CAB SERVICE MANAGEMENT SERVICE

SRS

*AUTHENTICATION*

When we open the software, we can see a signup page. Here the user can enter email, phone no, to register with the app. Then create password and confirm password and sign in. Then the user can use this credential to login to the app. There will be option forgot password. It will send verification code to email or phone no and reset password link will be provided to email.

*CHATBOT*

Chatbot is provided for answering user's queries. It will help user know the details of cab and drivers.

*BOOKING CAB*

After login there is home page. In home page user can select the current location and destination location. Also, the user can select the type of vehicle they need and customize it. It will show the price of journey. Then click continue. This will move to next page.

*NEARBY CABS*

Here it will show nearby cabs available. When the user selects the cab, it will show the contact detail of driver. User can book the cab. The driver will contact the user for location purposes.

*PAYMENT*

Payment can be made before the journey or after the journey. There will be options payment using debit card, credit card, UPI transfer or liquid money.

*RATING THE APP*

The user can rate the journey in the app. Also, there will safety Centre option. Here the user can report immediately if any disturbances or misbehaviors occurs from the driver or any emergency problem comes in between the journey.

*SETTINGS*

In the settings the user can provide their profile with home address, office address. They can provide their daily journey from and to locations.