| Product features  | Curent state  | GAP   | Future state  | Action plan   |
|---|---|---|---|---|
| Feature 1 : Project<br>Scheduling                         | The software allows users to create basic project schedules but lacks advanced features like critical path analysis and Gantt chart automation. | The software does not support complex project scheduling requirements.        | Enhance the scheduling module to include critical path analysis, automated  | Conduct user research to identify specific scheduling needs.  |
| Feature 2 : Resource<br>Management                        | The software allows users to assign resources to tasks but lacks features for tracking resource utilization and availability.                   | The software does not provide comprehensive resource management capabilities. | Enhance resource management to include real-time tracking of resource allocation, utilization, and availability.        | Integrate resource tracking features into the software.   |
| Feature 3 : Budget Tracking                               | The software provides basic budget tracking but lacks features for tracking actual costs against budgets and forecasting.                       | The software does not support advanced budget tracking and forecasting.       | Enhance budget tracking to include tracking actual costs, comparing them against budgets, and forecasting future costs. | Integrate cost tracking features into the software.   |
| Feature 4 : BIM(Building Information Modelling)           | Limited use of BIM, mainly for design phase.  | BIM is not fully utilized throughout the project lifecycle.                   | Integrate BIM for design,<br>construction, and maintenance<br>phases.   | Evaluate BIM software options and select one that fits project needs. Train staff on how to use BIM for various phases of the project.  |
| Feature 5 : Sustainable Design and Construction Practices | Limited focus on sustainability in design and construction.   | Lack of a comprehensive approach to sustainable design and construction.      | Incorporate sustainable practices into all projects. Achieve recognized certifications for sustainable design.          | Conduct a sustainability audit of current practices. Develop and implement a sustainability policy. Educate and train staff on sustainable design and construction practices. |