CURRICULLUM VITAE.

KELVIN KINYUA KARIO.

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GITHUB LINK: https:// github.com/KARIO-KE/

PROFESSIONAL SUMMARY.

Ambitious IT support analyst with experience in tech support, and hands-on experience in system support, web development, networking, IT infrastructure management and programming languages.

CAREER OBJECTIVE

To work in a dynamic organization that will allow me to implement my skills and knowledge and would enable progression in the field of ICT.

CORE COMPETENCIES.

❖ Network Administration & Troubleshooting.

❖ Programming.

❖ IT Systems' Installation, & User Support.

❖ Database Management.

❖ IT Infrastructure Management (Hardware/Software).

❖ ERP Systems Management.

❖ Technical Support & Issue Resolution.

❖ Graphic Design & Content Creation.

CERTIFICATIONS & ACHIEVEMENTS.

1. Certificate of achievement in completing a virutual course on CyberSecurity at IBM skillsbuild.

2. Certificate of achievement in completing a online course onWeb design and Development at Emobilis training institute.

3. Certificate of recognition for being the best candidate in information networking cabling at World skills Kenya competition.

ACADEMIC BACKGROUND.

YEAR	INSTITUTION	COURSE/QUALIFICATION
2021 – 2024	Ol'lessos technical training institute.	Diploma in Information Communication Technology-Attained **Credit** second class honors
2017-2021	King David high school-Kamama.	KCSE Attained C- of 34 points.
2015-2016	Kagema primary school.	KCPE Attained 297/500 marks.

WORK EXPERIENCE.

a) THE OLLESSOS NATIONAL POLYTECHNIC.　　　　　　　**July 2024 –August 2025.**

ICT SUPPORT OFFICER.　　　　　　　　　　　　　　　　　Nandi, Kenya.

Key Responsibilities.

- ❖ Assisted in the development of a new ERP system where my key role was in data migration and data input from the old system to the new system in which I acted as a data entry clerk.

- ❖ Performed regular computer maintenance for more than 100 computers and laptops with the assistance of my fellow ICT support officer in the institution hence reducing the risk of system crash and hardware/software issues.

- ❖ With the assistance of ICT support officer, we managed to troubleshoot and repair broken Cat6 cables so as to ensure minimal downtime in the institution.

- ❖ Assisted some ICT trainers in a practical classes to demonstrate software installation, computer maintenance and Ethernet UTP cables termination to students.

- ❖ With the help of the institution's system administrator, I was able to learn how to back up the institution system data and update the system to be up to date.

- ❖ Assisted in data entry of new trainees' data into the system during the registration process.

- ❖ Assisted in the development of a new hospital system where my key role was in data collection and was taught on how to customize the system to be compatible with the institution.

- ❖ Ensuring the institution website, social media accounts is up to date with the events taking place in the institution.

b) KOROSTECH SOLUTIONS.　　　　　　　　　　　**December 2023 – July 2024.**

WEB DEVELOPER (both virtually &physically).　　　　　　Kericho, Kenya.

Key Responsibilities

- ❖ Assisted in designing websites as a front end developer with the help of the company director and co-founder. Some of the websites I assisted in designing include Litein Hospital, Kejan GC Limited, Korostech Enterprises, Saroki Enterprises and Korostech Dinga Motors.

- ❖ Assisted in data collection before the designing a client's website where my key role was in taking photos, interviewing people and creating a questionnaire

- ❖ Assisted in designing impactful graphics and visual assets for marketing campaigns, branding, and corporate identity projects, including posters, banners, and teardrop designs.

- ❖ I started as a handyman virtually by creating posters, banners and marketing campaign designs for the company so as to help them being recognized to the community and countrywide.

c) JETLAK FOODS LIMITED.   **August 2023 – November 2023.**

IT TECHNICIAN-INTERN.   Kiambu, Kenya.

Key Responsibilities

- ❖ Co-work with IT Technician in troubleshooting & repairing network connections for internet based.
- ❖ Installation of new computers in different departments as Authorized by the IT Manager.
- ❖ Assisted in maintenance for computers with the help of IT Technician thus resolving hardware/software issues and enhancing user productivity.
- ❖ Assisted in providing technical support to staff, ensuring smooth daily operations.
- ❖ With the help of IT technician I was able to learn on the system software for inventory management system and how to customize to suit the organizational needs.

d) AHADI WIRELESS LIMITED.   **August 2022 –December 2022.**

NETWORK ENGINEER-INDUSTRIAL ATTACHMENT.   Nairobi, Kenya.

Key Responsibilities.

- ❖ Assisted in troubleshooting and resolving technical and hardware issues at clients' homes i.e. replacing of faulty gadgets and replacing clients' faulty Ethernet cable so as to ensure the client is satisfied with the services offered
- ❖ Assisted in repairing of broken fiber optic links and was taught on splicing termination process so as to ensure minimal downtime
- ❖ Was taken through the configuration process of the access points remotely by the department.
- ❖ Assisted in the installation of CCTV surveillance and taught on configuration process so as to strengthen organizational security and accountability.
- ❖ Assisted on-site support and installations with the help of the field technicians.

PERSONAL ATTRIBUTES

- Creative and innovative.
- Hardworking and excellent organizational skills.
- Quality and time conscious.
- Team player and willing to work in a flexible schedule and under pressure.
- Good communication skills.

REFEREES.

Available upon request.