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1 <!DOCTYPE html>
2 <html lang="CV">
3 <head>
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Kristiyan Bonev

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11 </head>
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12 <body>
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.ABOUT ME:

I'm a dynamic professional with a strong background in software support, cybersecurity, penetration testing, and finance. My career journey has equipped me with a versatile skill set, enabling me to bridge the gap between technical intricacies and practical solutions.

With experience in software support, I swiftly resolve issues while effectively communicating complex technical concepts to clients. In cybersecurity, I identify vulnerabilities and collaborate with experts to enhance security protocols. My finance background adds a strong analytical perspective to my problem-solving approach.

Adaptable and eager to learn, I'm driven to contribute to innovative projects that leverage my diverse expertise.

.WORK EXPERIENCE:

SW/APP/Cloud Tech Support Analyst [Nov 2022 - Current]

Accenture

- Provide technical support for software, applications, and cloud services, resolving issues promptly.
- Collaborate with customers to troubleshoot and diagnose technical problems, ensuring client satisfaction.
- Communicate complex technical concepts in a clear and understandable manner.

SmartCom [Dec 2019 - Oct 2022]

Front Office Manager / Consultant

- Leveraged strong communication and interpersonal skills to meet and serve customers, troubleshoot software and hardware issues, maintain the office, and prepare orders.
- Played a pivotal role in driving sales and contributing to overall business success.

.EDUCATION AND TRAINING:

Jr. Penetration Tester [Sep 2023]

TryHackMe

- Participate in penetration testing exercises, identifying vulnerabilities and suggesting remediation strategies.
- Collaborate with senior penetration testers to enhance security protocols and conduct risk assessments.

.EDUCATION AND TRAINING:

Google Cybersecurity Professional Certificate [Aug 2023]

Coursera

- Successfully completed an intensive cybersecurity program, mastering skills in Python programming, intrusion detection, and SIEM tools.
- Acquired the proficiency needed for cybersecurity analyst and Security Operations Center (SOC) roles, poised to make impactful contributions in today's dynamic digital security environment.

Software Engineer [Apr 2021 - Sep 2022]

SoftUni

- Developed software solutions using Python, contributing to the successful completion of projects.
- Collaborated with a diverse team to design, implement, and maintain software applications.

Bachelor of Finance [Sep 2012 - May 2016]

Dimitar A. Tsenov Academy of Economics

- Relevant Courses: Financial Management, Investment Analysis, Accounting Principles.
- Developed strong analytical and problem-solving skills in a finance-focused curriculum.

.COMMUNICATION AND INTERPERSONAL SKILLS:

- Excellent verbal and written communication skills.
- Strong ability to collaborate within cross-functional teams.
- Proven track record of effectively explaining technical and financial concepts to non-technical stakeholders.
- Active listener, adept at understanding and addressing colleagues' concerns.
- Skilled in presenting complex ideas in a clear and concise manner.
- Effective problem-solving through open communication and teamwork.
- Strong interpersonal skills for building positive working relationships.
- Adaptability to different communication styles and cultural backgrounds.
- Demonstrated leadership in group projects, fostering cooperation and achieving shared goals.
- Conflict resolution skills to ensure productive and harmonious team dynamics.
- Empathy and approachability in addressing colleagues' needs and questions.

.TECH SKILLS:

- **Programming:** Python, JavaScript, HTML, CSS, PineScript, BASH
- **Cybersecurity:** Penetration testing, Web Application Security, Vulnerability assessment, SIEM Tools, Cyberattacks, Risk Management, Cloud Computing, Network Security, Security Engineering,
- **Software Support:** Troubleshooting, technical issue resolution
- **Cloud Services:** Azure, AWS
- **Operating Systems:** Linux, Windows
- **Database Management:** SQL
- **API Testing:** Postman

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