



KCRHA
King County Regional Homelessness Authority

FINAL RDS App Demo

A brief comprehensive walk through of the new RDS Mobile App
for 2026 Unsheltered PIT Count data collection

Practice with the Paper Copies

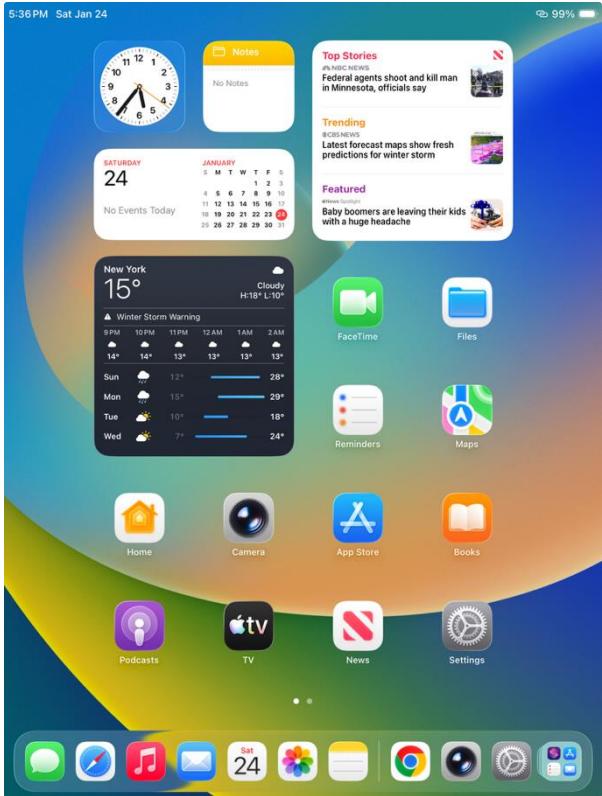
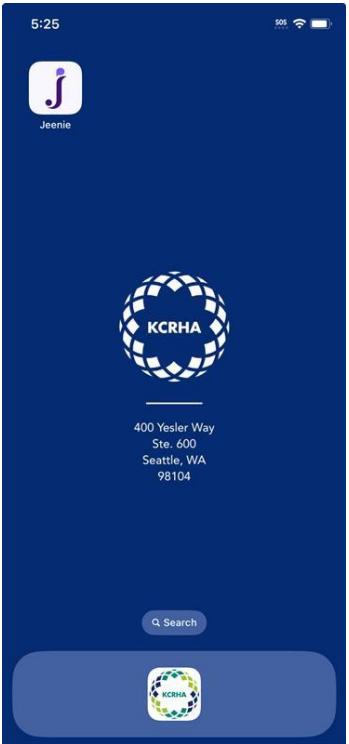
Online (both on the website and on the one-drive) you will find the following files:

- Paper copy of the Survey Questions
- Paper copy of the Youth Assent Form
- Paper copy of the Adult Consent Form

If you run into issues; surveyors contact hub leads; hub leads your regional coordinator will help you troubleshoot and give you pointers on your first day



Demonstration



- Access the app a few different ways
 - Icon
 - Website
- Use only Google Chrome
 - All devices have this web browser and the RDS Mobile App is designed for this web browser only
 - Have an incognito window open to activate gift cards when survey is completed
 - Support staff (such as hub leads and other volunteers can help when traffic is high)

Tips on starting a survey

Scan the QR code

- When applicable
 - Or type in 8 digit code if scanning does not work

Enter the code

- When applicable
 - Such as over the phone for the family phone line or drop in center calls
 - Or when scanning does not work

PHONE LINE/DROP ONLY

- Start a new survey for families who walk-in

Jeenie Interpretations

- Have another google chrome window open just incase you need interpretations



Follow the prompts and tips

- Read the text aloud – paraphrase when you feel confident and comfortable
 - Note you will improve over time, go slowly the first few times to make sure you are correctly filling out the form.
- Severe weather questions will be added on Monday, January 26
 - We are still a go for January 26 – February 6 data collection regardless of the extreme cold activation.
 - This additional question will ask which days the person(s) were in an severe weather shelter

