

KAVYASHREE K S

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[Portfolio Website](#)

Professional Summary

Experienced Software Engineer with a strong foundation in web development, specializing in ServiceNow development, JavaScript, and Agile methodologies. Proficient in building custom applications, Service Portal, and Scoped Applications in ServiceNow. Skilled in testing, debugging, and optimizing system performance in Agile teams. Strong proficiency in JavaScript and ServiceNow ITSM, ITOM, and other modules. Passionate about leveraging best practices to deliver scalable solutions.

Education

Bachelor of Engineering , SJC Institute of Technology	08/2020 – 05/2024
CGPA: 8.76	
Pre-University , Pragathi Girls PU College	08/2018 – 05/2020
Percentage: 91.5%	
SSLC , BGS Public School	06/2017 – 05/2018
Percentage: 87.36%	

Experience

ServiceNow Developer Intern, Inflow Technology [Link](#) 08/2023 – 05/2024

- Developed and customized ServiceNow applications and Service Portals to streamline IT operations and business workflows.
- Designed and implemented SOAP and REST APIs for integration with external systems, ensuring seamless data exchange.
- Collaborated with Agile teams for sprint planning, user story development, and bug fixing.
- Utilized JavaScript for business rule scripting, UI actions, and client scripts to improve system functionality.

Technical Skills

Programming Languages: JavaScript, Python, C#, Java

ServiceNow Development: Service Portal, Scoped Applications, ITSM, ITOM, Business Rules, SOAP and REST APIs, JavaScript Scripting

Web Technologies: HTML, CSS, React.js, REST APIs

Testing: Unit Testing, Integration Testing, Automation Testing

Agile Methodologies: Scrum, Kanban, Agile Development

Tools: Git, GitHub, Bitbucket, Jenkins

Cloud Virtualization: Docker, Kubernetes, Cloud Technologies (AWS, Azure)

CI/CD Pipelines: Familiar with CI/CD implementation for ServiceNow

Operating Systems: Unix, Linux

Databases: RDBMS, MySQL, MongoDB, SQL Server

Certifications

- Meta Front-End Development Certificate (HTML5, CSS3, JavaScript, React.js)
- IBM Node.js Certificate (Server-side JavaScript development with Node.js)

Projects

Recipe Sharing App (MERN Stack)

[Link](#)

Designed and developed a full-stack recipe-sharing platform with authentication and user-uploaded images. Integrated JWT for secure authentication and used Multer for real-time image uploads. Implemented a dynamic UI with React.js for seamless user experience.

Technologies: MongoDB, React.js, Node.js, Express.js, JWT, Multer

Food Delivery App

[Link](#)

Designed and built a mobile-responsive food ordering app using React.js and Firebase for real-time order tracking. Created a visually appealing UI using Figma, focusing on user-friendly design. Integrated secure authentication for user logins and order history.

Technologies: React.js, Firebase, CSS, Figma

Disaster Data Analysis and Visualization

Performed data cleaning and statistical analysis on global disaster datasets using Python (Pandas, NumPy). Created interactive dashboards in Power BI for trend analysis and risk assessment. Developed SQL queries to extract insights for decision-making.

Technologies: Python (Pandas, NumPy, Matplotlib), SQL, Power BI