

Ideation Phase

Define the Problem Statement

Date	27 June 2025
Team ID	LTVIP2025TMID59346
Project Name	HealthAI-Intelligent Healthcare Assistant Using IBM Granite
Maximum Marks	2 Marks

Customer Problem Statement Template

Create a problem statement to understand your customer's point of view. The Customer Problem Statement helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows your team and your users to find the ideal solution your business faces. Throughout the process, you'll also be able to empathize with your customer so you better understand your

Template: <https://miro.com/templates/customerproblem-statement/>

Example:

Problem Statement	(i am)	I'm trying to	But	Which makes me feel
As a	patient	manage my health effectively	I face difficulty	frustrated and anxious about my well-being

			manage my health effectively	I face continued and lacks proaccessing and medicaic insdicas' the current healthcare system is fragmented and lacks proactive support
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