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| **3.1 USE CASE DIAGRAM**      **3.2 WORK FLOW DIAGRAM** |
| **3.3 SYSTEM DESIGN**  **3.3.1 DFD LEVEL 0** |
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| **3.3.2 USING DFD LEVEL 1 FOR ADMIN** |
| **3.3.3 DFD LEVEL 1 FOR FOR SERVICE PROVIDER** |
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| **3.3.4 DFD LAVEL 1 FOR THE CUSTOMER** |
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| **3.4 ER DIAGRAM** |