*CAB SERVICE MANAGEMENT PROJECT*

*SCOPE*

1. Scope

1.1 In-scope

1.2 out-scope

1.2 SCOPE

Primarily, the scope pertains to the cab management services. It focuses on the customers using cab facilities which allows for online cab booking. The functionalities of this software is divided into

1.2.1 In-scope

* Registration: this is for the users to sign up to the application.
* Login: login to the application with the credentials and forgot password option.
* Search: the search bar for searching the destination they want to go.
* Select: the user can select the type of cab they want from the options of cab available.
* Booking cab: the customer must be able to book the cab of their wish.
* Share location and contact details: the customers must be able to share the contact details to driver.
* Payment: the customer can make payment through net banking and cash.
* Cab cancellation: the customer can cancel the cab, before they arrive.
* Confirmation: the customer will get cab booking confirmation email or message.
* Updates: the customer can check the location of the cab
* Chatbot: it is provided for answering users queries.

1.2.2 Out-of-Scope

* Safety-Centre: the customer and report immediately any problem while on journey.
* Rate the app: the customer can rate the journey.
* Share location: the customer can share location with family and friends.
* Emergency contacts: the customer can contact public help centers.