



E-Ticket




PNR: **2W4KAJ**
ECONOMY

Travel Information

Muscat - Islamabad					Islamabad - Muscat				
DATE	FLIGHT	DEPARTURE	ARRIVAL	BAGGAGE ALLOWANCE	DATE	FLIGHT	DEPARTURE	ARRIVAL	BAGGAGE ALLOWANCE
04-JUL-23	PF735	11:45 PM	03:30 AM	Standard Baggage	25-JUL-23	PF734	08:45 PM	10:30 PM	Standard Baggage

Title	Passenger(s) Name	CNIC	Ticket No.	Muscat - Islamabad	Islamabad - Muscat
Mr.	AAMIR MEHMOOD ABBASI		6734001594312	Confirm	Confirm

E-TICKET TRAVEL AGENT	Agent Name:	FOGIMAR TRAVEL & TOURISM (OM)		Thank You for choosing AirSial. For any flight information please contact AirSial Call Center 021-111-247-742
	Address:	Mabellah Sanaya Road# 7. Muscat		
	Phone	0096894231227		
	FOGIMAR TRAVEL & TOURISM (OM) (fogimar) at 26-06-2023 04:43 pm GST			



Thank You for choosing AirSial.
For any flight information please contact
AirSial Call Center 021-111-247-742

Ticket Remarks/ Passenger Contact Info

Remarks	Phone 1	Phone 2	Email
-	+96896894231227	+96894231227	ranaawaiszahid @icloud.com

Baggage Policy

Carry-on Baggage

1 piece of Hand Baggage, not larger than L22+W15+H8 =45 inches weighing not more than 7 kgs/ 15lbs, shall be allowed for carriage in the cabin.

Checked Baggage

Free baggage allowance is permissible by fares type. Luggage dimensions should not exceed 54 inches (L+W+H=54).

The infant is not entitled to any free baggage allowance. However, a baby cot or pram can be carried free of charge.

BAGGAGE WEIGHT LIMITATION

For Standard Baggage : 1 piece 20Kg each for Adult & Child
For Extra Baggage : 1 piece 30kg each for Adult & Child
Excess Baggage Charges (Ex-Pak : PKR 1000 per Kg / Ex-Oman : OMR 8 per Kg)

Additional fees will be applied for excess baggage.

- Checked Baggage: Free baggage allowance is permissible by fare types. Luggage dimensions should not exceed 54 inches (L+W+H=54).
- The infant is not entitled to any free baggage allowance. However, a baby cot/ pram can be carried free of cost.
- Checked Baggage Weight Limitation: The maximum 30 kg weight per bag shall be accepted. However, Oversized baggage shall be charged based on volumetric and calculate with per kg excess baggage rate.

Excess Baggage Charges

Extra baggage, over and above the free baggage allowance, shall be charged as per above mentioned rates

Weight Limitation

A maximum of 30 kg weight per bag shall be accepted. However, Oversized baggage shall be charged based on volumetric and calculate with per kg excess baggage rate.

Credit/ Debit Card Policy

Ticket issued by credit/ debit card at Airline's counter

Credit/ Debit Cards used for the purchase of air tickets must be presented, in original, at the check-in counter along with the card holder's photo identification. A copy of the photo ID shall be retained at the check-in counter.

However, if a traveling passenger is not a cardholder and he/ she has purchased ticket/s on somebody else's Credit/ Debit card from AIR SIAL's Sales Outlets, that situation passenger should possess the following documents for presenting at the check-in counter A photocopy of a Credit/ Debit Card used for the purchase of the ticket, duly self-attested, through signature, by the owner of the card.

Copy of the photo identity of the Credit/ Debit Card holder signed and verified by the cardholder him/ herself.

Passengers shall also present his/her photo identification at the check-in counter.

Online Purchases through Credit/ Debit Card

For international travel, passengers are requested to ensure that details pertaining to Travel Documents, CNIC/ Passport/ Visa, and contacts are entered in the reservation during online purchase to avoid any inconvenience at the time of travel. Passengers can contact our call center to get their details at their destination updated as per immigration authority requirements.

Only one card can be used for one transaction at a time. Verification of the Credit/ Debit card shall be required at the time of check-in, in case of failure, the boarding of passengers shall be denied by the airline.

Terms & Conditions

Reporting Time

- Flights open for check-in 4 hours before the scheduled departure time for international flights. Passengers are required to report for check-in 04 hours before the scheduled time of departure on an international flight. Check-in counters close 90 minutes before the scheduled departure for international flights. Traveling documents shall be verified at the check-in counter.

Validity of Ticket

- Tickets remain valid for 60 days from the date of the last booked flight. The day of the flight shall not be counted.
- Expired tickets have no value, whatsoever, and, therefore, cannot be revalidated, refunded, or modified/ changed.
- In case of a delayed, canceled flight or denied boarding, AIR SIAL shall compensate the passenger as per its Conditions of Carriage.

Ticket Modification & Refunds

- This policy shall not be effective on the tickets issued against group fares. Tickets issued on group fare shall not be refunded or modified.
- For any modification or change of ticket, the passenger shall pay modification charges plus the difference of fare, if applicable. The same fare is not guaranteed, and modification charges are non-refundable.
- A refund of the ticket is always accepted and processed at the place of purchase of the ticket. The airline shall not refund the Agent's issued ticket. If tickets are issued from AIR SIAL's outlets the refund shall be accepted at any AIR SIAL outlet.
- Online tickets issued on Credit/ Debit Card, through AIR SIAL's website, shall be modified or refunded only at AIR SIAL's City Ticketing Offices & Airport Ticketing Offices. However, a refund request through registered email shall be accepted, expressly, by email send to webrefund@airsial.com with the transaction details, web ticket number/ PNR, and first six and last four digits of the credit/debit card.
- Ticket issued on Credit/ Debit Card through POS transaction on AIR SIAL's own outlets shall be modified or refunded on production of Original Credit/ Debit Card. Original Passport and/ or CNIC/NICOP with a photocopy is required for modification/ refund of the ticket.
- If the ticket was purchased in cash, it can be modified in cash only; if the ticket was purchased on a card, then the same card shall be used for the modification of that ticket. Tickets purchased with a credit card cannot be exchanged for cash.
- The International ticket cannot be refunded or changed 04 hours before or till 06 hours after the departure of the flight.
- All applicable taxes and fees are collected at the time of purchase of a ticket. Only valid tickets can be changed, modified, or refunded with the following applicable charges:

Ticket Modification & Refunds Policy	Modification Charges	Refund Charges
Charges As Per Selected Baggage	Standard	Standard
More than 48 hours before flight departure	OMR 10	OMR 10
Within 48 hours to 06 hours before flight departure	OMR 15	OMR 15
Within 06 Hours to 04 Hours before flight departure	OMR 20	OMR 20
Within 04 Hours and after flight departure, or No Show	OMR 25	OMR 25

AIR PASSENGER RIGHTS (INTERNATIONALFLIGHTS(Ex - Pakistan Flights))

A.

LONG FLIGHT DELAYS

1. In case of flight delay of more than 2 to 4 hours (in proportion to flight distance), the airline shall serve refreshments / meals to passengers (according to time of day) and offer communication facilities & hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation).[Article D 12.2.5 & D14 of ANO-001-ATCP-2.0]
2. When the delay is more than 5 hours and the passenger decides to discontinue his journey with the airline, the airline shall offer full refund of the unutilized ticket. [Article D 13.4 & D14 of ANO-001-ATCP-2.0]
3. The airline liability for damage caused by delay in international carriage by air of passenger is limited to Special Drawing Rights (SDR) 4,150/=. Nevertheless , the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures . [Article 19 & 22 (1) of The Montreal Convention , 1999 / Rule 19 & 22 (1) of The Fourth Schedule of Carriage by Air Act, 2012]

B.

FLIGHT CANCELLATION

1. Whenever a passenger's flight is cancelled , the operating airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D13 of ANO-001-ATCP-2.0]
2. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D 13 of ANO-001-ATCP-2.0]
3. The airline may also have to compensate the passenger at the same level as for denied boarding, unless it gives him sufficient advance notice (at least 12 hours prior to flight time). Nevertheless , the airline shall not be liable if it proves that it took all measures that could reasonably be required to avoid the cancellation or that it was impossible for it to take such measures . [Article D 13 of ANO-001-ATCP-2.0]

C.

DENIED BOARDING

1. If a passenger reports at the airline check-in counter before the check-in deadline and fulfils all the requirements but is denied boarding (due to overbooking), the airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D12.3 of ANO-001-ATCP-2.0]
2. In addition to above, if the passenger is not a volunteer, the airline shall pay compensation to passenger equivalent to 50% of the face value of ticket excluding taxes. The compensation may be halved if the passenger is not delayed for more than 04 hours with alternative transport arrangement . [Article D12.3 of ANO-001-ATCP-2.0]
3. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D12.3 of ANO-001-ATCP-2.0]

D.

BAGGAGE LOSS / DAMAGE / DELAY

1. The airline liability for loss / damage / delay in international carriage of baggage is limited to Special Drawing Rights (SDR) 1,000/=. [Article 19 & 22 (2) of The Montreal Convention , 1999 / Rule 19 & 22 (2) of The Fourth Schedule of Carriage by Air Act, 2012]
2. A Property Irregularity Report (PIR) is to be lodged by each passenger to the airline for the missing / delayed / damaged baggage , immediately on arrival (before exiting terminal building), along with provision of copy of baggage tag number as evidence / inspection of damaged bag or its contents by airline.
3. Submission of receipts of claimed baggage contents (which are allowed in checked baggage by airline) would strengthen the lost baggage compensation claim of the passenger .

E.

DEATH OR INJURY OF PASSENGERS

1. The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking . [Article 17(1) of The Montreal Convention , 1999 / Rule 17 (1) of The Fourth Schedule of Carriage by Air Act, 2012]
2. The airline liability is as per Article 21 of The Montreal Convention , 1999 / Rule 21 of The Fourth Schedule of Carriage by Air Act, 2012.