



# Creating Positive Conversations with Challenging Customers

Course completed by Karunesh gupta  
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Top skills covered

Challenging Environment

Customer Service

A stylized, handwritten signature in black ink that reads "Dar Brodnitz".

Head of Global Content, Learning



Certificate ID: 9f5ab711011fb56901d3b366379c1269099a68f3d6267ccd368d094b1e6fee78