

V.A.C. Freedom® Alarm Troubleshooting Quick Reference

Quick reference for the delivery of prescribed therapy.

The V.A.C.® Freedom Therapy System has been designed to deliver the proven benefits of V.A.C.® Therapy in an easy-to-use system that fits patients' active lifestyles. Understanding its functions and being able to identify and resolve potential problems is essential to providing effective therapy.

Customers needing technical assistance, please call KCI at 1-800-275-4524 to troubleshoot in real-time over the phone 24 hours a day. Detecting and resolving common V.A.C.® Freedom Therapy alarms. To be used in conjunction with device User Manual.

System Will Alarm If	Action
Canister is full or tubing blocked	This alarm will sound if the canister is full or if the tubing is kinked or blocked. Replace canister if full.
Canister is missing or not fully engaged	Ensure V.A.C. Freedom® canister is present and fully engaged.
A leak is detected in the dressing	You may hear a whistling sound indicating air is entering into the drape. Often, the leak is around the tubing. Caregiver should pat around drape to check for leaks. If leak is detected, patch the leak with extra drape. (Leak can prematurely run battery down.)
Battery is low	Recharge battery by plugging the system into the wall outlet.
Therapy not activated (System is on but therapy is not activated.)	Press POWER to turn unit off, then press again to turn POWER and unit on. If the therapy remains off, see the back side of this card.

If active bleeding develops suddenly or in large amounts during V.A.C.* Therapy, or if bright red blood is seen in tubing or in the canister, immediately stop V.A.C.* Therapy (leave dressing in place for physician to remove), take measures to stop the bleeding, and seek immediate medical assistance. Contact patient's attending physician, home health agency or wound care center for further medical assistance, or local emergency number (i.e. 911).

If necessary to reset Therapy to the original settings in the event of an alarm, do the following:



- 1. Highlight Therapy on the main screen by pressing the **Select** button (top right button with picture of box).
- 2. Then press the **Enter** button (bottom right button with picture of arrow pointing into box).

Note: If you are unable to reset Therapy to the original setting, contact the patient's attending physician, and/or your local KCI Clinical Consultant.

Note: Do not change the Therapy mode to a setting that is different from the original setting without first consulting with the patient's attending physician.

Note: This card is a quick reference source specifically for device alarm conditions and Therapy reset. It is not a substitute for device Instructions For Use. Please consult instructions provided with the device for product use and detailed information.



- **3.** Next, highlight Therapy by pressing the **Select** button (top right button with picture of box).
- 4. Once Therapy is highlighted, press the **UP** or **DOWN** arrow buttons to turn the Therapy ON (the down arrow button will set Therapy to Continuous and the up arrow button will set Therapy to Intermittent).

For more information about V.A.C.® Therapy call KCI at 1-800-275-4524 or visit us online at www.kci1.com.

Note: Specific indications, contraindications, warnings, precautions and safety information exist for KCI products and therapies. Please consult a physician and product instructions for use prior to application.



CAUTION: Federal law restricts this device to sale/rental by or on the order of a physician.