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<html lang="CV">
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Kristiyan Bonev

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PROFESSIONAL SUMMARY

As a dynamic professional with a rich blend of experiences in software support, cybersecurity, penetration testing and software engineering. I bring a unique perspective shaped by my background in finance. My journey has been about more than just solving technical problems. it's about understanding the deeper challenges and finding creative solutions. I thrive on diving into complex issues, uncovering security vulnerabilities, and applying a mix of analytical and intuitive thinking to find effective solutions. I'm at my best when breaking down technical concepts into language that everyone can understand and working collaboratively with teams from diverse backgrounds. Driven by a passion for innovation and a desire to continuously learn and grow, I'm excited about contributing to projects that push boundaries and make a real difference

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EXPERIENCE

SW/APP/Cloud Tech Support Analyst
Accenture | Nov 2022 - Present

Provide comprehensive technical support for various software, applications, and cloud services.
Collaborate with clients to diagnose and troubleshoot technical problems, ensuring high levels of customer satisfaction.
Translate complex technical information into clear, understandable terms for non-technical stakeholders.

EDUCATION

AWS Certified Cloud Practitioner
Amazon Web Services (AWS) | Dec 2023

Gained comprehensive understanding of essential cloud computing concepts including scalability, elasticity, and fault tolerance.
Developed proficiency in AWS core services such as EC2, S3, RDS, and Lambda.
Acquired knowledge of AWS security fundamentals and key security services.
Learned about AWS pricing structures and billing practices.

Jr. Penetration Tester
TryHackMe | Sep 2023

Engaged in hands-on penetration testing exercises, identifying system vulnerabilities and proposing remediation strategies.

Google Cybersecurity Professional Certificate
Coursera | Aug 2023

Completed an intensive program focusing on Python programming, intrusion detection, and SIEM tools.
Acquired skills pertinent to cybersecurity analyst and SOC roles.

Software Engineer
SoftUni | Apr 2021 - Sep 2022

Developed and implemented software solutions using Python, JavaScript, HTML, and CSS.
Played a key role in project completion by collaborating with teams to design, build, and maintain software applications.

Bachelor of Finance
Dimitar A. Tsenov Academy of Economics | Sep 2012 - May 2016

Specialized in Financial Management, Investment Analysis, and Accounting Principles.
Developed strong analytical and problem-solving skills.

TECHNICAL SKILLS

Programming Languages: Python, JavaScript
Web Development: HTML, CSS
Tools and Platforms: VSCode, Bash, Terraform, Linux, MS SQL Server, MySQL, MongoDB, Oracle, AWS, Azure, Postman
Web servers & load balancers: IIS, Apache, Nginx, HAProxy
Others: Raspberry Pi, Jenkins, Docker, Kubernetes

PERSONAL ATTRIBUTES

Strong analytical and problem-solving abilities.
Excellent communication and interpersonal skills.
Adaptable, quick learner, and eager to engage in continuous professional development.

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