

## Aspiring Full Stack Developer

### Projects

<https://kris-web-portfolio.vercel.app/>

### Certificates

Uplift Code Camp, Oct 2023  
Full Stack Web Development Program

*Highly motivated Full Stack Developer with a strong foundation in the fast-paced F&B industry. I am transitioning to the IT field to blend my love for smart solutions with a passion for learning. I thrive under pressure and consistently delivers quality service.*

*I am excited to contribute my unique skill set to an innovative tech team.*

#### Tech Stack:

Front End (React, JavaScript, CSS, HTML)

Back End (Node, ExpressJS, MongoDB)

#### Other Skills:

Sales

People Management

Barista

Bartending and Mixology

# Kris Dimanalata

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### WORK EXPERIENCES

#### Burpple PTE, Ltd– Customer Success Manager

October 2021 – September 2023

- POC for Manila Site directly reporting to Senior Customer Success Manager in Singapore
- Manages all incoming email queries from Burpple Customers
- Handles SLA reporting and other Ad Hoc Analytics Reporting
- Attends regional weekly calls with Leadership Team
- Coordinates with Marketing and Sales Team in Malaysia and Singapore.

#### Microsourcing, Manila - Onboarding Specialist

August 2020 - May 2021

- Onboard new venues onto the HungryHungry platform
- Accurate data entry of all customer information i.e. location, venue information, bank details & rates
- Building and categorizing Menus, able to advise and make recommendations to customers on the best way to set things up.
- Providing excellent customer service and building rapport with HungryHungry Customers
- Keep Hubspot CRM updated with all customer information and tasks logged.
- Take a consultative approach with recommending and activating platform features.
- Attending daily ?Scrum? and providing an update.
- Assisting HungryHungry customers with general enquiries
- Provide training and support to HungryHungry customers as required
- Administrative duties as required by the HungryHungry team
- Responding to calls and emails from customers
- Meeting of all job KPI?s specified by the HungryHungry team
- Any additional duties as required by the HungryHungry team
- Keep an honest and positive rapport with customers, suppliers and colleagues, in person, on zoom and over the phone
- Complete assigned tasks with high level of attention to detail and accuracy
- Continual development of specialized skills and knowledge
- Adhere to HungryHungry's values
- Adhere to policies and procedures.
- Provide assistance and offer help whenever possible.

#### Malts premium whisky bar, Singapore –

Assistant Manager December 2019 – March 2020

#### Grub bistro, Singapore –

Assistant Manager April 2013 – October 2019

#### New World Hotel Manila

Bartender October 2011 – August 2012

#### Bed Club Malate

Bartender December 2010 – May 2011

#### Chateau Group of Restaurants (Caf  1771)

Server/Food Coordinator June 2010 – December 2010

### Education

BS Hotel and Restaurant Management, La Consolacion College 2007 – 2010

BS Electrical Engineering Mapua 2005-2007



# CERTIFICATE

## OF COMPLETION

This certificate is presented to

*Kris Al Dimanalata*

for successfully completing our

**6-month Part Time Full Stack Web Development Program**  
**May 8, 2023 to October 20, 2023**



**Ruffa Carreon**  
Chief Executive Officer  
Uplift Code Camp



**Justin Faron Pabon**  
Teaching Partner  
Uplift Code Camp