



Customer Service: Handling Abusive Customers

Course completed by Karunesh gupta
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Top skills covered

De-escalation

A stylized, handwritten signature in black ink that reads "Dan Rodnitzky".

Head of Global Content, Learning



Certificate ID: 7aa5d2dde970f86bd330fee025d835d2086c78a30364b4db8d7e0c24d4a7645d