

FIRE Framework: Fixing What Matters, Together

The FIRE framework helps frontline staff and small teams in rural or resource-limited settings identify, act on, and escalate problems without needing a formal improvement infrastructure.

F — Find

Anyone can notice an issue. Whether it's a supply problem, communication breakdown, or safety risk, if you see something that could be better—say something.

I — Identify

Bring it up at a huddle or in conversation. Can you define the problem clearly? What's the actual root issue, and who might help solve it?

R — Resolve

Try something small. Adjust the process, write a checklist, move the supplies. Keep it simple and fast—just one small fix at a time.

E — Elevate

If it's outside your control or still unresolved, pass it up. Use whatever chain of communication you have—charge nurse, medical director, clinic manager. Make sure it gets a voice.

Every improvement starts with someone speaking up. FIRE gives you a way to act without waiting for a committee. Post this in your breakroom, share in huddles, and keep the momentum going!