<CV>

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<ABOUT ME>

Hello, I'm Kristiyan Bonev
I am a dynamic professional with a rich blend of experiences in software support,
cybersecurity, penetration testing, and software engineering.
My journey has equipped me with a unique perspective, enabling me to tackle complex
challenges across various domains.

<CURRENT POSITION>

SW/APP/Cloud Tech Support Analyst
Accenture | Nov 2022 - Present

Provide comprehensive technical support for various software, applications, and cloud services.
Collaborate with clients to diagnose and troubleshoot technical problems, ensuring high levels of customer
satisfaction.
Translate complex technical information into clear, understandable terms for non-technical stakeholders.

<EXPERTISE>

Software Support: Providing comprehensive technical support for various software and applications.
Software Engineering: Developing efficient and scalable solutions to meet diverse business needs.
Cybersecurity: Identifying vulnerabilities and implementing security measures to safeguard digital assets.
Penetration Testing: Conducting thorough assessments to enhance organizational security posture.
DevSecOps: Integrating security practices into the software development lifecycle to ensure secure and
efficient operations.

<TECHNICAL SKILLS>

Programming Languages: Proficient in Python, JavaScript, HTML, and CSS.
Scripting & Automation: Experienced in BASH scripting for automation and system tasks.
Object-Oriented Programming: Skilled in creating class hierarchies and implementing inheritance.
Software Testing & Algorithms: Knowledgeable in unit testing, iterators, generators, decorators, and basic
algorithms.
Data Structures: Proficient in both linear and two-dimensional data structures.
Web Development: Capable of handling data streams, files, directories, HTTP, and developing simple
single-page applications.
Database Management: Experienced with MS SQL, MySQL and MongoDB for efficient data management.
Cloud Platforms: Skilled in deploying and managing applications on AWS and Azure.
Development Tools: Proficient with Visual Studio Code (VSCode) and Jenkins for development and continuous
integration.
Operating Systems: Experienced in Linux system administration.
APIs & Networking: Familiar with REST APIs, network protocols, and tools like Postman.
Hardware & IoT: Knowledgeable about Raspberry Pi and IoT applications.
DOM Manipulation & JSON: Adept in information extraction and manipulation using JSON and DOM tree
techniques.
Cybersecurity: Well-versed in security principles, risk assessment, threat modeling, and incident response
procedures.
Penetration Testing: Skilled in conducting vulnerability assessments, penetration testing, and identifying
security weaknesses in systems and networks.
DevSecOps: Proficient in integrating security controls and best practices into CI/CD pipelines, ensuring secure
and compliant software delivery.

<EDUCATION AND TRAINING>

DevSecOps
TryHackMe | Apr 2024
Mastering securing pipelines and modern security practices in software development, equipped with skills in Infrastructure as Code (IaC) and Containerization security techniques.
Ready to excel in DevSecOps, fortifying digital infrastructure against cyber threats.

AWS Certified Cloud Practitioner
Amazon Web Services (AWS) | Dec 2023
Equipped with foundational knowledge and practical skills for navigating the AWS Cloud environment effectively.
Ready to drive innovation, scalability, and cost-efficiency for businesses through cloud initiatives.

Junior Penetration Tester
 TryHackMe | Sep 2023
Acquiring core technical skills essential for penetration testing, prepared to enhance organizations' security posture and safeguard digital assets.

Google Cybersecurity Professional
Coursera | Aug 2023
Mastery of cybersecurity concepts including risk assessment, threat identification, and vulnerability mitigation.
Ready to protect organizations from cyber threats and ensure a secure digital environment.

Software Engineering
Software University /SoftUni/ | Apr 2021 - Nov 2022
- JavaScript Applications Course: Gaining a comprehensive understanding of JavaScript for building complex web applications, including HTTP and REST services, asynchronous programming, and client-side rendering.
- JavaScript Advanced Course: Deepening understanding of advanced JavaScript features for building efficient and effective code, covering DOM manipulation, advanced functions, and error handling.
- Python OOP Course: Gaining expertise in object-oriented programming concepts and practical skills for developing efficient and scalable applications.
- Python Advanced Course: Proficiency in advanced Python features for developing efficient and effective applications, including lists, tuples, sets, and error handling.
- Programming Fundamentals Course: Acquiring foundational skills in programming and software development, covering basic syntax, data types, and functions.
- Programming Basics with Python Course: Introduction to programming with Python, covering basic syntax, loops, data types, and functions.

Bachelor of Finance
D. A. Tsenov Academy of Economics | Sep 2012 - May 2016
Studying finance topics, including financial markets, investment analysis, and financial management.

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