

PRABHAV

GRIEVANCE REDDRESSAL SYSTEM



Digital India is a campaign initiated by Government of India to enable country's infrastructure and services to be transformed through digitization. For making the nation digitally empowered, Digital India initiative has been launched.

You know the feeling of when you see an issue in a public space, and wish you could tell others about it? Well now you can! With our online platform, anyone can report a problem in a municipality and easily see what have reported.

INTRODUCTION

It becomes imperative that people have convenient means of communicating their grievances related to cleanliness in their neighbourhood, overflowing drainage and garbage bins, unauthorized construction, etc. Our initiative can act as a bridge between the public and the concerned bodies. This will be very helpful for authorities also as they can have direct access to problems of society.

OBJECTIVE

- Providing platform peoples complaints.
- Reducing time delay so that problem get solved immediately.
- Resulting in digitization and clean India initiatives.



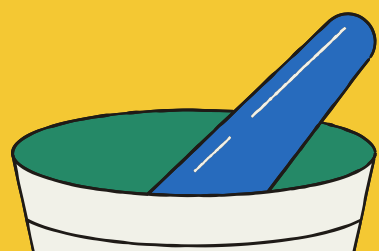
METHODOLOGY

CLOUD COMPUTING -

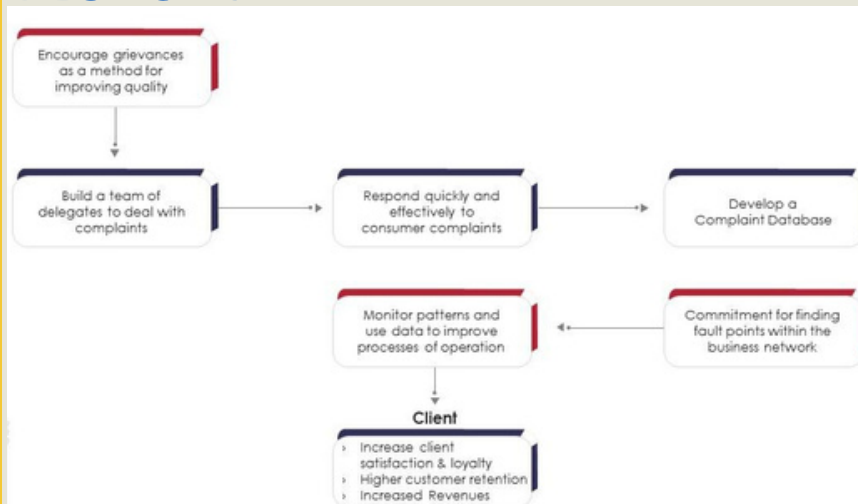
- hosting website. using AWS.
- for storage .purpose.
- Minimize downtime.

WEB DEVELOPMENT using-

- HTML
- CSS
- JS.
- Bootstrap



FLOW CHART



RELATED LITERATURE

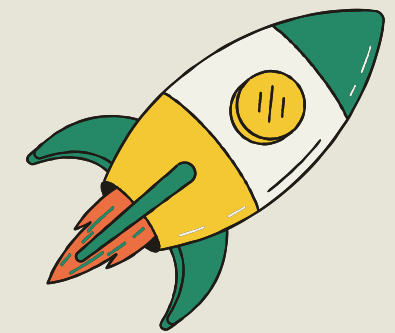
Research is often built on Cloud Computing and their usage of platform for development of website.

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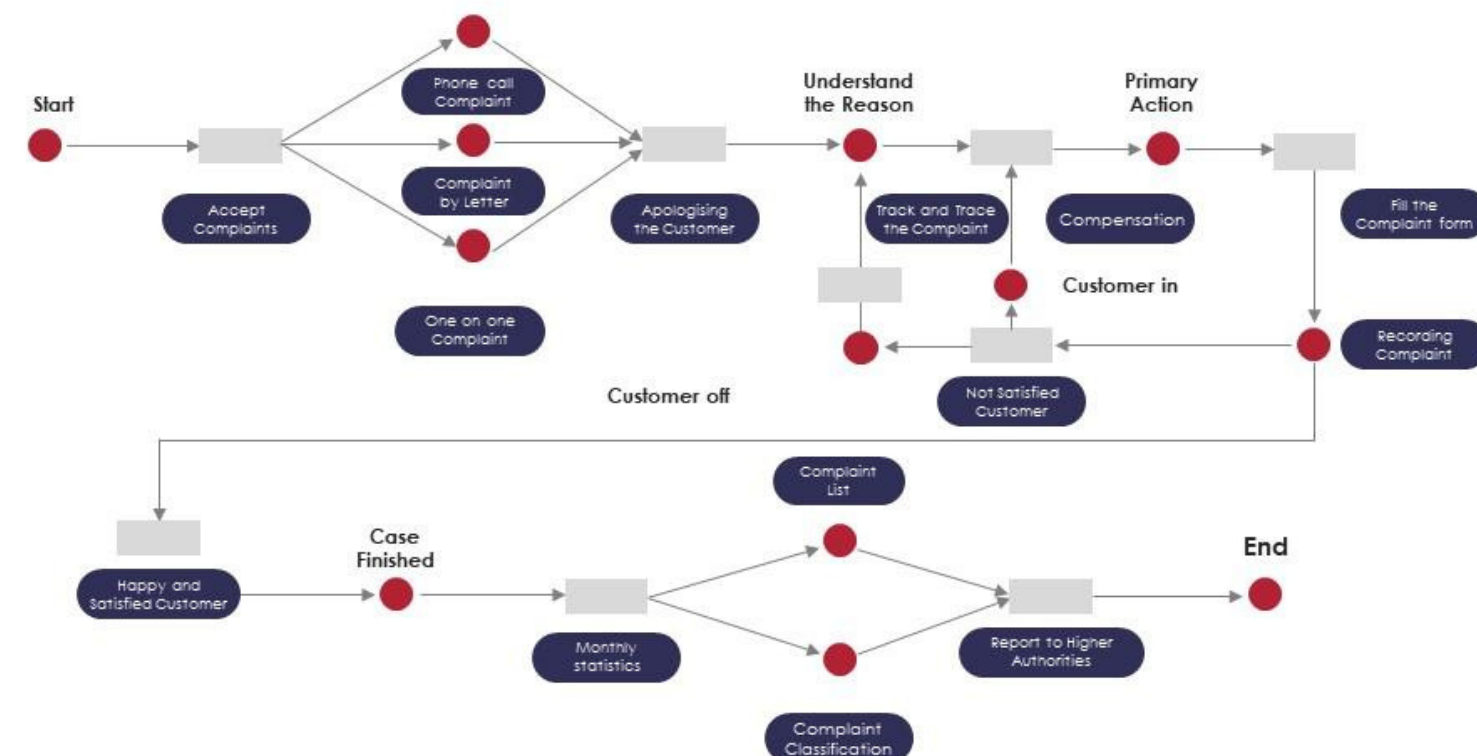
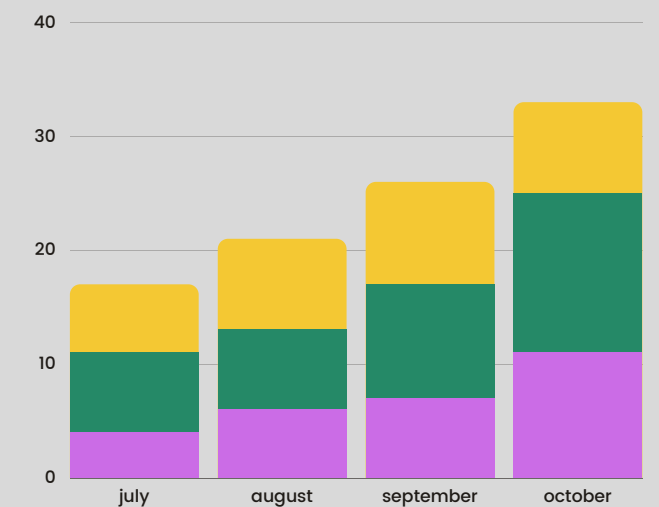
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ANALYSIS

Here graph for every selected complaints showing the data of complaints filed and complaints not resolved using traditional method .

Here,
purple color represents complaints solved, green are on process, yellow not opened yet .
It can only be efficient by the online platform following given framework.



CONCLUSION

- We have introduced the online platform which is based on cloud computing.
- Cloud for hosting website increased reliability of website i.e. Minimize Downtime
- Cloud hosting services ensure better speed and consistent performance which helps user to get rid of the problem fastly.