**Application payment issue analysis:**

* **Check application status.**

-- To check BPA appliation

**select** \* **from** eg\_bpa\_buildingplan ebb **where** applicationno='OD-BP-2021-02-05-000389';

-- To check TL application

**select** \* **from** eg\_tl\_tradelicense ett **where** applicationnumber='TL-CTC-2021-11-14-007719';

-- To check MR application

**select** \* **from** eg\_mr\_application ema **where** applicationnumber='MR-CTC-2021-11-12-001087';

* **Check workflow status. Whether PAY action reflected or not. For BPA application there are 2 payments available. APPL\_FEE and SANC\_FEE**

-- To check workflow status. last action on the top

**select** \* **from** eg\_wf\_processinstance\_v2 ewpv **where** businessid ='OD-BP-2021-02-05-000389' **order** **by** createdtime **desc**;

Check demand status. If payment done and demand updated, then payment completed is TRUE.

-- To check demand completely paid or not

**select** businessservice, ispaymentcompleted **from** egbs\_demand\_v1 edv **where** consumercode ='OD-BP-2021-02-05-000389';

* **Check gateway status. Reported order id valid for this consumer? Or Is it successfully processed?**

-- Gateway transaction status

**select** txn\_id, "module", txn\_amount, txn\_status, gateway\_txn\_id, gateway\_status\_code **from** eg\_pg\_transactions ept **where** consumer\_code ='OD-BP-2021-02-05-000389' **order** **by** created\_time **desc** ;

* **Check Payment received or not. If issue reported but payment is not received here then not payment received by SUJOG yet. For MR and TL there might possible that 0 payment present on the last transaction. Last payment will appear first for this query.**

-- Payment received or not

**select** \* **from** egcl\_paymentdetail ep **where** billid **in** (**select** billid **from** egbs\_billdetail\_v1 ebv **where** consumercode ='OD-BP-2021-02-05-000389')

**order** **by** createdtime **desc**;

PDF Error analysis:

There is nothing to analysis. If any application reported as PDF error/Localization Error, just delete the signed certificate.

**BPA issue fix:**

* **Application fee not updated**

-- update workflow

**INSERT** **INTO** public.eg\_wf\_processinstance\_v2 (id, tenantid, businessservice, businessid, "action", status, assigner,createdby, lastmodifiedby, createdtime, lastmodifiedtime, modulename, businessservicesla) **VALUES**('3d463815-43bc-481a-be21-172e2b66f1bb',(**select** tenantid **from** public.eg\_bpa\_buildingplan ebb **where** applicationno ='BP-SNG-2022-08-07-007258'),

'BPA1','BP-SNG-2022-08-07-007258','PAY',

'a5bb57a7-5154-4d3f-a94f-a7d2db265dd5',

'3916844a-5948-4cd6-b9c1-bc43ce074f9d','3916844a-5948-4cd6-b9c1-bc43ce074f9d','3916844a-5948-4cd6-b9c1-bc43ce074f9d',1660802832000,1660802832000,'bpa-services',5182406248);

-- Update application status

**update** public.eg\_bpa\_buildingplan **set** status='DOC\_VERIFICATION\_INPROGRESS'

**where** applicationno ='BP-SNG-2022-08-07-007258';

* **Sanction fee not updated**

-- update workflow

**INSERT** **INTO** public.eg\_wf\_processinstance\_v2 (id, tenantid, businessservice, businessid, "action", status, assigner,createdby, lastmodifiedby, createdtime, lastmodifiedtime, modulename, businessservicesla) **VALUES**('f26f514d-72ba-42dc-b33c-2a7ed7890a24',(**select** tenantid **from** eg\_bpa\_buildingplan **where** applicationno='BP-BMC-2022-03-21-001854'),

'BPA1','BP-BMC-2022-03-21-001854','PAY',

'373b81d4-cc81-4400-8d4b-5d32dd722bef',

'82952b85-b38a-4e17-8c1d-ce3e2b9a5cf2','82952b85-b38a-4e17-8c1d-ce3e2b9a5cf2','82952b85-b38a-4e17-8c1d-ce3e2b9a5cf2',1662733799000,1662733799000,'bpa-services',4431919883);

-- need to update the permit number as this formate BP/[CITY.CODE]/[SEQ\_EG\_BP\_PN] eg: BP/RRK/000121

--get seq query

seq = **select** **nextval**('seq\_eg\_bp\_pn');

-- Update application status

**update** public.eg\_bpa\_buildingplan **set** status='APPROVED', approvalno = 'BP/BMC/000718', approvaldate=1662733799000 **where** applicationno ='BP-BMC-2022-03-21-001854';

**To get the next application status for application and uuid for processinstance status.**

**select** uuid, applicationstatus **from** eg\_wf\_state\_v2 **where** uuid = (

**select** ewav.nextstate **from** public.eg\_wf\_action\_v2 ewav **where** currentstate **in** (**select** wfs.uuid **from** public.eg\_wf\_state\_v2 wfs **where** wfs.businessserviceid **in** (**select** ewbv.uuid **from** public.eg\_wf\_businessservice\_v2 ewbv **where** ewbv.businessservice = 'BPA2')) **and** currentstate **in** (**select** ewpv.status **from** public.eg\_wf\_processinstance\_v2 ewpv **where** ewpv.businessid ='BP-KHU-2022-06-20-004931' **order** **by** ewpv.createdtime **desc** **limit** 2) **and** ewav."action" ='PAY');

* **Collection was not made due to bill expiry. In this case need to activate the old bill.**

-- Activate associated bills

-- Expire all the Active bills

**update** egbs\_bill\_v1 ebv

**set** status ='EXPIRED'

**where** id **in** (**select** billid **from** egbs\_billdetail\_v1 ebv2 **where** consumercode **in** (

**select** act\_trans.consumer\_code **from** eg\_pg\_transactions act\_trans

**where** txn\_id **in** ('PG\_BMC\_2022\_06\_03\_016665\_20')

)) **and** status = 'ACTIVE';

-- Activate the specific bills.

**update** egbs\_bill\_v1 ebv

**set** status = 'ACTIVE'

**where** id **in** (**select** act\_trans.bill\_id **from** eg\_pg\_transactions act\_trans

**where** txn\_id **in** ('PG\_BMC\_2022\_06\_03\_016665\_20')) **and** status <> 'PAID';

-- set expiry date to till 22/8/2022 11:59:59

**update** egbs\_billdetail\_v1 ebv

**set** expirydate = 1661192999000

**where** billid **in** (

**select** act\_trans.bill\_id **from** eg\_pg\_transactions act\_trans

**where** txn\_id **in** ('PG\_BMC\_2022\_06\_03\_016665\_20'));

-- Update status to and gateway\_txn\_id

**select** \* **from** eg\_pg\_transactions

**set** txn\_status='PENDING', gateway\_txn\_id='111523901237'

**where** txn\_id='PG\_BMC\_2022\_06\_03\_016665\_20';

* **Then trigger update transaction api. Curl attached.**

curl --location --request POST 'http://sujog.odisha.gov.in/pg-service/transaction/v1/\_update?eg\_pg\_txnid=PG\_CTC\_2022\_08\_22\_025528\_50' \

--header 'Content-Type: application/json' \

--data-raw '{

"RequestInfo": {

"apiId": "Rainmaker",

"ver": ".01",

"action": "\_modify",

"did": "1",

"key": "",

"msgId": "20170310130900|en\_IN",

"requesterId": "",

"authToken": "bf0084ad-12e2-4224-9921-0b4baf9b6bc6"

}

}'

**TL issue fix:**

* **After payment if workflow and application is not updated then fix it with below query.**

-- Update workflow

**INSERT** **INTO** public.eg\_wf\_processinstance\_v2 (id, tenantid, businessservice, businessid, "action", status, assigner,createdby, lastmodifiedby, createdtime, lastmodifiedtime, modulename, businessservicesla) **VALUES**('e7974c0f-0147-4893-be7c-452d3e7d8851',(**select** tenantid **from** eg\_tl\_tradelicense **where** applicationnumber='TL-ANG-2022-09-03-029714'),

'NewTL','TL-ANG-2022-09-03-029714','PAY',

'4bab71d7-2fef-4837-a9fe-591922b7a593',

'baaa0b75-0512-41a9-8f67-f18dc6ded8a0','baaa0b75-0512-41a9-8f67-f18dc6ded8a0','baaa0b75-0512-41a9-8f67-f18dc6ded8a0',1662647399000,1662647399000,'tl-services',171433206);

-- Update application status

**update** eg\_tl\_tradelicense

**set** status='DOCVERIFICATION',

**action**='PAY'

**where** applicationnumber='TL-ANG-2022-09-03-029714';

* **TL update trade name**

-- Update tradename

**update** eg\_tl\_tradelicense

**set** tradename='SINGH BAHINI TRANSPORT'

**where** licensenumber **in** ('TL/BBL/2022-05-10/006498');

-- Remove certificate

**update** eg\_tl\_dscdetails

**set** documentid=**null**,

documenttype=**null**

**where** applicationnumber **in** ('TL-BBL-2022-05-06-016368');

* **Remove signed TL certificate**

-- Remove signed TL certificate (Done)

**update** eg\_tl\_dscdetails

**set** documentid=**null**, documenttype=**null**

**where** applicationnumber **in** ('TL-BLS-2022-06-17-020357');

* **Update TL trade purpose**

-- Add trade purpose

**update** eg\_tl\_tradelicensedetail

**set** additionaldetail=(**select** **jsonb\_set**((**select** td.additionaldetail **from** eg\_tl\_tradelicense tl

**inner** **join** eg\_tl\_tradelicensedetail td **on** tl.id=td.tradelicenseid

**where** tl.licensenumber='TL/BBL/2022-04-06/004441'),

'{licensePurpose}', **to\_jsonb**('Analytical Consulting And Technical Chemist'::**text**)))

**where** id=(**select** td.id **from** eg\_tl\_tradelicense tl

**inner** **join** eg\_tl\_tradelicensedetail td **on** tl.id=td.tradelicenseid

**where** tl.licensenumber='TL/BBL/2022-04-06/004441');

-- Remove Signed certificate

**update** eg\_tl\_dscdetails

**set** documentid=**null**, documenttype=**null**

**where** applicationnumber='TL-BBL-2022-03-02-009408';

* **If payment done but demand, application and workflow not updated**

-- Update demand

**update** egbs\_demanddetail\_v1 **set** collectionamount=taxamount **where** demandid **in** (**select** id **from** egbs\_demand\_v1 **where** consumercode='TL-BAM-2021-12-27-003902');

**update** egbs\_demand\_v1 **SET** ispaymentcompleted=**true** **where** consumercode='TL-BAM-2021-12-27-003902';

-- Update workflow

**INSERT** **INTO** public.eg\_wf\_processinstance\_v2 (id, tenantid, businessservice, businessid, "action", status, assigner,createdby, lastmodifiedby, createdtime, lastmodifiedtime, modulename, businessservicesla) **VALUES**('e472ea31-357b-4b1e-8e1c-667593849a07',(**select** tenantid **from** eg\_tl\_tradelicense **where** applicationnumber='TL-BAM-2021-12-27-003902'),

'NewTL','TL-BAM-2021-12-27-003902','PAY',

'4bab71d7-2fef-4837-a9fe-591922b7a593',

'fa8fd25f-b914-4386-ac6a-4c8082142ba2','fa8fd25f-b914-4386-ac6a-4c8082142ba2','fa8fd25f-b914-4386-ac6a-4c8082142ba2',1657693799000,1657693799000,'tl-services',171433206);

-- Update application status

**update** eg\_tl\_tradelicense

**set** status='DOCVERIFICATION',

**action**='PAY'

**where** applicationnumber='TL-BAM-2021-12-27-003902';

**MR Issue Fix:**