



About Me

I am a software developer and cybersecurity professional with expertise in cloud technologies and security practices. In my current role at Accenture as a SW/APP/Cloud Tech Support Analyst, I focus on enhancing software performance and cloud infrastructure while ensuring robust security across development processes.

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📄 [Kristiyan Bonev](#)

Portfolio

📍 kbonev1993.github.io

Skills

Programming:

- Python
- JavaScript
- HTML/CSS
- Bash
- Terraform
- Pine Script

KRISTIYAN BONEV

SW/APP/Cloud Tech Support Analyst

Experience

SW/APP/Cloud Tech Support Analyst 2023 – Present
Accenture

- Provide advanced technical support and troubleshooting for software, applications, and cloud infrastructure.
- Collaborate with cross-functional teams to ensure prompt resolution of client issues.
- Monitor system performance and implement solutions to optimize operations.

SW/APP/Cloud Tech Support Associate 2022 – 2023
Accenture

- Delivered technical assistance to clients for software, application, and cloud-related issues.
- Conducted root-cause analysis to minimize downtime and improve system reliability.
- Assisted in the creation of technical documentation and client knowledge bases.

Technician 2019 – 2022
SmartCom

- Diagnosed and repaired hardware and software issues for a variety of consumer and enterprise devices.
- Performed system upgrades, data recovery, and configuration of hardware components.
- Provided excellent customer service and ensured client satisfaction with every repair.

Education

JavaScript Applications
SoftUni | June 2022

Focused on building scalable, modern web applications using JavaScript. Covered HTTP protocols, RESTful services, and asynchronous programming.

JavaScript Advanced
SoftUni | May 2022

Explored advanced JavaScript programming concepts, including DOM manipulation, event handling, prototypes, and inheritance.

Skills

Frameworks/Technologies:

- SQL
- MongoDB
- Git/GitHub
- Docker
- Kubernetes
- Jenkins
- Postman
- Elastic Stack: (ELK)
- Splunk
- Grafana

Cloud:

- AWS
- Azure

Cybersecurity:

- Penetration Testing
- DevSecOps
- SDLC/SSDLC
- SAST/DAST
- Container Security

Soft Skills:

- Problem-solving
- Communication
- Teamwork
- Adaptability

Education

Python OOP (Object-Oriented Programming) SoftUni | February 2022

Dived into object-oriented principles such as encapsulation, inheritance, polymorphism, and SOLID principles. Topics also included testing, iterators, generators, and design patterns.

Python Advanced SoftUni | January 2022

Focused on advanced Python features, including multidimensional lists, file handling, and error management. Explored Python modules, functions, and workshops to build efficient solutions.

Programming Fundamentals with Python SoftUni | September 2021

Introduced fundamental programming concepts using Python, including syntax, data types, control structures, and functions. Covered key topics such as basic HTTP concepts, regular expressions, Git/GitHub workflows, and database basics.

Specialized Learning Paths

System and Network Compromising SoftUni | January 2025

Focused on advanced network exploitation techniques, including wireless hacking, DoS attacks, and Active Directory exploitation.

Reconnaissance Fundamentals SoftUni | October 2024

Introduced reconnaissance methods, both passive and active, as well as system scanning, vulnerability analysis, and using tools like Metasploit.

Introduction to Cyber Security SoftUni | September 2024

Covered the basics of cybersecurity, including types of vulnerabilities and attacks, and essential skill paths for a career in cybersecurity.

DevSecOps TryHackMe | April 2024

Comprehensive training on DevSecOps principles, emphasizing secure software development and CI/CD pipeline security. Topics included SDLC, SSDLC, dependency management, and container security.

AWS Cloud Practitioner Amazon | December 2023

Provided a comprehensive overview of AWS cloud services and principles, focusing on cloud security, architecture, and cost management.

Jr Penetration Tester TryHackMe | September 2023

Covered practical penetration testing methodologies, including reconnaissance, vulnerability assessment, and privilege escalation.

Google Cybersecurity Professional Coursera | August 2023

Explored foundational cybersecurity concepts, including threat modeling, incident response, and risk management.