASET:

HASOC 2019 and HASOC 2020

PROS:

The best result for English is based on a LSTM which Used Glove embeddings as input

CONS:

Performance measures for the test set in HASOC 2020 have been considerably lower than those for HASOC 2019.

Name: SUDHANKUMAR R(20BIT0316)

13. Advances in Machine Learning Algorithms for Hate Speech Detection in social media

METHOD:

Data collection, Pre-Processing, Feature Extraction, Reducing Dimensions, Classification, it compares many ML and Deep Learning algorithms

DATASET:

- ✓ Text as a dataset.
- ✓ Creating new dataset from the social medias.

PROS:

Ensemble and deep learning approaches are used, Target audience are the ones who is beginner in the field of hate speech detection, its analysis both FB and twitter

CONS:

No experiment was conducted with a given dataset because it's newly created dataset.

14. A Framework for Hate Speech Detection Using Deep Convolutional Neural Network

METHOD:

- ✓ Uses a deep convolutional neural network (DCNN) to address the hate speech. Detection issue.
- ✓ Traditional machine learning approach ✓ Deep learning-based approach.

DATASET:

Kaggle.com It was prepared by collecting the tweets from twitter.

PROS:

- ✓ The proposed DCNN model has higher and accurate results compared to the existing classifiers.
- ✓ It uses multiple hidden layers based trainable neural network architecture to extract the hidden features from the tweets.

CONS:

- ✓ Language is limited to English only.
- ✓ Issues with some textual dataset and for image dataset also.

15. Cross-Lingual Few-Shot Hate Speech and Offensive Language Detection Using Meta Learning

METHOD:

Meta learning-based approach based by using optimization-based and metric based (MAML and proto-MAML) methods.

DATASET:

Datasets comprising 15 datasets across 8 languages for hate speech and 6 datasets across 6 languages for offensive language.

PROS:

- ✓ Hate speech detection
- ✓ Offensive language detection
- ✓ Ablation study

CONS:

Annotation schema was approximately 73%. first level of annotation schema was very high as 86%, in the second level 75%, and in the third level 60%.

5.MATERIALS AND METHODS:

5.1. Materials:

In our project, we used two types of datasets for two types of LSTM model. In the dataset there are 1,59,571 rows are available. For the ensemble model we will be using a dataset from Github. This dataset from Github has been appended with the hate word in all forms including short forms in complete spelling, etc. by us. We will be using this dataset to compare existing machine learning classifiers.

Model-1 Data set link:

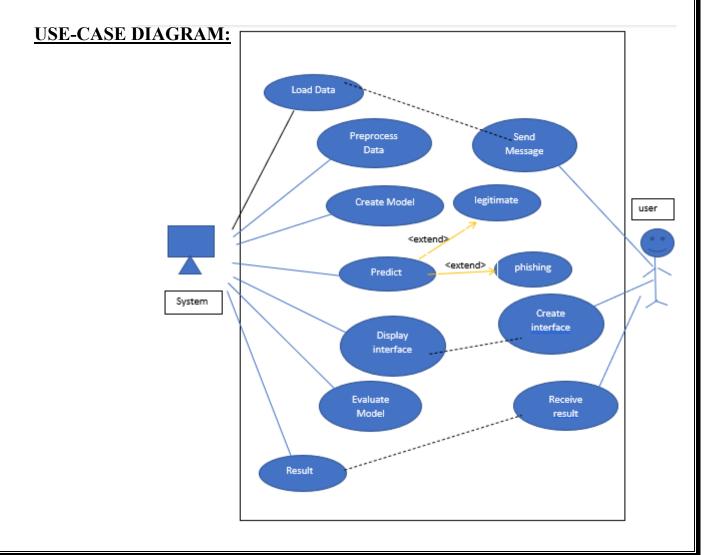
https://github.com/nicknochnack/CommentToxicity/blob/main/jigsaw -toxic-comment-classification-challenge/train.csv/train.csv

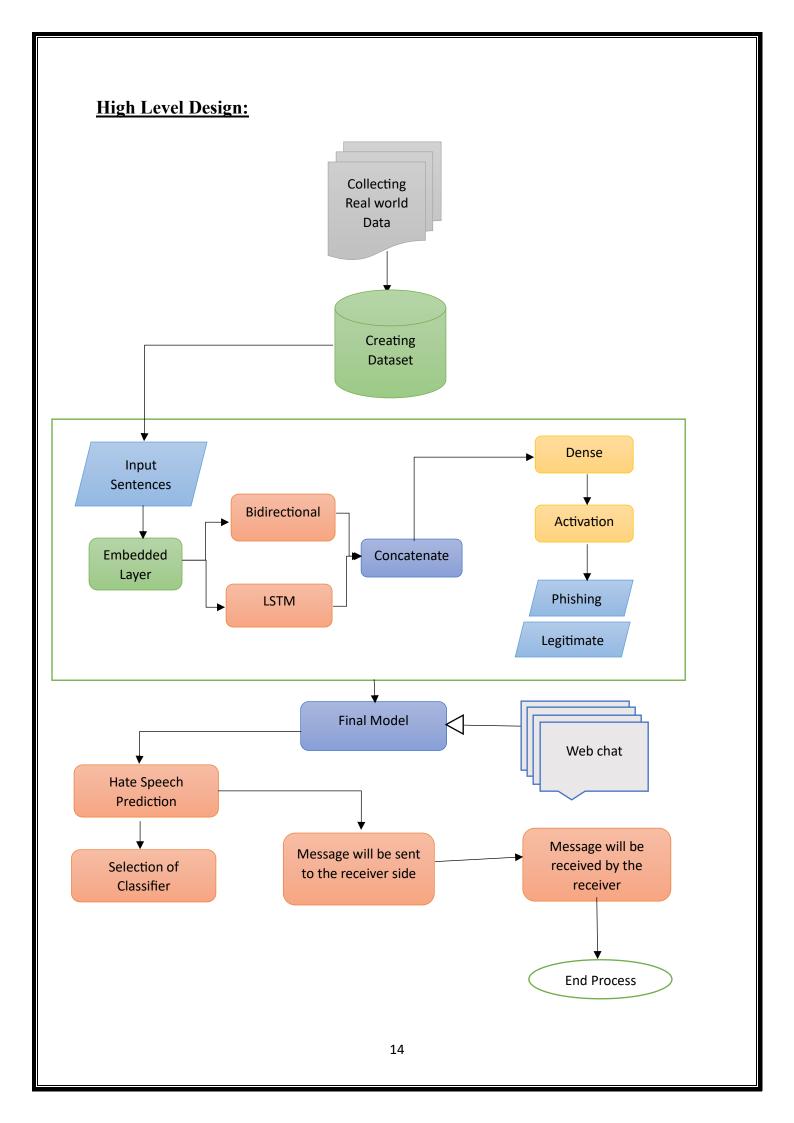
DATASET:

A1 ∨ f × ∨ fx Id ∨										
А	В	С	D	E	F	G	н	I	J	
id	comment_text	toxic	severe_toxic	obscene	threat	insult	identity_hate			
0000997932d777bf	Explanation	0	0	0	0	0	0			
000103f0d9cfb60f	D'aww! He matches	0	0	0	0	0	0			
000113f07ec002fd	Hey man, I'm really r	0	0	0	0	0	0			
0001b41b1c6bb37e	"	0	0	0	0	0	0			
	You, sir, are my hero	0	0	0	0	0	0			
00025465d4725e87		0	0	0	0	0	0			
	COCKSUCKER BEFOR		1	1	0	1	0			
	Your vandalism to th		0	0	0	0	0			
00037261f536c51d	Sorry if the word 'no	0	0	0	0	0	0			
	alignment on this su	0	0	0	0	0	0			
0005300084f90edc	"	0	0	0	0	0	0			
00054a5e18b50dd4		0	0	0	0	0	0			
0005c987bdfc9d4b		1	0	0	0	0	0			
0006f16e4e9f292e	Before you start	0	0	0	0	0	0			
	Oh, and the girl abov	0	0	0	0	0	0			
00078f8ce7eb276d		0	0	0	0	0	0			
0007e25b2121310b		1	0	0	0	0	0			
	REDIRECT Talk:Voyda		0	0	0	0	0			
0009801bd85e5806		0	0	0	0	0	0			
0009eaea3325de8c	Don't mean to	0	0	0	0	0	0			

5.2. Architecture Diagram:

The architecture diagram presented below represents the whole process where the end user will be entering our website where they can enter the message which they want to send to the receiver. The message will be checked with the dataset in the backend and if the message doesn't contain any harsh comment, it will be delivered to the Receiver's side. If not, the system will alert the user saying that hate speech was found and ask the user to recheck the message which they have sent,





5.3. Methods:

Model-1 (BIDIRECTIONAL LSTM):

5.3.1.Preprocess:

A real-world data generally contains noises, missing values, and maybe in an unusable format which cannot be directly used for machine learning models. Data preprocessing is required tasks for cleaning the data and making it suitable for a machine learning model which also increases the accuracy and efficiency of a machine learning model.

The data which we collected from the dataset was first pre-processed, thus removing unwanted contents which results in the next phase of feature Extraction. We then extracted the required feature from the pre-processed data which was then fed to the LSTM classifier.

70% data – train data

20% data - validation data

10% data – test data

```
[13] vectorizer.adapt(X.values)

[14] vectorized_text = vectorizer(X.values)

[15] #MCSHBAP - map, chache, shuffle, batch, prefetch from_tensor_slices, list_file dataset = tf.data.Dataset.from_tensor_slices((vectorized_text, y)) dataset = dataset.cache() dataset = dataset.shuffle(160000) dataset = dataset.batch(16) dataset = dataset.batch(16) dataset = dataset.prefetch(8) # helps bottlenecks

[16] train = dataset.take(int(len(dataset)*.7)) val = dataset.skip(int(len(dataset)*.7)).take(int(len(dataset)*.1)) test = dataset.skip(int(len(dataset)*.9)).take(int(len(dataset)*.1))
```

5.3.2. Create Sequential Model

We have chosen to use LSTM because it is a type of recurrent neural network but it is better than traditional recurrent neural networks in terms of memory. Having a good hold over memorizing certain patterns LSTMs perform fairly better.

Model: "sequential"		
Layer (type)	Output Shape	Param #
embedding (Embedding)	(None, None, 32)	6400032
bidirectional (Bidirectional)	a (None, 64)	16640
dense (Dense)	(None, 128)	8320
dense_1 (Dense)	(None, 256)	33024
dense_2 (Dense)	(None, 128)	32896
dense_3 (Dense)	(None, 6)	774

5.3.3. Make Predictions:

Appending the input as a single array. The threshold value of our model is 0.5. Whenever the predicted result value is greater than threshold then the output will be 1 otherwise 0.



5.3.4. Evaluate Model:

We have test data of 10,000 approximately

Actual output \rightarrow toxic = 7,000 & normal = 3,000

Model predicted \rightarrow toxic = 4,000 & normal = 1,500



Mathematical explanation:

Example:

We have test data of 10,000 approximately

Actual output \rightarrow toxic = 7,000 & normal = 3,000

Model predicted \rightarrow toxic = 4,000 & normal = 1,500

Confusion matrix:

Model predicted

Actual
output

4,000 (TP)	3,000 (FN)	
Toxic comment	Toxic -> normal	
1,500 (FP)	1,500 (TN)	
Normal -> toxic	Normal comment	

a) Accuracy:

Accuracy is a metric that generally describes how the model performs across all classes. It is useful when all classes are of equal importance. It is calculated as the ratio between the number of correct predictions to the total number of predictions.

$$Accuracy = \frac{True_{positive} + True_{negative}}{True_{positive} + True_{negative} + False_{positive} + False_{negative}}$$

Accuracy =
$$\frac{4,000 + 1,500}{4,000 + 1,500 + 1,500 + 3,000}$$

= $\frac{5,500}{10,000}$
= 0.55

Accuracy = 55 %

b) Precision:

The precision is calculated as the ratio between the number of *Positive* samples correctly classified to the total number of samples classified as *Positive* (either correctly or incorrectly). The precision measures the model's accuracy in classifying a sample as positive.

$$Precision = \frac{True_{positive}}{True_{positive} + False_{positive}}$$

Precision =
$$\frac{4,000}{4,000 + 1,500}$$

= $\frac{4,000}{5,500}$
= 0.7272

Precision = 72 %

c) Recall:

The recall is calculated as the ratio between the number of *Positive* samples correctly classified as *Positive* to the total number of *Positive* samples. The recall measures the model's ability to detect *Positive* samples. The higher the recall, the more positive samples detected.

$$Recall = \frac{True_{positive}}{True_{positive} + False_{negative}}$$

Recall =
$$\frac{4,000}{4,000 + 3,000}$$

= $\frac{4,000}{7,000}$
= 0.5714

Recall = 57 %

5.4. Pseudo code:

- 1. Initialize the net parameters.
- 2. Set the max training steps.
- 3. Convert the format of Input data.
- 4. Input the training data.

REPEAT

- 5. Calculate output Y=LSTM(X)
- 6. Calculate Loss function.
- 7. Back updates the net parameters

UNTIL

8. Loss meets the termination condition, or the training steps reach the maximum END

Model-1 Google-Colab link:

https://colab.research.google.com/drive/1jBXkAS2uRVewohb1I0SPD 6sm e2J3nW7?usp=sharing

6.EXPERIMENTATION AND ANALYSIS:

We have also compared many ML classification algorithms in order to get a clear idea about the accuracy offered by different algorithms and provided the results below in this report. We compared the 2 models such as LSTM and Bi-directional LSTM. We analysed both model's Precision, Recall and Accuracy. The model Which gave more Accuracy percentage we used that model to create API for our project.

Model -2 (LSTM using Tensorflow)

Preprocess: Splitting training and testing dataset

```
#classes proportion in dependent variable in train and test dataset
   print('======Train Data ======')
   print(train_data['label'].value_counts())
   print(len(train_data))
   print('======')
   print('=======Test Data =======')
   print(test_data['label'].value_counts())
   print(len(test_data))
   print('======')
-----Train Data
   0 23862
        5294
   Name: label, dtype: int64
   29156
   =======Test Data ======
     5858
   0
   Name: label, dtype: int64
```

```
The strengt of the strength of
```

Model-2 Data set link:

https://github.com/tahajunaid/NLP-Hate-Speech-Detection/blob/master/train.csv

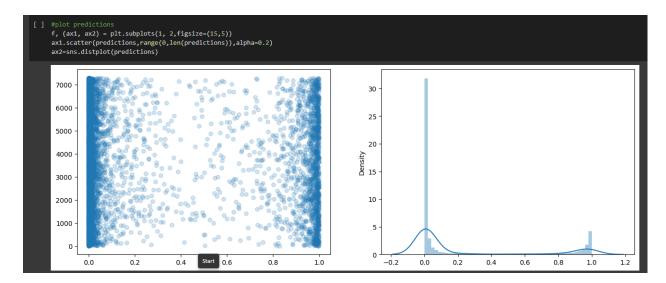
Creating the model:

```
model.compile(loss=tf.keras.losses.BinaryCrossentropy(),optimizer=tf.keras.optimizers.Adam(1e-3),metrics=[tf.keras.metrics
Model: "sequential"
    Layer (type)
                                Output Shape
                                                          Param #
     embedding (Embedding)
                                 (None, 50, 16)
                                                           800016
    dropout (Dropout)
                                (None, 50, 16)
    1stm (LSTM)
                                (None, 50, 16)
                                (None, 800)
                                (None, 512)
    dense (Dense)
                                                          419112
    dropout_1 (Dropout)
                                (None, 512)
    dense_1 (Dense)
                                (None, 8)
                                                           4104
    dropout_2 (Dropout)
                                (None, 8)
    dense_2 (Dense)
                                (None, 1)
    Total params: 1,216,353
    Trainable params: 1,216,353
    Non-trainable params: 0
```

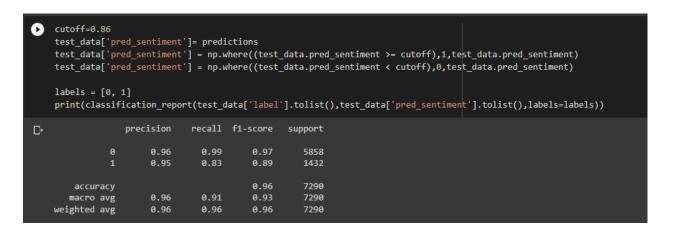
Make prediction:

```
#model's metrics on test dataset
x_test = np.array( tokenizer.texts_to_sequences(test_data['tweet'].tolist()) )
x_test = pad_sequences(x_test, padding='post', maxlen-maxlen)

#Generate predictions for all samples
predictions = model.predict(x_test)
C> 228/228 [==========] - 2s 9ms/step
```



Evaluate the model:



Model-2 Google_colab link:

https://colab.research.google.com/drive/1u24AjC0HJhp_n5T9vev5xsibNGZDshat?usp=sharing

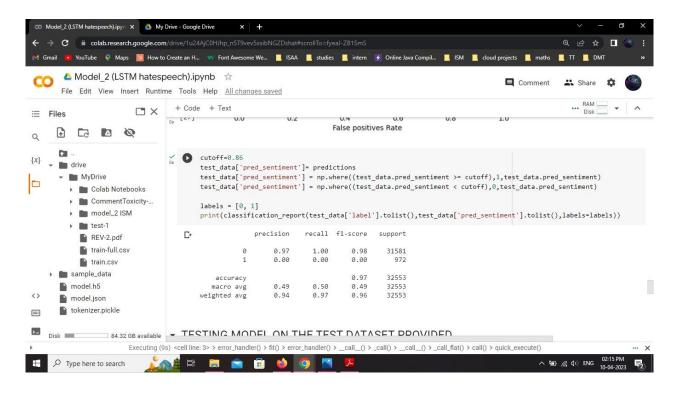
COMPARATIVE ANALYSIS:

From our comparative analysis on various Deep learning model we found the LSTM using Tensorflow to be the one with higher accuracy. Here is the accuracy percentage of both models that we used in our project.

	BIDIRECTIONAL	LSTM WITH		
	LSTM	TENSORFLOW		
PRECISION	90.03%	95.5%		
RECALL	92.34%	91%		
ACCURACY	54.55% (for 10 epochs)	96% (for 10 epochs)		

From the table we can see that LSTM with Tensorflow gave 96% for 10 epochs. So we used this model to predict the hate speeches.

COMPARISON OF TWO MODELS WITH SAME DATASET:



IMPLEMENTATION OF OUR MODEL:

App.py

```
D:\Hatespeech\Hate Speech webapp\app.pp • (cloud) - Sublime Text (UNREGISTERED)
File Edit Selection Find View Goto Tools Project Preferences Help
                                                                                                                                                                                                     FOI DERS
     admin.php
     adminauthenticate.php
adminheader.php
                                                 json_file = open('model.json', 'r')
loaded_model_json = json_file.read()
     adminindex.php
     adminificate.php
authenticate.php
book.php
                                                json_file.close()
                                                #creating a model from json file
                                                loaded_model = model_from_json(loaded_model_json)
     book_action_bangalore.pl
     book_action_chennai.php
book_action_delhi.php
book_bangalore.php
                                               # load weights into new model
loaded_model.load_weights("model.h5")
     book_chennai.php
book_delhi.php
                                                with open('tokenizer.pickle', 'rb') as handle:
# coverting objects in the memory to bytestream-pickle
     bookdone.php
     captcha.php connect.php
                                                        tokenizer = pickle.load(handle)
                                              xx = np.array(text)
xx = tokenizer.texts_to_sequences(xx)
     copy.ico
errlogin.php
errlogina.php
                                               xx = pad_sequences(xx,maxlen=50)
print("\n Loaded model from disk")
     footer.php head2.php
                                                 return str((loaded_model.predict(xx) >= 0.5).astype(int))
     home.php
     homehead.php
                                          @app.route('/predict', methods=['POST'])
     /* index.css
index.php
logout.php
                                   38 def predict():
39    text = request.json['text']
40    print("\n")
```

Running the main python file,

```
C:\Windows\System32\cmd.exe

Microsoft Windows [Version 10.0.19045.2728]
(c) Microsoft Corporation. All rights reserved.

D:\Hatespeech\venv\Scripts>activate .bat

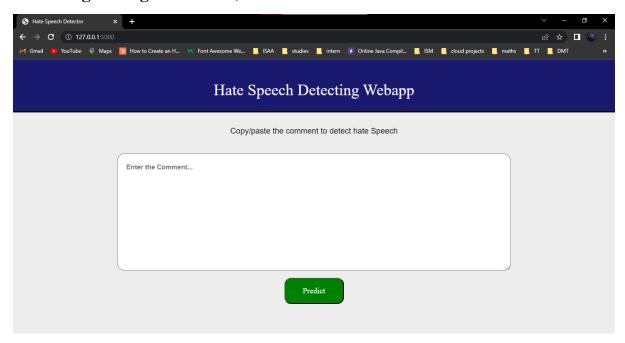
(venv) D:\Hatespeech\venv\Scripts>cd D:\Hatespeech\Hate Speech webapp

(venv) D:\Hatespeech\Hate Speech webapp>python app.py

(venv) D:\Hatespeech\Hate Speech webapp>
(venv) D:\Hatespeech\Hate Speech webapp>
(venv) D:\Hatespeech\Hate Speech webapp>
```

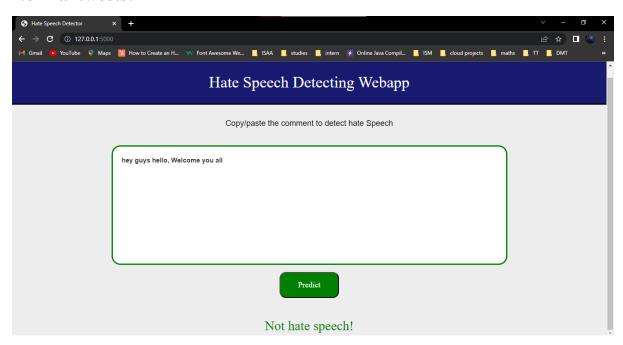
Starting the Flask API,

Accessing through localhost,

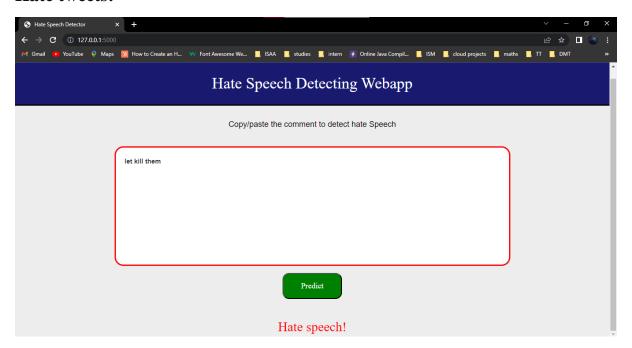


Results:

Normal tweets:



Hate tweets:



7. CONCLUSION:

In this project we have created an automatic hate speech detection mechanism which will help us to identify hate comments in chat applications, aiding us to keep cyber bullying under control. Our hate detection system using the LSTM classifier module can be implemented as a middleman between the sender and the receiver in a chat box using which people can communicate easily. Our main objective was to ensure that text messages which contain hate speech are detected while they are being written itself. This protects the receiver from the abuse and trauma he/she may face otherwise. We have chosen a supervised classification algorithm called LSTM classifier in order to classify the messages into offensive or non-offensive content. We have also compared several ML algorithms apart from the LSTM, the results of which showed that LSTM works the best for our system. We have implemented our web page using Html,css,Javascript,Python.

8.REFERENCES

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